



We will be updating our Payment Portal, and you will need to create a new CSS log in. Your current log in will not work with the new update. Please make sure you use your current email address. Please see the instructions below. If you have any issues, please email [cssportalsupport@charlestoncounty.org](mailto:cssportalsupport@charlestoncounty.org) for assistance. We apologize for the inconvenience.


### Steps for creating a TID-C Account


Click sign-up at the bottom of the screen if this is the first time of seeing this screen.




Sign in to community access services.

 Sign in with Google

 Sign in with Apple


 Sign in with Microsoft

 Sign in with Facebook

OR

Email address

Password

☐ Remember me

Sign in

[Forgot password?](#)

[Unlock account?](#)

[Help](#)

Don't have an account? [Sign up](#)

Next: Enter your existing email tied to your **existing** CSS Account. If this is your first time signing up for a CSS Account for the municipality, enter whichever email you will use into the future. Then click SIGN UP



### Create an account

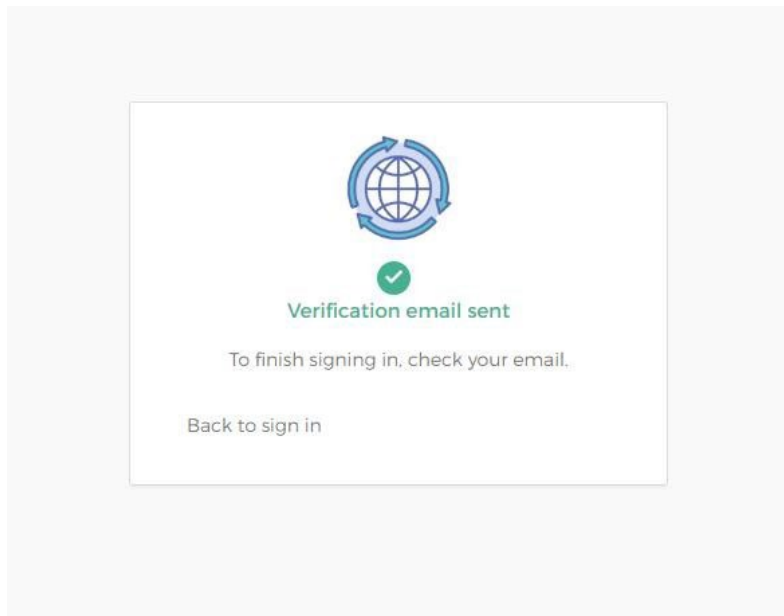
- ✓ At least 8 character(s)
- ✓ At least 1 number(s)
- ✓ At least 1 lowercase letter(s)
- ✓ At least 1 uppercase letter(s)
- ✓ Does not contain part of username

\* indicates required field

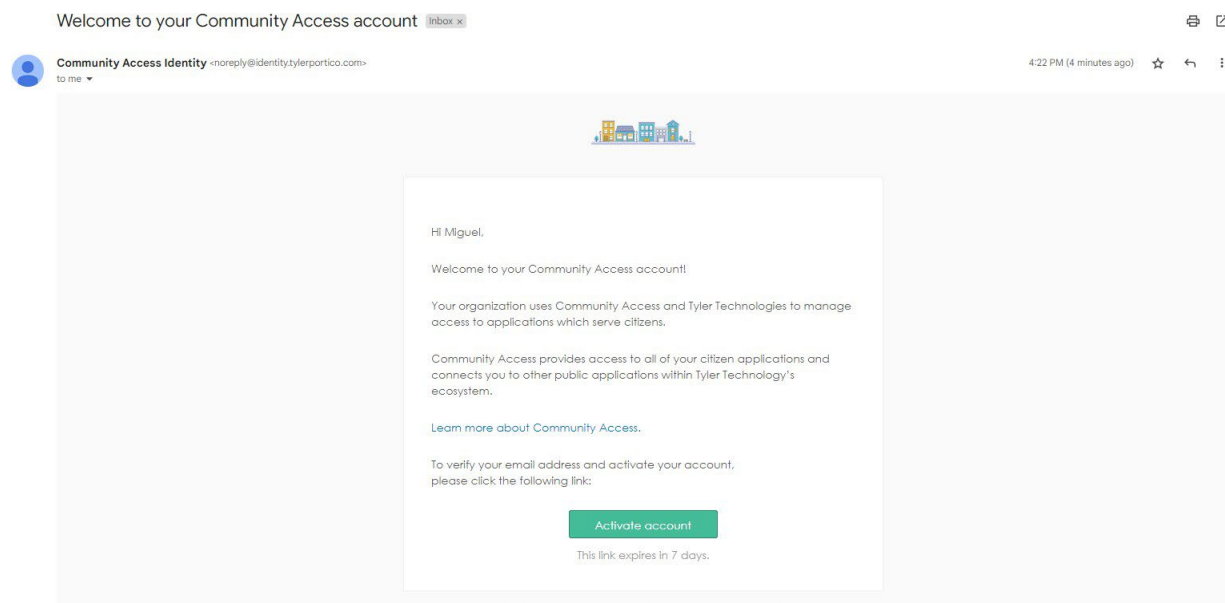
Sign up

[Back to sign in](#)

