All organizations using a Multi-Line Telephone System must provide direct access to 911 without dialing a prefix to complete the call.

Federal Law in effect beginning February 16th, 2020. This is the responsibility of the organization that is using the system.

IS YOUR SYSTEM COMPLIANT?

Contact the provider of your MLTS system to ask…

- How is system arranged to contact 9-1-1?
- If system needs a prefix number dialed, how and when will the system be compliant with Kari’s Law?

TEST YOUR SYSTEM.

If your system provider states that you are now Kari’s Law Compliant, contact your 9-1-1 provider to set up a test 9-1-1 call.

Email KJordan@charlestoncounty.org to test within Charleston County

Charleston County Consolidated 9-1-1 Center