



County of Charleston, South Carolina

Sheriff Kristin R. Graziano

March 30, 2023

FOR RELEASE TO GENERAL PUBLIC

My name is Amber Allen, and I'm the communications director for the Charleston County Sheriff's Office. Sheriff Kristin Graziano has authorized the release of the following documents, which show that our agency has acted in good faith with the administration of Charleston County and council members for more than a year to advocate for better health care at the Sheriff Al Cannon Detention Center.

Releasing these documents to the public gives the Sheriff's Office an opportunity to present an unfiltered picture of what has been happening behind the scenes as we deal with poor medical services from the county-contracted provider, Wellpath, amid our own staff-shortage crisis that has been ongoing since 2014.

This memo also serves to correct the record on allegations from elected officials that continue to persist in media coverage about the Sheriff Al Cannon Detention Center.

Thanks to the hard work at SACDC, CCSO is the only South Carolina law enforcement agency and one of only 71 in the United States to receive the National Sheriffs' Association's Triple Crown Award. Since 2013, CCSO has maintained accreditation from the Commission on the Accreditation of Law Enforcement Agencies, the American Correctional Association's Commission on Accreditation for Corrections and the National Commission on Correctional Health Care. According to the NSA's website, "Achieving these accreditations individually is a daunting task. Acquiring all three at the same time is an extraordinary feat. In fact the Triple Crown distinction is so rare, that since the establishment of the award in 1993, fewer than 100 sheriff's offices have qualified." CCSO has held the Triple Crown Award since 2013. According to the Prison Policy Initiative, there are currently 3,116 local jails.

We take safety and health care very seriously at SACDC, and every tragedy within our facility is deeply felt by our staff. That is why we welcome outside agencies, such as the South Carolina Law Enforcement Division, to regularly investigate when incidents occur. We have nothing to hide, and we vigorously adhere to policy.

The public will also see that SACDC staff and CCSO legal counsel actively engage the Courts, the Public Defender's Office, and the Solicitor's Office to advocate for medically sensitive residents to move them to alternate facilities that are more appropriate.

When our staffing shortage began

Despite what has been written in the media recently, the staffing shortage at SACDC did not occur after January 2021. Our records indicate that as of December 2013, there were only six unfilled full-time employee positions. Longtime staff members say a slow trickle and then a mass exodus began after the opening of direct supervision units within our facility, as opposed to indirect supervision. In December 2014, there were 23 unfilled FTEs. And it goes on:

- December 2015: 58
- December 2016: 76

- December 2017: 93
- December 2018: 92
- December 2019: 93
- December 2020: 99
- December 2021: 82
- December 2022: 110

Charleston County Council's pledged support of our recent market adjustment for salaries was initially celebrated by our employees. The starting base pay hadn't changed since 2017. But the prolonged hand-wringing and political posturing of some council members of when and how the money would be supplied has proven that those council members don't really support us at all. And these recent allegations of wrongdoing and poor transparency have only aggravated the current staffing situation. To this day, county has not supplied any money to the Sheriff's Office to support the market adjustment. We are working diligently to swim upstream despite the onslaught of attacks, and we know that we will succeed.

Despite what the former CEO of Wellpath put in his letter about his providers' difficulty in going about their tasks, there is little to no documented evidence of his allegations. Meanwhile, what you will see in these public documents are clear and concise documentation of continued non-compliance by Wellpath.

Cleanliness of the building and detention residents

Much has been said in front and behind the cameras about the cleanliness of our facility and our residents. To make it crystal clear, what Congresswoman Nancy Mace, Chairman Herb Sass, Councilman Teddie Pryor – and Councilmen Joe Boykin and Rob Wehrman later that morning – saw was a clean facility. The question of who is responsible for keeping our residents clean of their bodily fluids is easily answered: it is NOT the detention deputies' responsibility to keep residents clean. It is up to the county-supplied medical vendor to force the cleaning of a resident.

Screening and training of detention staff

Even though the Sheriff's Office has struggled to compel Wellpath to do their contracted roles, detention staff continue to do their part to keep residents safe. During the intake process, our deputies conduct nine screenings – separate from Wellpath's screenings -- to learn about the residents and where they will be safest during their stay while they wait for their case to be adjudicated or to make bond. Those screenings, and the amount of questions involved, include:

- Bond information (2);
- Medication-Assisted Treatment (MAT) assessment (4);
- Medical (35);
- Mental health screening (11);
- Observation screening from intake detention deputy (18);
- Suicide assessment (12);
- Classification (22);
- Human trafficking (7); and
- Prison Rape Elimination Act (PREA) (11).

That amounts to 122 questions asked per resident. As of this morning, the SACDC had 974 adults and 20 in juvenile detention. The population fluctuates by the hour. In addition to the screenings, every single detention deputy is required to take 40 hours of training per year. Those trainings include CPR, defensive tactics, and PREA.

Timeline of concerns with Wellpath and CCSO actions to seek new options

- On May 2, 2022, then-jail Chief/Director Abigail Duffy raised the alarm with county administration that CCSO had "grave concerns" with the county's contracted medical provider, Wellpath. On May 18, Duffy asked Charleston County to send out a new Request for Proposal for the 2023 period. CCSO Contracts Manager Daniela Zyskowski shared with Duffy, who ultimately passed it on to County, a list of complaints and non-compliance concerns jail staff had documented between Feb. 14 and May 17, 2022.

- The following day, on May 19, Zyskowski requested from County more guidance on how to submit non-compliance notices to the County moving forward. She had been informed previously from County that a Word document would suffice.
- On June 15, Zyskowski shared with CCSO legal counsel Nicole Paluzzi the concerns she shared with Duffy about interactions she had received with the county contracts manager.
- *For clarity – emails around June 27 from Duffy involve Wellpath and the contracted facility housekeeping vendor and a dispute over contracted services.*
- On Sept. 10, Duffy informs county contracts manager Barrett Tolbert that CCSO has an interest in working with the Medical University of South Carolina as a state non-competitive bidder for the jail.
- On Oct. 31, Paluzzi sends an email to County Administrator Bill Tuten to discuss approval of the non-competitive bid proposal with MUSC.
- In late December, a great deal of problems arise out of the MAT program, and the Charleston Center pulls out of the project due to their continued concerns with Wellpath. Also around this time, MUSC expresses concerns with the prior dialysis subcontractor with Wellpath.
- On Jan. 10, 2023, County sends an invitation to for-profit medical contractors for a mandatory pre-bid conference. County does not include MUSC in the invitation despite knowing CCSO would like MUSC to submit a bid.
- On Jan. 11, Paluzzi asks to meet with county legal to force Wellpath’s compliance or to move in a different direction.
- On Jan. 12, Paluzzi tells county legal that CCSO is exploring options to provide competent care on an emergency basis with another vendor.
- On March 9, Paluzzi writes to the county contracts office that some of CCSO’s original language for the medical vendor RFP was removed multiple times despite us bringing this to county’s attention. CCSO wanted specific language in the RFP to accommodate a vendor such as MUSC to ensure ease of transfer of medical records to and from the jail infirmary and the hospital.
- On March 21, now-special projects manager Duffy writes to Tolbert that CCSO believes none of the three vendors who responded to the RFP can fulfill the needs of jail residents.
- On March 23, Paluzzi extends a formal invitation to Councilman Pryor and the rest of County Council to take a tour of the jail and to view the documents included in this release. This formal invitation came on the heels of Pryor’s comments in the most recent council meeting, directing county legal to draft a letter to the DOJ.
- On March 27, Paluzzi calls for county contracts to put the RFP back out for bid, despite county moving forward with the highest-scoring bidder.

It is our hope that these documents give the public a clearer picture of what the Sheriff’s Office has been doing to keep the community safe. We continue to adhere to our commitment of Service Beyond the Call. And we will continue to fight for the best possible care of the people within our walls. Our doors are always open to the public.

