

**CVRP
CONTACTS**

1-800-277-3686

CVRP Manager:
Bob Amburgey (803)737-6398

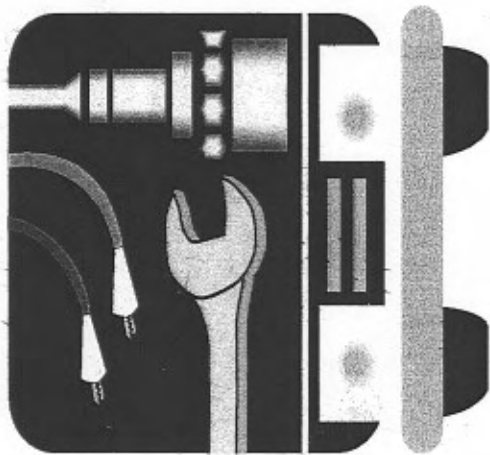
Body Repair
James Allen (803)737-1088

Repair, Service, and Glass
Tony Jones (803)737-2738
Doug McClam (803)737-2338
Joe Corley (803)737-0168

Invoices and Processing
Keith Watts (803)737-1901

**These Professionals Will
Save You Money!**

**PROFESSIONALISM
DEDICATION
PRIDE**



**Professional State
Technicians Managing Your
Maintenance**

**State Budget and Control Board
Division of General Services
State Fleet Management
1022 Senate Street
Columbia, SC 29201**



CVRP

1-800-277-3686

The Commercial Vendor Repair Program

The *State Fleet Management Commercial Vendor Repair Program* was implemented in July 1989. The program started by utilizing commercial vendors to repair and service SFM vehicles located outside the Columbia area. Within six months an agency with 75 vehicles requested support through the program. During the first six months, the CVRP saved that agency over \$58,000.

Pre-priced service agreements are established for normal required repairs and services. For other repairs, a pre-established discount on parts with a per hour labor charge based on a time guide standard is used.

As of January 5, 2002, the CVRP supported over 30 agencies owning over 9,300 vehicles. The CVRP staff has over 204 years of automotive repair experience. They take pride in their ability to save the customer money.

After a call to CVRP personnel on the 1-800-277-3686 line, the history of the vehicle is researched. The CVRP technician then determines the best vendor and issues to the caller a purchase order number and dollar amount. CVRP receives and pays the vendor invoice and invoices the customer. This reduces the customer administrative work load to processing one monthly invoice.

Customer Benefits

- ◆ Leveraged buying power generates net savings to customers of 23-38% when compared to pricing they could obtain individually.
- ◆ Percentage of savings will increase as National Account Prices increase.
- ◆ A 100% savings when unnecessary repairs are not allowed.
- ◆ Documented FY01 savings to customers of \$1,375,000.00.
- ◆ Savings above do not include non-allowed repairs or savings attained through *Body Repair Program*.
- ◆ Program was not designed to compete with *Government Owned Maintenance Facilities*, but to compliment them when more cost effective.
- ◆ CVRP will provide service to any government owned fleet.
- ◆ Accidents can be handled through *Body Repair Program* with no separate bids required. Contracts are issued by the State Procurement Office.
- ◆ Glass replacement bids are some of the lowest in the nation.
- ◆ Additional savings to agencies through reduced administrative and vehicle operator time, increased vehicle availability.

To Sign Up For The Program...

- ◆ Must be a State, City, County or quasi governmental agency.
- ◆ **Call Bob Amburgey at (803)737-6398.** A simple *agreement* is initiated that spells out the procedures and fee charges.
- ◆ Agency Director or designee signs *Agreement* and notifies employees or drivers to call the 1-800-277-3686 telephone number.
- ◆ Agencies will receive one invoice monthly for all invoices received and paid by the CVRP.
- ◆ Invoice backup data is shown in license number sequence and includes the SFM purchase order number, parts cost, labor cost, fee applied, and the total cost of the PO/Invoice.
- ◆ Agencies can access all invoices for each vehicle they own from the SFM Image Web Site.

