

We will be updating our Payment Portal, and you will need to create a new CSS log in. Your current log in will not work with the new update. Please make sure you use your current email address. Please see the instructions below. If you have any issues, please email cssportalsupport@charlestoncounty.org for assistance. We apologize for the inconvenience.

Steps for creating a TID-C Account

Click sign-up at the bottom of the screen if this is the first time of seeing this screen.



Sign in to community access services.

 Sign in with Google

 Sign in with Apple

 Sign in with Microsoft

 Sign in with Facebook

OR

Email address

Password



Remember me

[Forgot password?](#) [Unlock account?](#) [Help](#)

Don't have an account? [Sign up](#)

Next: Enter your existing email tied to your **existing** CSS Account. If this is your first time signing up for a CSS Account for the municipality, enter whichever email you will use into the future. Then click SIGN UP



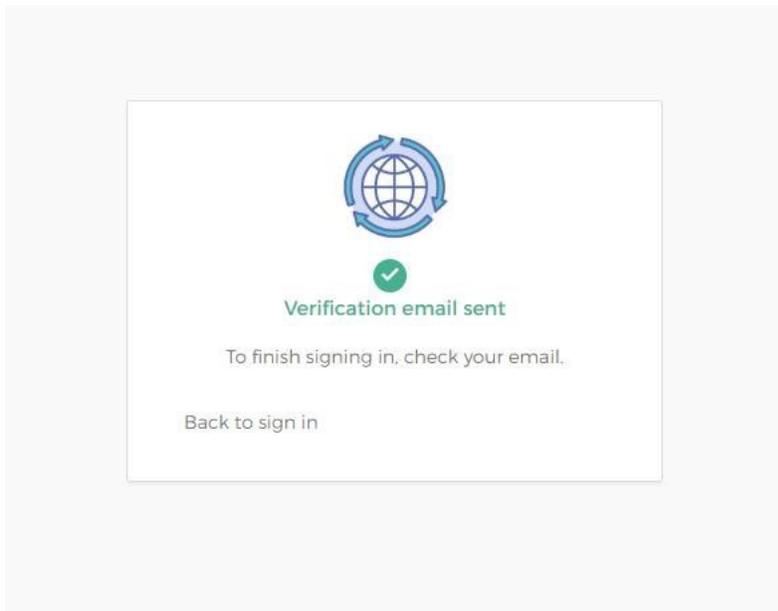
Create an account

- ✓ At least 8 character(s)
- ✓ At least 1 number(s)
- ✓ At least 1 lowercase letter(s)
- ✓ At least 1 uppercase letter(s)
- ✓ Does not contain part of username