Sincerely,



Amber Allen
Communications Director, Charleston County Sheriff’s Office

Administrative Office

3691 Leeds Avenue
N. Charleston, SC 29405
– Sheriff –
Voice (843) 554-2230
Fax (843) 554-2243

Law Enforcement Division

3691 Leeds Avenue
N. Charleston, SC 29405
– Patrol –
Voice (843) 202-1700
Fax (843) 554-2234

Detention Center

3841 Leeds Avenue
N. Charleston, SC 29405
Voice (843) 529-7300
Fax (843) 529-7406

Judicial Center

100 Broad Street, Suite 381
Charleston, SC 29401
Voice (843) 958-2100
Fax (843) 958-2128

Nicole L. Paluzzi

From: Daniela Zyskowski
Sent: Monday, May 2, 2022 10:07 AM
To: Abigail Duffy; LaShanda W. Hicks; Anna Weston; Rebina Haselden; Michael Halley
Cc: Charles L. Wiggins; LaZana D.Evans; Kristin Graziano; Nicole L. Paluzzi
Subject: RE: 5443- - Procurement Contract is going to Expire in 60 days.

I would like to add that we have had repeated conversations with their upper management regarding concerns with WellPath staff on site here and lack of care, and not much seems to be done regarding the matters. Their VPs typically drop in monthly to ask how things are going, we address the concerns and issues, they hear them, but the following month we are discussing the same concerns and issues as the previous month.

Daniela Zyskowski
Contracts Manager
Charleston County Detention Center
3841 Leeds Ave
Charleston, SC 29405
843 529 7379

From: Abigail Duffy <ADuffy@charlestoncounty.org>
Sent: Monday, May 02, 2022 9:23 AM
To: LaShanda W. Hicks <LWHicks@charlestoncounty.org>; Anna Weston <AWeston@charlestoncounty.org>; Rebina Haselden <rhaselden@charlestoncounty.org>; Michael Halley <mhalley@charlestoncounty.org>; Daniela Zyskowski <DZyskowski@charlestoncounty.org>
Cc: Charles L. Wiggins <CWiggins@charlestoncounty.org>; LaZana D.Evans <LPorter@charlestoncounty.org>; Kristin Graziano <kgraziano@charlestoncounty.org>; Nicole L. Paluzzi <NPaluzzi@charlestoncounty.org>
Subject: RE: 5443- - Procurement Contract is going to Expire in 60 days.

All,

I have grave concerns about continuing with Wellpath. They have been in the news for dereliction resulting in a death in February (I believe) and we continue to have repetitive problems with them. Regardless of right to cure notices, their reputation has significantly decreased in the last year alone, and it wasn't high to start with. I believe that we should have a discussion on this matter and bring legal to the table as well. I know that time is short, but a contract extension may be in order while we rebid this contract. In short, they have done nothing to alleviate the concern that they are a liability generally.

Abbey

From: LaShanda W. Hicks <LWHicks@charlestoncounty.org>
Sent: Sunday, May 1, 2022 8:45 AM
To: Abigail Duffy <ADuffy@charlestoncounty.org>; Anna Weston <AWeston@charlestoncounty.org>; Rebina Haselden <rhaselden@charlestoncounty.org>; Michael Halley <mhalley@charlestoncounty.org>
Cc: Charles L. Wiggins <CWiggins@charlestoncounty.org>; LaShanda W. Hicks <LWHicks@charlestoncounty.org>; LaZana D.Evans <LPorter@charlestoncounty.org>
Subject: 5443- - Procurement Contract is going to Expire in 60 days.

Contract Expiration Alert Notice

This is an automatic notification sent 120, 90, 60 and 30 days prior to the expiration date of the contract. Although you may have previously responded, you may receive this notice again.

Contract: 5443-

Vendor: Wellpath, LLC

Description: Inmate Medical Services at the SACDC

Effective: 7/1/2020

Expires: 6/30/2022

If this is an annual contract, do you want to extend this contract for another year? If so, do you have any changes, pricing or otherwise, that should be incorporated into the amendment?

If you do not want to extend this contract or if the contract is ending its final (5th) year, please provide an updated scope of work to Procurement so that this contract can be re-solicited and a new contract can be in place when this contract expires.

Thank You,
Charleston County Contracts Staff

Nicole L. Paluzzi

From: Abigail Duffy
Sent: Monday, March 6, 2023 10:18 AM
To: Nicole L. Paluzzi; Patrick Morris
Subject: Fw: 5443- - Procurement Contract is going to Expire in 60 days.

Importance: High

From: Barrett J. Tolbert <BTolbert@charlestoncounty.org>
Sent: Monday, May 2, 2022 3:29 PM
To: Abigail Duffy <ADuffy@charlestoncounty.org>
Cc: LaShanda W. Hicks <LWHicks@charlestoncounty.org>; LaZana D.Evans <LPorter@charlestoncounty.org>; Marc Belle <MBelle@charlestoncounty.org>
Subject: RE: 5443- - Procurement Contract is going to Expire in 60 days.

Director Duffy,

My staff just presented me with the email regarding Wellpath as it relates to the service the firm provides to Charleston County Detention Center. After discussion with staff, we have not received any documentation from the Detention Center detailing performance issues. The Procurement Department need you all to provide the list of documented issues, minutes from meetings The Detention Center staff has had with Wellpath to resolve the issues, and other information that pertains to this problem. Once this information is received, we will proceed in accordance with the Terms and Conditions of the contract. Note, we will follow all procedures within the Ordinance and State Laws in addressing these issues.

Regards,

Barrett J. Tolbert CPP, CPPM
Contracts & Procurement Director
Charleston County Procurement Dept.
843 958 4761



From: Charles L. Wiggins <CWiggins@charlestoncounty.org>
Sent: Monday, May 02, 2022 9:50 AM
To: Barrett J. Tolbert <BTolbert@charlestoncounty.org>

Cc: LaShanda W. Hicks <LWHicks@charlestoncounty.org>; LaZana D.Evans <LPorter@charlestoncounty.org>
Subject: FW: 5443- - Procurement Contract is going to Expire in 60 days.

FYI.....

From: Abigail Duffy <ADuffy@charlestoncounty.org>
Sent: Monday, May 02, 2022 9:23 AM
To: LaShanda W. Hicks <LWHicks@charlestoncounty.org>; Anna Weston <AWeston@charlestoncounty.org>; Rebina Haselden <rhaselden@charlestoncounty.org>; Michael Halley <mhalley@charlestoncounty.org>; Daniela Zyskowski <DZyskowski@charlestoncounty.org>
Cc: Charles L. Wiggins <CWiggins@charlestoncounty.org>; LaZana D.Evans <LPorter@charlestoncounty.org>; Kristin Graziano <kgraziano@charlestoncounty.org>; Nicole L. Paluzzi <NPaluzzi@charlestoncounty.org>
Subject: RE: 5443- - Procurement Contract is going to Expire in 60 days.

All,
I have grave concerns about continuing with Wellpath. They have been in the news for dereliction resulting in a death in February (I believe) and we continue to have repetitive problems with them. Regardless of right to cure notices, their reputation has significantly decreased in the last year alone, and it wasn't high to start with. I believe that we should have a discussion on this matter and bring legal to the table as well. I know that time is short, but a contract extension may be in order while we rebid this contract. In short, they have done nothing to alleviate the concern that they are a liability generally.

Abbey

From: LaShanda W. Hicks <LWHicks@charlestoncounty.org>
Sent: Sunday, May 1, 2022 8:45 AM
To: Abigail Duffy <ADuffy@charlestoncounty.org>; Anna Weston <AWeston@charlestoncounty.org>; Rebina Haselden <rhaselden@charlestoncounty.org>; Michael Halley <mhalley@charlestoncounty.org>
Cc: Charles L. Wiggins <CWiggins@charlestoncounty.org>; LaShanda W. Hicks <LWHicks@charlestoncounty.org>; LaZana D.Evans <LPorter@charlestoncounty.org>
Subject: 5443- - Procurement Contract is going to Expire in 60 days.

