

## News Release

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## **New Online Reporting for Private Property Towed or Repossessed Vehicles**

Website: https://www.charlestoncounty.org/departments/consolidated-911/index.php

The Charleston County Consolidated Emergency Communications Center has created a new online system for private property towed or repossessed vehicles. 9-1-1 call-takers will NO longer be taking calls about private property tows and repossessions from wrecker services or residents looking for their vehicles. Wrecker services will also be able to access the form from our automated system.

The Charleston County Consolidated Emergency Communications Center is working to become more efficient in managing our workload so that call-takers can focus on emergency calls. To meet that goal, an online reporting form is now available for wrecker services to report all private property tows and repossessions in Charleston County except Folly Beach. It also includes private property tows from Daniel Island in Berkeley County. The County will no longer accept this information via phone.

Residents who have had their vehicle towed or repossessed will be directed to search our webpage for vehicles that were entered through the form. The search will provide generic information about the vehicle, such as where it was towed from, vehicle year/color/make/model, and information about wrecker service that towed the vehicle.

In keeping with the Americans with Disabilities Act (ADA), those needing assistance should contact Charleston County at (843) 202-6917 during regular business hours.

For information on Charleston County Government news and services, the public can:

Visit our website: www.charlestoncounty.org









- written by the Public Information Office -