

WHAT *to* EXPECT after YOU APPLY for FEMA AID



WITHIN
10 DAYS
AFTER
REGISTERING

A FEMA Inspector will call you to schedule an appointment.



DURING THE
INSPECTOR'S VISIT

Inspectors will...

- wear official FEMA ID badges.
- confirm your disaster registration number.
- review structural and personal property damages.

Inspectors won't...

- determine eligibility.
- cost any money.
- ask for credit card information.
- take the place of an insurance inspection.

**BE
READY
TO...**

Keep your scheduled appointment.

- Appointments take 10-20 minutes, and you must be present.
- Contact your insurance agent, if you have insurance.



Present these documents:

- Photo ID: driver's license or passport
- Proof of occupancy: lease or utility bill
- Proof of ownership: deed, title, mortgage payment book, or tax receipts

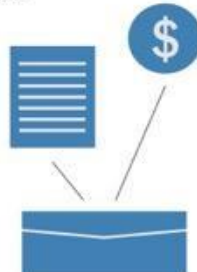
WITHIN
10 DAYS
AFTER THE
INSPECTOR'S
VISIT

You will be sent a decision letter.

- If eligible for assistance, you will receive a check or an electronic funds transfer.
- A follow-up letter will explain how the money can be used.

LOAN APPLICATION INFO

- You may receive a low-interest disaster loan application in the packet.
- You do not have to accept a loan but to remain eligible for other types of federal assistance, complete the application and return it.



VERSION 2.0

Federal Individual Assistance

Disaster Recovery Center Locations

North Charleston Public Works Facility

5800 Casper Padgett Way
North Charleston, SC 29406
Open 7 days a week
Hours of operation 8 am-7pm

Bees Landing Recreation Center

1580 Ashley Gardens Blvd.
Charleston, SC 29414
Open 7 days a week
Hours of operation 8 am-7pm

*additional Disaster Recovery Center locations have been requested and are likely to open within Charleston County.

Phone Registration

1-800-621-3362

1-800-462-7585
Hearing Impaired

Online Registration

www.disasterassistance.gov

The filing deadline to return applications for physical property damage is December 4, 2015.

U.S. Small Business Administration

Customer Service Center

1-800-659-2955

1-800-877-8339
Hearing Impaired

www.sba.gov