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Vendor: Wellpath, LLC
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If you do not want to extend this contract or if the contract is ending its final (5th) year, please provide an updated scope of work to Procurement so that this contract can be re-solicited and a new contract can be in place when this contract expires.

Thank You,
Charleston County Contracts Staff

Nicole L. Paluzzi

From: Charles L. Wiggins
Sent: Wednesday, May 18, 2022 12:30 PM
To: Abigail Duffy; LaShanda W. Hicks; Barrett J. Tolbert
Cc: Nicole L. Paluzzi; Edward L. Knisley; Kristin Graziano
Subject: RE: WellPath

Hello Abbey,
Thanks for the information. We will review to discuss tomorrow.
We will forward a copy of the last RFP for medical services as requested.
Thank you,
Chuck

From: Abigail Duffy <ADuffy@charlestoncounty.org>
Sent: Wednesday, May 18, 2022 12:24 PM
To: LaShanda W. Hicks <LWHicks@charlestoncounty.org>; Charles L. Wiggins <CWiggins@charlestoncounty.org>; Barrett J. Tolbert <BTolbert@charlestoncounty.org>
Cc: Nicole L. Paluzzi <NPaluzzi@charlestoncounty.org>; Edward L. Knisley <EKnisley@charlestoncounty.org>; Kristin Graziano <kgraziano@charlestoncounty.org>
Subject: FW: WellPath

Chuck,

As requested, here is a short and incomplete list of issues with Wellpath. Staffing remains a problem; they keep asking me to allow them to hire persons with different professional levels than contracted for (lower level professionals – and I keep telling them to get you a contract amendment proposal for all of us to consider). I spoke briefly with Ed last night about the issues that they are having in other facilities (the closest being Richland with 2 deaths from dehydration during detox). Given the increasingly terrible reputation they are making for themselves, I am greatly concerned about the County's liability in continuing to contract with them. I know that nothing can be done about the upcoming year, but I would like to formally request at this point that an RFP be sent out for solicitation for the 2023 renewal period. If I could get the last RFP that was put out so that I can start to review it and amend the scope where necessary, I would greatly appreciate it. I will have Anna begin to go through our records and pull more incidents and get that spreadsheet together.

Abbey

Chief Abigail Duffy
Detention Chief
Charleston County Sheriff's Office

From: Daniela Zyskowski <DZyskowski@charlestoncounty.org>
Sent: Wednesday, May 18, 2022 9:35 AM
To: Abigail Duffy <ADuffy@charlestoncounty.org>
Subject: WellPath

Here is everything I have – I am sure more needs to be added to the list if you'd like to go over it together at some point today.

Received update from Linda Ross 2/14 that Nurse Scott was placed on Performance Improvement Plan—shortly thereafter, Nurse Scott (DON) was fired.

Received update from Linda Ross 2/14 about concerns around Nurse Cook and “poor leadership styles and abilities” with her staff.

Received follow up request from Linda Ross 2/14 about staffing proposal with having the option for LPN or CMT to be hired on site.

3/22/22 met with Dr. Leonard, Dr. Dalsania, Nurse Cook, and Twana regarding concerns about suboxone running out – Nurse Cook confirmed that there was plenty in stock but nursing staff is not communicating to her when they need more; Dr. Leonard and Nurse Cook got into a heated argument around the correct and appropriate protocol for ordering more medication

3/29/22 received concern that resident [redacted] received the wrong medication during evening med pass. Nurse Natteal advised him to vomit into the toilet. Nurse Natteal admitted it was her mistake and gave him Gatorade. Nurse Natteal did not return to give him his proper medication, left him in his cell, and did not take him into medical for observation.

3/31/22, Nurse Vandenburg informed Sergeant Butler that there were no more of the liquid drop covid tests. Nurse Walker the following day informed Lt. Hathaway that there were only 16 of these tests. Nurse Cook then confirmed none of this was accurate and there were more than enough. Many miscommunication concerns occurring internally within WellPath.

Have received many dialysis complaints from officers and Nurse Cook. Nurse Cook has attempted many times to communicate the importance of adhering to a schedule with Ms. Fabiel, the dialysis provider, but Ms. Fabiel continues not to adhere to it. I have reported these concerns to WellPath regional VP Linda Ross consistently since March, yet they continue to allow her to work in dialysis.

Dr. Dalsania is often not present in meetings he should be a part of. When asked to take on certain tasks he refuses and has reasons he does not want to get involved. Have received many concerns about him not wanting to see residents.

4/1/22, Nurse Burch resigned, decided she would like to come back part time, but in between resigning and coming back part time, attempted to come into the building using her badge despite her no longer being a WellPath employee. It was explained to her that she would have to wait until she was employed again.

4/19/22, Contracts Manager informed Linda Ross of concerns brought to Contracts Manager's attention: residents [redacted] and [redacted] were being neglected in infirmary. [redacted] had been laying in his soil for more than an hour, despite Captain Driskell's repeated requests to nursing staff to have him cleaned up.

[redacted] had been taken to the hospital where he was diagnosed with a UTI, because WellPath staff neglected to see him during his hunger strike. This Contracts Manager expressed concerns to Linda Ross about Nurse Cook being the only one oftentimes who takes care of these patients, as well as patients in the units, despite her being the HSA and also needing to complete her duties as HSA. Informed Ms. Ross of the concern of this eventually causing burnout for Nurse Cook, and it being apparently that she did not have much backup support, with Dr. Dalsania's lack of involvement.

5/5/22, followed up again with Linda Ross regarding more concerns around dialysis provider. Again Linda Ross responded that they were "looking into the matter" – despite repeated, consistent, concerns around this dialysis provider and her disrupting the flow of the detention center.

5/17/22 this Contracts Manager met with Caitlin, the Program Administrator for the Opioid Program at The Charleston Center. Caitlin informed me that a few months ago she met with WellPath staff regarding getting the program rolling at the detention center to which they were all on the same page at the end of the meeting. Caitlin addressed several concerns on this day that since that meeting, the only WellPath staff that has responded to her, despite several attempts, has been Dr. Leonard. Caitlin shared that she has been on site where Nurse Cook refused to meet with her. Caitlin shared she has provided Narcan to WellPath to administer at the Detention Center and Nurse Cook has refused to provide her with a tracking log of that information. In this meeting we also figured out that the ten residents currently receiving suboxone are receiving the same exact dosage, except for one resident, which is receiving more because Caitlin specifically requested that. Caitlin explained that it is odd for every resident to be receiving the same exact dose and she is concerned that the program is not going the way it is supposed to be nor is it having a positive effect because they are not looking to see how much each resident should receive.

Nicole L. Paluzzi

From: Nicole L. Paluzzi
Sent: Wednesday, June 1, 2022 3:04 PM
To: Edward L. Knisley; Marc Belie
Cc: Rebina Haselden; Charles L. Wiggins; LaZana D.Evans; LaShanda W. Hicks
Subject: RE: s4068-1 - Procurement Contract is going to Expire in 30 days.
Attachments: 4068 Contract inmate care CDMHC FY2020-2021 with addendum.pdf; 2022 SACDC LAI Medications.pdf; Agenda Procurement Ordinance Amendments.pdf

Ed and Marc,

I am reaching out to you for our legal consultation on the CDMHC Procurement Contract Renewal s4068-1. Contracts and Procurement Departments are also copied for consultation. It appears the 2018 Ordinance is on the website and I am not certain I am looking at the most current approved revisions. I attached the most current copy I have and would appreciate someone sending me the final version if it is available.

