

## **News Release**

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## Charleston County Consolidated 9-1-1 Leaders Recognized for Achievements

Director named top in the state and deputy director steps into new role

Two of Charleston County Consolidated 9-1-1 Center leaders have been honored by industry associations.

<u>Charleston County Consolidated 9-1-1 Center</u> Director Jim Lake has been named 9-1-1 Director of the Year by the South Carolina Chapters of the <u>Association of Public-Safety Communication Officials (APCO)</u> and the National Emergency Number Association (NENA). Mr. Lake received the honor based on criteria including efficiency in job duties, improving working conditions and improving the overall quality of service to the community.

In addition, Deputy Director Allyson Burrell is also being recognized for her work at the Consolidated 9-1-1 Center. Mrs. Burrell has been elected as the Second Vice President of the South Carolina National Emergency Number Association (NENA) chapter. She has work with NENA for 15 years and has been with Charleston County for the last 11 years.

"Consolidation of 9-1-1 services has been a monumental task that impacts the public safety of each and every one of us," said Charleston County Administrator Kurt Taylor. "There are innumerable people who are responsible for the success of consolidation, but Jim and Allyson have been rightly recognized for the work they have done over these many years to get us where we are today."

## Charleston County Consolidated 9-1-1 Center is an Accredited Center of Excellence

The International Academies of Emergency Dispatch has formally awarded Accreditation to the Charleston County Consolidated 9-1-1 Center as an Emergency Fire and Emergency Medical Dispatch Center of Excellence.

The Charleston County Consolidated 9-1-1 Center is only the 24th Emergency Fire Dispatch Center and the 171st Emergency Medical Dispatch Center in the world to be awarded the highest distinction for their comprehensive implementation and compliance with the Fire and Medical Priority Dispatch System and associated 20 Points of Excellence.

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