

# News Release

## **Disaster Recovery Center Opens in Johns Island to Help South Carolina Flood Survivors**

COLUMBIA, S.C. – A disaster recovery center is open in Johns Island to help South Carolina flood survivors. This Charleston County center is open 8 a.m. to 7 p.m. Monday through Friday until further notice.

The disaster recovery center is located at the Berkeley Electric Cooperative at 3351 Maybank Highway in Johns Island.

Representatives from the South Carolina Emergency Management Division, Federal Emergency Management Agency, U.S. Small Business Administration and other agencies are at the center to answer questions about disaster assistance and low-interest loans. They can also help survivors apply for aid.

It is not necessary to visit a center to register for and receive state/federal disaster assistance. If possible, survivors should register with FEMA before visiting a recovery center.

To register, go online to [DisasterAssistance.gov](https://www.DisasterAssistance.gov) or call the FEMA helpline at 800-621-3362. Help is available in most languages and phone lines are open 7 a.m. to 10 p.m. seven days a week until further notice.

Disaster survivors who are deaf, hard of hearing or have a speech disability and use a TTY may call 800-462-7585 to register. Those who use 711 or VRS (Video Relay Service) or require accommodations while visiting a center may call 800-621-3362. All disaster recovery centers are accessible and equipped with tools to accommodate disaster survivors who need disability-related communication aids.

Additional disaster recovery centers are open in affected South Carolina counties. For information call the FEMA helpline at 800-621-3362 or go online to [www.DisasterAssistance.gov](https://www.DisasterAssistance.gov) or <https://www.fema.gov/disaster/4241>.

*FEMA's mission is to support our citizens and first responders to ensure that as a nation we work together to build, sustain, and improve our capability to prepare for, protect against, respond to, recover from, and mitigate all hazards.*

*All FEMA disaster assistance will be provided without discrimination on the grounds of race, color, sex (including sexual harassment), religion, national origin, age, disability, limited English proficiency, economic status, or retaliation. If you believe your civil rights are being violated, call 800-621-3362 or 800-462-7585(TTY/TDD).*

*FEMA's temporary housing assistance and grants for public transportation expenses, medical and dental expenses, and funeral and burial expenses do not require individuals to apply for an SBA loan. However, applicants who receive SBA loan applications must submit them to SBA loan officers to be eligible for assistance that covers personal property, vehicle repair or replacement, and moving and storage expenses.*