While the last proposed Procurements Ordinance has Exemption (2-174(24)) for "other medical professional services" and this procurement is for mental health professional in connection to provision of required medical services in the DC; I am wanting to ensure proper consultation, in the event the exemption is not applicable or was not approved, on the renewal of this procurement without changes to the underlying agreement and include the attached addendum. The 2022 Addendum is for Long Acting Injectable medications, which would only be through a qualified licensed medical doctor with their independent medical determination and the costs are reimbursed through SCDMH grant funding. The purpose of the long acting injectable medications is to prepare for resident release with the efficacy of the medication remaining for the month while the resident establishes their outpatient psychiatric care.

We would renew under the same terms and update the year to the current time if needed or keep it as it is with fresh ink as it renews annually until June 30, 2025.

Best,
Nicole Paluzzi

From: LaShanda W. Hicks <LWHicks@charlestoncounty.org>
Sent: Tuesday, May 31, 2022 10:15 AM
To: Nicole L. Paluzzi <NPaluzzi@charlestoncounty.org>
Cc: Rebina Haselden <rhaselden@charlestoncounty.org>; Charles L. Wiggins <CWiggins@charlestoncounty.org>; LaZana D.Evans <LPorter@charlestoncounty.org>
Subject: RE: s4068-1 - Procurement Contract is going to Expire in 30 days.

Good morning Ms. Paluzzi,

Attached is a copy of the most recent contract/addendum we have on file between Charleston Dorchester Mental Health Center and the County. This contract/addendum was signed by Chief Beatty, Sept. 2, 2020, and it can be re-new up to 5 years through 6/30/2025. In the past, the Sheriff's Office has signed the contract, but it needs to be signed by Procurement in the future.

Thank you,

LaShanda Hicks

From: Nicole L. Paluzzi <NPaluzzi@charlestoncounty.org>
Sent: Tuesday, May 31, 2022 9:04 AM
To: LaShanda W. Hicks <LWHicks@charlestoncounty.org>
Cc: Rebina Haselden <rhaselden@charlestoncounty.org>; Charles L. Wiggins <CWiggins@charlestoncounty.org>; LaZana D. Evans <LPorter@charlestoncounty.org>
Subject: s4068-1 - Procurement Contract is going to Expire in 30 days.

Ms. Hicks,

We do intend to renew with Charleston Dorchester Mental Health Center. Would you please send me the current procurement so I may review to see if there are any amendments?

Best,
Nicole Paluzzi
(she/her/hers)
General Counsel
Charleston County Sheriff's Office
3691 Leeds Avenue
North Charleston, SC 29405
O: [843.554.2231](tel:843.554.2231)
M

"Service Beyond the Call"

Confidential Communication Notice

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Nicole L. Paluzzi

From: Nicole L. Paluzzi
Sent: Tuesday, June 14, 2022 4:20 PM
To: Edward L. Knisley; Marc Belle
Subject: FW: Contract Issues

From: Daniela Zyskowski <DZyskowski@charlestoncounty.org>
Sent: Tuesday, June 14, 2022 1:33 PM
To: Nicole L. Paluzzi <NPaluzzi@charlestoncounty.org>
Subject: Fwd: Contract issues

Get Outlook for iOS

From: Barrett J. Tolbert <BTolbert@charlestoncounty.org>
Sent: Monday, May 23, 2022 9:08:22 AM
To: Daniela Zyskowski <DZyskowski@charlestoncounty.org>; Abigail Duffy <ADuffy@charlestoncounty.org>; LaZana D. Evans <LPorter@charlestoncounty.org>
Cc: LaShanda W. Hicks <LWHicks@charlestoncounty.org>; Charles L. Wiggins <CWiggins@charlestoncounty.org>; Anna Weston <AWeston@charlestoncounty.org>
Subject: RE: Contract Issues

During the conference call last week, we made it very clear of the info needed to address issues with WellPath. In order for the Contracts & Procurement Department to move forward with any disciplinary documentation The Charleston County Detention Center will need to provide the following:

- All non-compliance issues as it relates to the Terms and Conditions of the current contract
- Dates of all non-compliance issues
- Emails and letters sent to WellPath by the Charleston County Detention Center alerting the vendor of non-compliance issues
- List that was forwarded last week is incomplete
- Issues that have been resolved are not considered on-going problems

Please provide the information ASAP so that we can move to the next phase of any issues with this vendor. Note, we will not contact the vendor about these non-compliance issues until we have received your correspondence detailing all of the problems

Barrett J. Tolbert CPP, CPPM
Contracts & Procurement Director
Charleston County Procurement Dept.
843 958 4761



From: Daniela Zyskowski <DZyskowski@charlestoncounty.org>
Sent: Monday, May 23, 2022 8:21 AM
To: Barrett J. Tolbert <BTolbert@charlestoncounty.org>; Abigail Duffy <ADuffy@charlestoncounty.org>; LaZana D. Evans <LPorter@charlestoncounty.org>
Cc: LaShanda W. Hicks <LWHicks@charlestoncounty.org>; Charles L. Wiggins <CWiggins@charlestoncounty.org>; Anna Weston <AWeston@charlestoncounty.org>
Subject: RE: Contract Issues

Good morning,

Can you be more specific with a list of non-compliance issues you would like? I sent two lists over last week so please clarify how you would like me to change or add anything to those issues submitted.

Thank you,

Daniela Zyskowski
Contracts Manager
Charleston County Detention Center
3841 Leeds Ave
Charleston, SC 29405
843 529 7379

From: Barrett J. Tolbert <BTolbert@charlestoncounty.org>
Sent: Thursday, May 19, 2022 1:44 PM
To: Abigail Duffy <ADuffy@charlestoncounty.org>; LaZana D. Evans <LPorter@charlestoncounty.org>; Daniela Zyskowski <DZyskowski@charlestoncounty.org>
Cc: LaShanda W. Hicks <LWHicks@charlestoncounty.org>; Charles L. Wiggins <CWiggins@charlestoncounty.org>; Anna Weston <AWeston@charlestoncounty.org>
Subject: Contract Issues
Importance: High

Chief Duffy & Daniela,

As to a follow up from the conference all this morning regarding the WellPath and LEJ Contract, please provide to Procurement ASAP a list of all non-compliance issues so that we can arrange a meeting with both contractors to discuss these issues detailed in our meeting.

Regards,

Barrett J. Tolbert CPP, CPPM

Contracts & Procurement Director
Charleston County Procurement Dept.
843 958 4761



From: Abigail Duffy <ADuffy@charlestoncounty.org>
Sent: Thursday, May 19, 2022 12:34 PM
To: LaZana D.Evans <LPorter@charlestoncounty.org>; Daniela Zyskowski <DZyskowski@charlestoncounty.org>
Cc: Barrett J. Tolbert <BTolbert@charlestoncounty.org>; LaShanda W. Hicks <LWHicks@charlestoncounty.org>; Charles L. Wiggins <CWiggins@charlestoncounty.org>; Anna Weston <AWeston@charlestoncounty.org>
Subject: RE: follow up

Thank you, LaZana. These are perfect! We will be getting together all of the infractions from all the vendor from the beginning of the month forward. We will also get these for the four issues that Mr. Tolbert cited in the call as to wellpath. Please let us know if we need to change anything else going forward as I want to reduce stress for all of us by just doing it right. Thanks.

A

Chief Abigail Duffy
Detention Chief
Charleston County Sheriff's Office

From: LaZana D.Evans <LPorter@charlestoncounty.org>
Sent: Thursday, May 19, 2022 12:24 PM
To: Daniela Zyskowski <DZyskowski@charlestoncounty.org>
Cc: Barrett J. Tolbert <BTolbert@charlestoncounty.org>; LaShanda W. Hicks <LWHicks@charlestoncounty.org>; Charles L. Wiggins <CWiggins@charlestoncounty.org>; Anna Weston <AWeston@charlestoncounty.org>; Abigail Duffy <ADuffy@charlestoncounty.org>
Subject: RE: follow up

Greetings,

I am attaching the Non-Conformance Report Form that can be used as tool to document from this point forward.