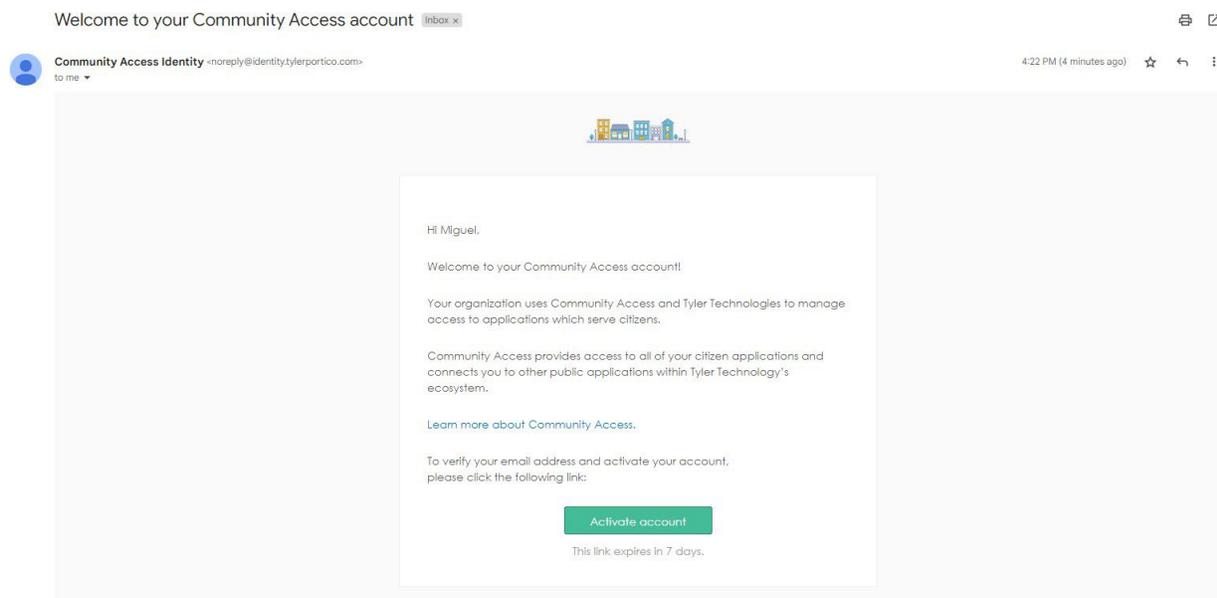
* indicates required field

[Back to sign in](#)

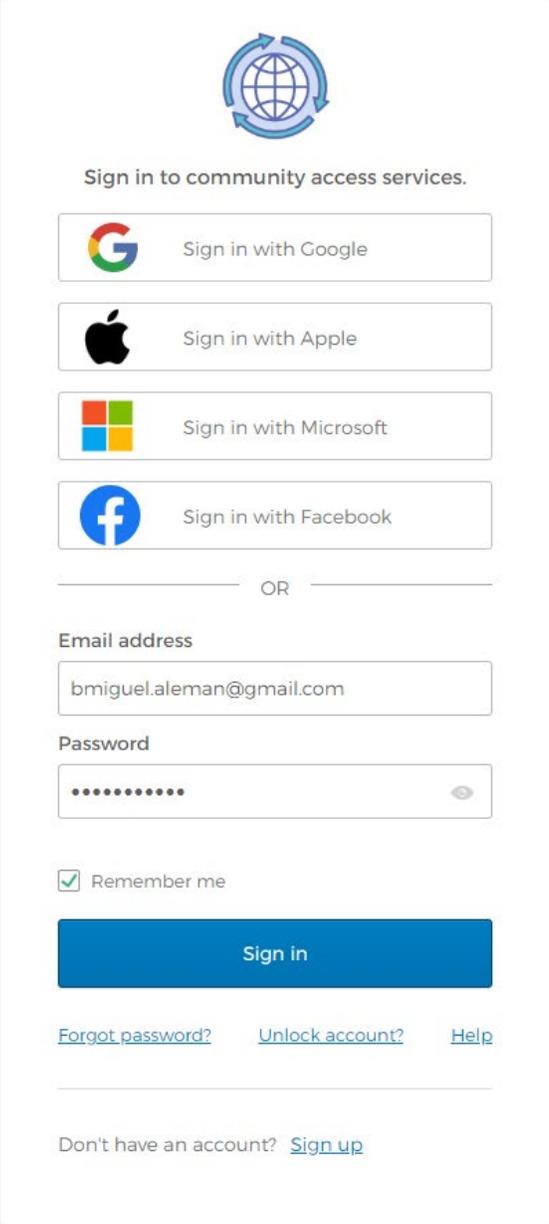
Next you will be asked to open the verification email sent to the email you provided.



Click **ACTIVATE ACCOUNT** in the email sent.



Next you will be taken back to the sign in screen. There you will enter the email and pw you have created.



The image shows a sign-in interface for community access services. At the top, there is a blue circular icon with a globe and arrows. Below it, the text reads "Sign in to community access services." There are four social media sign-in options: "Sign in with Google" (with the Google 'G' logo), "Sign in with Apple" (with the Apple logo), "Sign in with Microsoft" (with the Microsoft logo), and "Sign in with Facebook" (with the Facebook 'f' logo). Below these options is a horizontal line with "OR" in the center. Underneath, there are two input fields: "Email address" containing "bmiguel.aleman@gmail.com" and "Password" with a masked password of ten dots and a toggle icon. A "Remember me" checkbox is checked. A blue "Sign in" button is positioned below the password field. At the bottom, there are three links: "Forgot password?", "Unlock account?", and "Help". A final line of text says "Don't have an account? [Sign up](#)".

If you already have a CSS Account with the same email you used to create your TID-C Account, then you will be directed into CSS.

But, if this is your first time creating a CSS Account for the municipality, there will be other fields for you to fill out. See below.