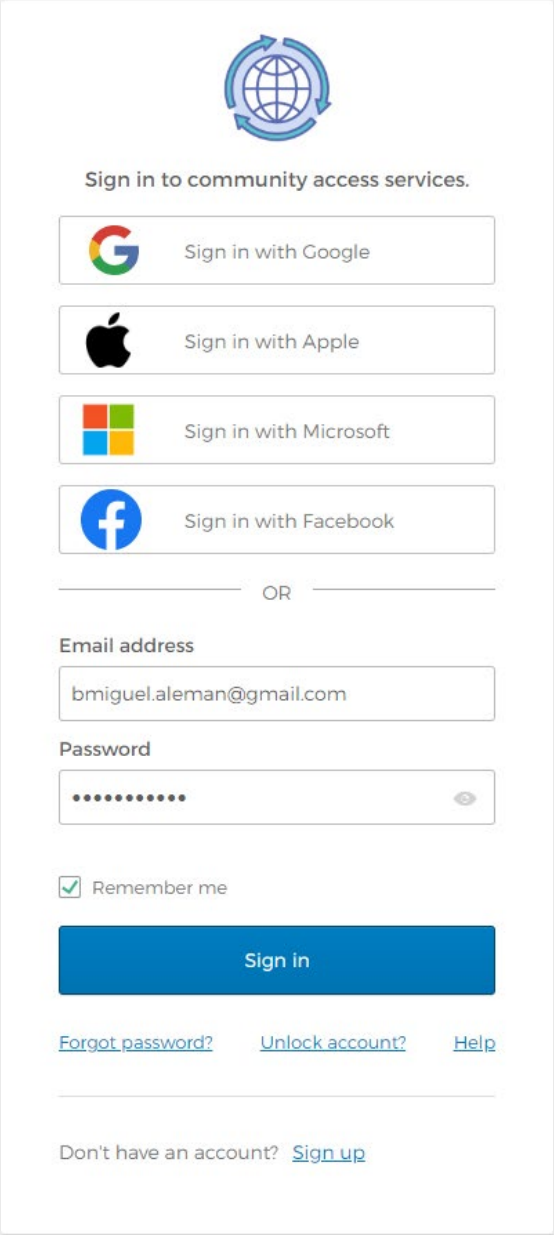
Next you will be asked to open the verification email sent to the email you provided.



Click **ACTIVATE ACCOUNT** in the email sent.





Next you will be taken back to the sign in screen. There you will enter the email and pw you have created.





The image shows a sign-in interface for community access services. At the top is a circular logo with a globe and arrows. Below it, the text "Sign in to community access services." is displayed. There are four social media sign-in options: Google, Apple, Microsoft, and Facebook. Each option consists of the platform's logo and the text "Sign in with [Platform]". Below these options is a horizontal line with the word "OR" in the center. Underneath the line are two input fields: "Email address" and "Password". The email address field contains the text "bmiguel.aleman@gmail.com". The password field is masked with dots and has a toggle icon on the right. Below the password field is a checkbox labeled "Remember me" which is checked. At the bottom of the form is a blue "Sign in" button. Below the button are three links: "Forgot password?", "Unlock account?", and "Help". At the very bottom, there is a link "Sign up" preceded by the text "Don't have an account?".

Sign in to community access services.

 Sign in with Google

 Sign in with Apple

 Sign in with Microsoft


 Sign in with Facebook

OR

Email address

bmiguel.aleman@gmail.com

Password

..... 

☒ Remember me

[Sign in](#)

[Forgot password?](#) [Unlock account?](#) [Help](#)

Don't have an account? [Sign up](#)

If you already have a CSS Account with the same email you used to create your TID-C Account, then you will be directed into CSS.

But, if this is your first time creating a CSS Account for the municipality, there will be other fields for you to fill out. See below.

energovcs.franklincountyva.gov/energoc\_test/selfservice/register

Franklin County links Google County GIS Dept Links County Projects Vendors Reference Quick/Temp Refere... VALEN - Virginia La... Homeland Infrastr... HPLD Open Data Pricing | AndSIS Pri... AndSIS Business An... TURDEX Flight Trac... Get Maps | topview Wildland Fire Leant... Mission vs Vision St... JCLForm essentials...

tyler  
technologies Citizens Self Service

Cancel Registration

Home Apply Today's Inspections Map Report Search Q Calendar

Registration

Step 1 of 3: Acknowledgement

We have recently enhanced our security. Click on continue to validate your user information or create your profile with us.

Continue

tyler  
technologies Citizens Self Service

Cancel Registration

Home Apply Today's Inspections Map Report Search Q Calendar

Registration

Step 2 of 3: Personal Info

First Name  \*REQUIRED

Middle Name

Last Name

Company

\* Contact Preference

\* Email Address

Additional Contact Information

Back Next