This report form should be used for every issue that occurs. It can be used on all contracts for non-conformance issues. Once documented, you can log it in your spreadsheet (I attached an example for reference) and send us weekly reports.

Please let me know if you have any questions.

Thank you,

LAZANA EVANS, CPPB

Buyer
Charleston County Contracts and Procurement
Phone: (843) 958-4769
Email: LPorter@charlestoncounty.org

From: Daniela Zyskowski <DZyskowski@charlestoncounty.org>
Sent: Thursday, May 19, 2022 12:12 PM
To: LaZana D.Evans <LPorter@charlestoncounty.org>; LaShanda W. Hicks <LWHicks@charlestoncounty.org>
Subject: follow up

Good afternoon!

Following up from our meeting earlier – how would you like me to format the existing concerns I sent in the Word document from the last six months? Would you prefer I turn all of those concerns into non-conformity reports? I am happy to do these, although I will not be in the office tomorrow so I would have them all completed Monday.

Daniela Zyskowski
Contracts Manager
Charleston County Detention Center
3841 Leeds Ave
Charleston, SC 29405
843 529 7379

Nicole L. Paluzzi

From: Abigail Duffy
Sent: Thursday, June 23, 2022 3:03 PM
To: Nicole L. Paluzzi; Arneed Sad
Subject: Fw: K# 5443 - Wellpath

My position on their increase request.

From: Abigail Duffy <ADuffy@charlestoncounty.org>
Sent: Thursday, June 23, 2022 2:56 PM
To: Michael Halley <mhalley@charlestoncounty.org>; LaShanda W. Hicks <LWHicks@charlestoncounty.org>
Subject: Re: K# 5443 - Wellpath

I have looked at their letter and there are so many things. Where to even begin? I concur with Halley that they absolutely are not justified in asking for an increase. Their performance is poor. I don't discount that they are trying; but trying isn't the same as achieving. I restate that I have grave concerns for the county's continued contract with them. A large part of this is external factors that can't be addressed through a right to cure or a nonconformance form. They more incentive to do a better job. But I cannot recommend that they receive the requested financial incentive they are requesting. My position is the same as last year. No. They are still making a profit regardless of their inability to fulfill the contract. I am not aware that we are required to justify why we are declining the higher contract; it's a business decision the same as they are making in asking for it. If they elect to reject their investment because we won't budge, I understand that can put us in a difficult place, but I also truly believe that the increase request is them testing waters. They will back down; I have told them that we are dissatisfied and that they need to get a handle on it. They are not going to be surprised that I am rejecting the request.

Also, I thought we didn't use CMAs? That was something they have asked me to authorize and I have consistently referred them to your office. It hardly seems reasonable to ask for an increase and permission to use less skilled labor (maybe?). And the assertion that the various costs aren't based on the ADP is absolutely ridiculous. The entire valuation of the contract is based on the cost to deliver the services to a certain amount of residents. If it isn't based on ADP than I think we need to ask how the numbers are arrived at (how many staff, the type of staff, the amount of necessary equipment... all things that change based on ADP). I am simply not interested in continuing to pay for staff that they don't have onsite.

Hope this helps you understand our position. They have asked me to get involved with their third party vendor disputes (totally not my place and declined - forcefully). Again, trying but still not quite getting there. It's disappointing as they have some amazing staff; and really terrible staff, with no filler in between.

Also, LaShanda, just FYI, both NavCare and Mediko have reached out to me to talk about the facility needs. I let them both know that given the contract status I am not willing to discuss the matter at this time (as in, I have a contract that I'm in the middle of, so wait until there's a RFP at some unknown time in the future).

Let me know if you have any questions I can clarify.

Abbey

From: Michael Halley <mhalley@charlestoncounty.org>
Sent: Thursday, June 23, 2022 2:22 PM

To: LaShanda W. Hicks <LWHicks@charlestoncounty.org>
Cc: Abigail Duffy <ADuffy@charlestoncounty.org>
Subject: RE: K# 5443 - Wellpath

Just realized these number does not include juvenile but we would still be way below 1300 a month.

-----Original Message-----

From: LaShanda W. Hicks <LWHicks@charlestoncounty.org>
Sent: Thursday, June 23, 2022 1:49 PM
To: Michael Halley <mhalley@charlestoncounty.org>
Cc: Abigail Duffy <ADuffy@charlestoncounty.org>
Subject: RE: K# 5443 - Wellpath

Thank you!

LaShanda

-----Original Message-----

From: Michael Halley <mhalley@charlestoncounty.org>
Sent: Thursday, June 23, 2022 1:25 PM
To: LaShanda W. Hicks <LWHicks@charlestoncounty.org>
Cc: Abigail Duffy <ADuffy@charlestoncounty.org>
Subject: RE: K# 5443 - Wellpath

Please see attached, if I understand correctly I am not sure how they need a pricing increase. The year prior was even a larger overpayment.

-----Original Message-----

From: LaShanda W. Hicks <LWHicks@charlestoncounty.org>
Sent: Thursday, June 23, 2022 12:12 PM
To: Michael Halley <mhalley@charlestoncounty.org>
Subject: K# 5443 - Wellpath

Based on the last amendment, the ADP in the contract is 1,300. See attachment.

-----Original Message-----

From: Michael Halley <mhalley@charlestoncounty.org>
Sent: Thursday, June 23, 2022 11:47 AM
To: LaShanda W. Hicks <LWHicks@charlestoncounty.org>
Subject: FW: Message from "AdminDetCPR"

Our ADP

-----Original Message-----

From: DetAdminsecCPR@charlestoncounty.org <DetAdminsecCPR@charlestoncounty.org>
Sent: Thursday, June 23, 2022 11:55 AM
To: Michael Halley <mhalley@charlestoncounty.org>
Subject: Message from "AdminDetCPR"

This E-mail was sent from "AdminDetCPR" (MP C6004ex).

Scan Date: 06.23.2022 11:55:24 (-0400)

Queries to: DetAdminsecCPR@charlestoncounty.org

Nicole L. Paluzzi

From: Aameed Sad
Sent: Tuesday, June 28, 2022 9:21 AM
To: Nicole L. Paluzzi
Subject: FW: Summary of Conversation - WellPath

Everybody is playing nice, FYI

From: Barrett J. Tolbert <BTolbert@charlestoncounty.org>
Sent: Monday, June 27, 2022 9:27 PM
To: Abigail Duffy <ADuffy@charlestoncounty.org>; Charles L. Wiggins <CWiggins@charlestoncounty.org>; LaShanda W. Hicks <LWHicks@charlestoncounty.org>; LaZana D. Evans <LPorter@charlestoncounty.org>
Cc: Michael Halley <mhalley@charlestoncounty.org>; Aameed Sad <asad@charlestoncounty.org>; Daniela Zyskowski <DZyskowski@charlestoncounty.org>
Subject: Re: Summary of Conversation - WellPath

Mrs. Duffy,

Thanks for the email as we will address all of your concerns with WellPath when we have the follow-up meeting with the vendor. During this time please make sure you and Detention staff keep close tabs on WellPath as it relates to the firm's performance. Please keep Contracts & Procurement informed on any problems that may arise as we attempt to negotiate renewal terms with WellPath.

During the conference call, you mentioned issues with both the medical and janitorial contracts. As we collectively monitor both of these vendors, it is imperative that we properly document all compliance issues. Here are some helpful tips:

1. Take pictures of issues (especially cleaning). The pictures are good for showing deficiencies and progress.
2. Provide daily updates on the Psychiatrist's situation. As of this email, we have yet to receive a plan from WellPath on how they will resolve the vacant position and interim telemed short-term fix.
3. Make sure the contract manager from both firms is immediately contacted to address compliance issues. Record the name of the representative that receives the complaint and the time of the conversation(s).
4. Forward all compliance issues to Procurement weekly.
5. Review all of your invoices carefully to make sure vendors do not get paid for services not rendered. Also, alert our department in your reports whenever services are not performed so that we can have a meeting with the firm to enforce the Terms and Conditions of the contract.

If there are any questions or if issues arise please make immediate contact with our Contract Administrators so that we are able to provide assistance.

Regards,

BT

From: Abigail Duffy <ADuffy@charlestoncounty.org>

Sent: Monday, June 27, 2022 12:51 PM

To: Barrett J. Tolbert <BTolbert@charlestoncounty.org>; Charles L. Wiggins <CWiggins@charlestoncounty.org>;

LaShanda W. Hicks <LWHicks@charlestoncounty.org>

Cc: Michael Halley <mhalley@charlestoncounty.org>; Ameer Sad <asad@charlestoncounty.org>; Daniela Zyskowski <DZyskowski@charlestoncounty.org>

Subject: Summary of Conversation - WellPath

Mr. Tolbert,

Please allow this email to serve as our notice of understanding following today's meeting:

As to the four types of costs - 1. I have no objection to the requested increase in clinical costs; 2. I am (at this point) absolutely opposed to an increase in staffing costs, as they are in breach of contract, in part, because they do not have staffing as required; 3. Management Costs - Again, I am opposed at this point to this request but am absolutely willing to reconsider if this is meant to reward those staff in management that are doing their job, management is otherwise lacking and I can't see a reason for the request; 4. Inmate Costs, no objections as this is a reasonable amount given the increase cost in supplies needed for the care of the inmates.

We fully understand that there is no discussion at this point of changing vendors, this was discussed several months ago and Chuck has supplied me with the documents to start work on amending the scope. At this point, it is merely making sure that we get a reasonable contract and that they are compliant with that contract. As I said, not if, but rather for how much.

Halley will give you regular updates on the psych doc status. When Daniela gets back on Tuesday 7/5 I will have her and her team start on tracking the staffing for the last year. She will also complete any nonconformance reports from during her time out of the office at that time. Other than that, at this point, you indicated that there was nothing else that you needed from us. We are going to wait for WellPath to come back with answers and regroup and decide at that point what we want to do.

Thank you for the time this morning and the breakdown that you sent over.

Abbey

Chief A. Duffy, Esq. *^

Detention Chief

Charleston County Detention Center

3841 Leeds Ave.

Charleston, SC 29405

(O) 843.529.7495

* Member, South Carolina Bar (2007)

^ Law Enforcement Certified, SCJAA (2021)

Nicole L. Paluzzi

From: Abigail Duffy
Sent: Thursday, June 23, 2022 3:02 PM
To: Ameer Sad; Nicole L. Paluzzi
Subject: Fw: K#5443; Inmate Medical Services (Wellpath)
Attachments: 2022-2023 Renewal for Contract No. 5443 Inmate Medical Services 07012022 - FINAL21JUN2022.pdf

Gah.

They have started adding Corine to this chain.

I responded to a less intrusive email with just LaShanda (who has always been amazing, because she came from the jail) and Halley.

Nicole, what do you want me to do? I am not interested in participating in this conversation. Not sure how they can tell me procurement is none of my business and then say they want my opinions and feedback? If you want me to participate I will but will record the call. Let me know.


A

From: LaShanda W. Hicks <LWHicks@charlestoncounty.org>
Sent: Thursday, June 23, 2022 1:42 PM
To: Abigail Duffy <ADuffy@charlestoncounty.org>
Cc: Michael Halley <mhalley@charlestoncounty.org>; Barrett J. Tolbert <BTolbert@charlestoncounty.org>; Charles L. Wiggins <CWiggins@charlestoncounty.org>; LaZana D.Evans <LPorter@charlestoncounty.org>; Corine Altenhein <CALtenhein@charlestoncounty.org>; Daniela Zyskowski <DZyskowski@charlestoncounty.org>
Subject: K#5443; Inmate Medical Services (Wellpath)

Good afternoon Chief Duffy,

Major Halley directed me on options to contact you regarding Contract No. 5443. I have attached the documentation Wellpath sent procurement, which includes the proposed cost increase they are requesting along with their response to the deficiencies you all made us aware of. The contract expires Thursday, June 30th, therefore a decision has to be made. We have a phone conference scheduled with Wellpath on Friday, June 24th at 10am to discuss their request. I would like to extend an invitation for you to join the call tomorrow. Please review the attachment and if there are any additional deficiencies that need to be addressed at tomorrow's meeting, please send them to us by 9am tomorrow morning. I will be on leave tomorrow, but the procurement team will conduct the meeting. Please see the conference call information below:

Dial-in Info: 

Participant Code: 

Thank you,

LaShanda Hicks

Nicole L. Paluzzi

From: Daniela Zyskowski
Sent: Wednesday, June 29, 2022 5:58 AM
To: Abigail Duffy; Nicole L. Paluzzi
Subject: Fwd: complaint - meeting canceled

Just to keep you in the loop too.

Get [Outlook for iOS](#)

From: Victoria Soucy <VSoucy@charlestoncounty.org>
Sent: Monday, June 27, 2022 11:45:45 AM
To: Daniela Zyskowski <DZyskowski@charlestoncounty.org>
Subject: complaint - meeting canceled

Dear Daniela,

After further review of your complaint concerning your recent email and telephone interactions with Barrett Tolbert, we have made the determination that your issue will be more appropriately handled by Mr. Tolbert's supervisor, Corine Altenhein. Your complaint does not allege unlawful harassment but rather what you describe as "rude" and unprofessional interactions. I have forwarded your email to Mr. Tolbert's supervisor to address as appropriate.

I have also canceled our web ex meeting for 7/15.

Victoria Soucy, SHRM-SCP · Employee Relations & Employee Development Manager · ADA
Charleston County Government · 4045 Bridge View Drive, B207 · North Charleston, SC 29405
Office: (843) 958-4726 · vsoucy@charlestoncounty.org



Nicole L. Paluzzi

From: Daniela Zyskowski
Sent: Wednesday, June 15, 2022 11:16 AM
To: Nicole L. Paluzzi
Cc: Abigail Duffy
Subject: statement

Hi Nicole,

I sent this to Director Duffy – just waiting for when she gets a chance to read it over and give me her feedback.

My first interaction with Barrett Tolbert was in Director Duffy's office over the phone the week of May 18th. He expressed frustration over our concerns regarding contracts WellPath and SEJ and exclaimed that he "could not believe" we had not be submitting non-conformance reports on these issues. I explained to him that I had been advised by LaShanda Hicks to compose email exchanges regarding both contracts into PDFs and send them to her monthly. Mr. Tolbert asked us how we could not know "basic contracts manager" duties of sending non-conformance reports. He informed me that the list of non-compliance issues from both contracts I had sent over to LaShanda were insufficient and "useless."

Mr. Tolbert followed up in an email on 5/19 asking to send him a list of all non-compliance issues with these contracts. Confused, I asked him if he could clarify on how he wanted this list sent over, as I already had sent it over, but he had informed me they were insufficient and useless. He responded that he "made it very clear" over our phone call, and again did not clarify how he wanted this information presented. He provided me with a list of all the things I had already provided him. Director Duffy then responded to him explaining that he was not being clear, and that I had already provided him with this list.

Procurement eventually sent me an attachment of the non-conformance report example they asked me to utilize for non-compliance issues documentation for me moving forward.

Shortly after, I received a phone call from Mr. Tolbert. He informed me I was on speaker with others in his office present. He was speaking very loudly in an argumentative tone. He told me he had been informed that someone pretended to be him and spoke to WellPath on his behalf. I informed him this was the first I was hearing of this incident. He then accused myself or Director Duffy of impersonating him and informed me this is illegal. I informed him that I did not impersonate him and was well aware of why this is not okay to do so. He then began to yell at me, and threatened me that if he found out for sure that one of us had pretended to be him, there would be repercussions. I advised him to contact Director Duffy himself.

On June 13th, I received a phone call from Mr. Tolbert. He informed me that I was on speaker phone and Chuck, LaShanda, and LaZana were present. He then proceeded to yell at me "you just got us sued!" Caught off guard, I asked him what he was referring to. He continued to yell at me, and explained the letter that I had sent to LaShanda a few weeks ago. I made it clear to LaShanda that this was a rough draft Director Duffy had asked me to compose and send to Procurement to receive feedback on. The letter outlined why we did not feel that it was appropriate to pay the full April invoice to SEJ based off of services they had not provided. In the letter, I listed the parts of the contract that had been breached.

I informed Mr. Tolbert that my direct supervisor, Director Duffy, asked me to compose this letter, approved it, and asked me to then send it to LaShanda. I made it very clear that this letter was not sent out. Mr. Tolbert continued to yell at me, "you are going to get us sued! How do you not understand this? You are going to get us sued because we are not

allowed to not pay the full amount owed! You are going to get us sued and I won't back you up in court!" I asked him to stop speaking to me in this manner. He continued to yell "how could you and the Director think this is okay? How could you think this is a good idea? This is basic contracts 101! What were you thinking?" I then informed Mr. Tolbert that this was not appropriate to speak to me this way, that I was going to end the call, and I would have Director Duffy contact him directly. He then yelled at me "well have a good day!" and hung up.

Director Duffy sent him an email later that day informing him that I had told her of our "less than pleasant conversation." She explained to him who she would be informing of this and advised him to never speak to any of her staff this way. She also informed him that she had instructed me not to take any of his phone calls. He then responded to her that there were witnesses there to "refute" my claim. Which confused me, because Director Duffy only told him there was a less than pleasant conversation. I was also confused that he already knew what these other witnesses would say when questioned.

In every conversation I have had with Mr. Tolbert, he has been rude to me, he has talked over me, he has yelled at me, he has now threatened me twice, he has insinuated that I don't know how to perform my job function, and I feel that he has created a hostile environment. I have to continue working with Procurement moving forward, but it is difficult to do so when the Director communicates in intimidating and hostile ways. It is also difficult when Procurement is not clear on certain things I ask that they want.

Daniela Zyskowski
Contracts Manager
Charleston County Detention Center
3841 Leeds Ave
Charleston, SC 29405
843 529 7379

Nicole L. Paluzzi

From: Natalie A. Ham
Sent: Monday, June 27, 2022 3:39 PM
To: Nicole L. Paluzzi
Subject: Re: Detention Center

Thank you Nicole. We will see you tomorrow.

Natalie A. Ham
County Attorney
Charleston County Attorney's Office
Lonnie Hamilton, III Public Service Building
4045 Bridge View Drive
North Charleston, SC. 29405
Office: (843) 958-4010
Facsimile: (843) 958-4017
nham@charlestoncounty.org

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From: Nicole L. Paluzzi <NPaluzzi@charlestoncounty.org>
Date: Monday, June 27, 2022 at 3:37 PM
To: Natalie A. Ham <NHam@charlestoncounty.org>
Subject: Re: Detention Center

Natalie,

The Sheriff would like to proceed with the meeting as we are eager to get a plan moving forward. We will come to the Clerk of Council Conference room as planned.

Kindest regards,
Nicole Paluzzi

From: Natalie A. Ham <NHam@charlestoncounty.org>
Sent: Monday, June 27, 2022 3:26:51 PM
To: Nicole L. Paluzzi <NPaluzzi@charlestoncounty.org>
Subject: Re: Detention Center

Nicole,

The chairman [REDACTED] and cannot attend the meeting scheduled for tomorrow afternoon. [REDACTED]
[REDACTED] He asked me to let you know this so that you could check to see whether the Sheriff wanted to move forward with the meeting without him or reschedule for a time when he can be physically present. Mr. Tuten and I will accommodate her either way. Please let me know once you have a chance to check with her.

Thank you,

Natalie A. Ham
County Attorney
Charleston County Attorney's Office
Lonnie Hamilton, III Public Service Building
4045 Bridge View Drive
North Charleston, SC. 29405
Office: (843) 958-4010
Facsimile: (843) 958-4017
nham@charlestoncounty.org

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From: Nicole L. Paluzzi <NPaluzzi@charlestoncounty.org>
Date: Thursday, June 23, 2022 at 3:50 PM
To: Natalie A. Ham <NHam@charlestoncounty.org>, Bill L. Tuten <BTuten@charlestoncounty.org>
Cc: Kristin Graziano <kgraziano@charlestoncounty.org>, Abigail Duffy <ADuffy@charlestoncounty.org>, Ameed Sad <asad@charlestoncounty.org>, Teddie Pryor <TPryor@charlestoncounty.org>, Katherine Symonette <KSymonette@charlestoncounty.org>
Subject: Re: Detention Center

Sounds great, thank you.

Best,
Nicole Paluzzi

Nicole Paluzzi
(she/her/hers)
General Counsel
Charleston County Sheriff's Office
3691 Leeds Avenue
North Charleston, SC 29405
O: 843.554.2231
M.

"Service Beyond the Call"

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From: Natalie A. Ham <NHam@charlestoncounty.org>
Sent: Thursday, June 23, 2022 3:41:27 PM
To: Nicole L. Paluzzi <NPaluzzi@charlestoncounty.org>; Bill L. Tuten <BTuten@charlestoncounty.org>
Cc: Kristin Graziano <kgraziano@charlestoncounty.org>; Abigail Duffy <ADuffy@charlestoncounty.org>; Ameed Sad <asad@charlestoncounty.org>; Teddie Pryor <TPryor@charlestoncounty.org>; Katherine Symonette <KSymonette@charlestoncounty.org>
Subject: Re: Detention Center

Thank you,

1pm on Tuesday sounds great. I will book the conference room in the council clerk's office here at the psb. That is located on the 2nd floor. I'll have a calendar invite sent shortly. To this group.

I look forward to meeting with this group and hope you all have a great weekend.

Natalie A. Ham
County Attorney
Charleston County Attorney's Office
4045 Bridge View Dr.
North Charleston, SC 29405
Office: (843) 958-4010
Facsimile: (843) 958-4017
Nham@charlestoncounty.org

From: Nicole L. Paluzzi <NPaluzzi@charlestoncounty.org>
Sent: Thursday, June 23, 2022 3:37 PM
To: Natalie A. Ham <NHam@charlestoncounty.org>; Bill L. Tuten <BTuten@charlestoncounty.org>
Cc: Kristin Graziano <kgraziano@charlestoncounty.org>; Abigail Duffy <ADuffy@charlestoncounty.org>; Ameed Sad <asad@charlestoncounty.org>; Teddie Pryor <TPryor@charlestoncounty.org>; Katherine Symonette

<KSymonette@charlestoncounty.org>

Subject: Re: Detention Center

Attorney Ham,

I have looked at the calendars on our end. Of those blocks, Tuesday afternoon is best for the Sheriff, Chief Sad, Detention Chief Duffy, and myself. I will defer to your judgment as to whether the Chairman's office will be suitable for this group or if we should seek use of a conference room. Our conference room is also available.

Will 1PM work for everyone?

Best,

Nicole Paluzzi
(she/her/hers)
General Counsel
Charleston County Sheriff's Office
3691 Leeds Avenue
North Charleston, SC 29405
O: 843.554.2231
M.

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From: Natalie A. Ham <NHam@charlestoncounty.org>

Sent: Thursday, June 23, 2022 11:05:45 AM

To: Nicole L. Paluzzi <NPaluzzi@charlestoncounty.org>

Subject: Re: Detention Center

Thank you and likewise regarding your interaction with our office. I actually just left a meeting with the chairman and he mentioned a recent call with the Sheriff and urged me to get this meeting scheduled. I obtained his availability for next week and was also able to quickly speak with Mr. Tuten as well. We are all available Monday morning at 10am (or anytime before 1pm), Tuesday afternoon anytime after 12 or Wednesday before 3pm. The chairman has asked to meet here at the PSB in his office or he is happy to book a conference room in N. Charleston. I am also happy to host a meeting here in my office (obviously still here at the PSB). Please let me know if any of these times work for your folks.

Thank you,

Natalie A. Ham
County Attorney

Charleston County Attorney's Office
Lonnie Hamilton, III Public Service Building
4045 Bridge View Drive
North Charleston, SC. 29405
Office: (843) 958-4010
Facsimile: (843) 958-4017
nham@charlestoncounty.org

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From: Nicole L. Paluzzi <NPaluzzi@charlestoncounty.org>
Date: Thursday, June 23, 2022 at 10:32 AM
To: Natalie A. Ham <NHam@charlestoncounty.org>
Subject: RE: Detention Center

I have not experienced any communication issues with your office. Everyone has been open, responsive, and professional. I am optimistic that we will resolve the other areas where inter-agency communications have not been as successful.

I will look at the calendars on our end and send out a few meeting options. Thank you for your continued commitment to keeping this on track.

Best,
Nicole Paluzzi

From: Natalie A. Ham <NHam@charlestoncounty.org>
Sent: Wednesday, June 22, 2022 10:29 PM
To: Nicole L. Paluzzi <NPaluzzi@charlestoncounty.org>
Cc: Kristin Graziano <kgraziano@charlestoncounty.org>
Subject: Re: Detention Center .

Nicole,

Thank you for reaching out and pulling this together. I have been swamped and failed to get you a timely response to this request. Luckily I was working when I saw Mr. Tuten's response and realized I had not responded. I have a mediation tomorrow afternoon with the DOJ and will not be able to make this work. I share your commitment to attempting to resolve some issues (some of which do not involve my office directly) and would be happy to provide alternative dates if there is willingness to reschedule.

If everyone else has confirmed, I do not want to derail the meeting but I really would prefer to be present personally and not send a delegate. I look forward to meeting soon.

Thank you,

Natalie A. Ham
County Attorney
Charleston County Attorney's Office
4045 Bridge View Dr.
North Charleston, SC 29405
Office: (843) 958-4010
Facsimile: (843) 958-4017
Nham@charlestoncounty.org

From: Nicole L. Paluzzi <NPaluzzi@charlestoncounty.org>
Sent: Wednesday, June 22, 2022 5:56:35 AM
To: Abigail Duffy <ADuffy@charlestoncounty.org>; Bill L. Tuten <BTuten@charlestoncounty.org>
Cc: Kristin Graziano <kgraziano@charlestoncounty.org>; Natalie A. Ham <NHam@charlestoncounty.org>
Subject: Re: Detention Center

Administrator Tuten,

Following up on scheduling the meeting requested, we have reserved the LEC Command Conference room for 2PM June 23.

Kindest regards,

Nicole Paluzzi
(she/her/hers)
General Counsel
Charleston County Sheriff's Office
3691 Leeds Avenue
North Charleston, SC 29405
O: [843.554.2231](tel:843.554.2231)
M:

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From: Nicole L. Paluzzi <NPaluzzi@charlestoncounty.org>
Sent: Wednesday, June 15, 2022, 1:35 PM
To: Abigail Duffy <ADuffy@charlestoncounty.org>; Bill L. Tuten <BTuten@charlestoncounty.org>
Cc: Kristin Graziano <kgraziano@charlestoncounty.org>; Natalie A. Ham <NHam@charlestoncounty.org>
Subject: RE: Detention Center

Dear Administrator Tuten,

We welcome the opportunity to resolve communication issues and plan a more productive means of addressing vendor issues. Charleston County Sheriff's Office Command Conference Room has a availability this week and next. I am unavailable to meet on Wednesday, June 22, and also on Friday, June 25, in the morning. If you all would share your unavailability dates and times, I will happy to propose a time for us to come to the table.

Kindest regards,

Nicole Paluzzi

Nicole Paluzzi
(she/her/hers)
General Counsel
Charleston County Sheriff's Office
3691 Leeds Avenue
North Charleston, SC 29405
O: [843.554.2231](tel:843.554.2231)
M:

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From: Abigail Duffy <ADuffy@charlestoncounty.org>
Sent: Wednesday, June 15, 2022 7:48 AM
To: Bill L. Tuten <BTuten@charlestoncounty.org>
Cc: Kristin Graziano <kgraziano@charlestoncounty.org>; Natalie A. Ham <NHam@charlestoncounty.org>; Nicole L. Paluzzi <NPaluzzi@charlestoncounty.org>
Subject: Re: Detention Center

Mr. Tuten,

I have left the state and will return on Sunday. The matter has been handed over to our General Counsel Nicole Paluzzi. As have the emails the Mr. Tolbert failed to send to your legal team. Before we meet I would like to have a complete list of what the County considers to be "consistent and reoccurring issues" at the detention center.

I will touch base with the Sheriff this afternoon on the issues and who she would like to be present for this meeting. I believe that an open, honest, nonhostile meeting could benefit everyone and get the relations between the County and

the Sheriff's Office back on target. But please know I will not attend/stay at any meeting where your legal counsel tells me that she needs to "educate" me on my job and how to carry out the protections for both the facility and County; nor for a condescending patronization by your procurements director who fails to fully read his emails and has accused myself and my staff of calling WellPath pretending to be him.

I greatly appreciate your concern in this matter and welcome the opportunity to address these concerns in a productive and respectful manner.

Respectfully,

Chief Duffy

From: Bill L. Tuten <BTuten@charlestoncounty.org>
Sent: Tuesday, June 14, 2022 4:30 PM
To: Abigail Duffy <ADuffy@charlestoncounty.org>
Cc: Kristin Graziano <kgraziano@charlestoncounty.org>; Natalie A. Ham <NHam@charlestoncounty.org>
Subject: Detention Center

Director Duffy,

I was just made aware of an email that you sent to Barrett Tolbert yesterday. In light of this email and other issues that appear to be constant and reoccurring issues at the Sheriff Al Cannon Detention Center, I would like to request an in person meeting with you and Sheriff Graziano at your earliest convenience.

Please advise as to which staff members will be attending from CCSO, and I will let you know who all will be attending with me. I certainly believe representatives from both legal departments should be included. We will be more than happy to meet at the LEC, the jail, or the PSB.

Thank you in advance for your immediate attention to this request.

Sincerely,

Bill

I

Bill Tuten
Administrator
Charleston County
Office: [843-958-4000](tel:843-958-4000)

4045 Bridge View Drive
North Charleston, SC 29405

Nicole L. Paluzzi

From: Barrett J. Tolbert
Sent: Monday, September 12, 2022 7:44 AM
To: Abigail Duffy; Charles L. Wiggins; LaShanda W. Hicks; Daniela Zyskowski; Ameer Sad; Nicole L. Paluzzi
Subject: RE: Meeting re: MUSC

Yes, that works for me.

Barrett J. Tolbert CPP, CPPM
Contracts & Procurement Director
Charleston County Procurement Dept.
843 958 4761



From: Abigail Duffy <ADuffy@charlestoncounty.org>
Sent: Sunday, September 11, 2022 7:52 PM
To: Barrett J. Tolbert <BTolbert@charlestoncounty.org>; Charles L. Wiggins <CWiggins@charlestoncounty.org>; LaShanda W. Hicks <LWHicks@charlestoncounty.org>; Daniela Zyskowski <DZyskowski@charlestoncounty.org>; Ameer Sad <asad@charlestoncounty.org>; Nicole L. Paluzzi <NPaluzzi@charlestoncounty.org>
Subject: Re: Meeting re: MUSC

Will I be alright on Thursday?

A

From: Barrett J. Tolbert <BTolbert@charlestoncounty.org>
Sent: Sunday, September 11, 2022 5:38 AM
To: Abigail Duffy <ADuffy@charlestoncounty.org>; Charles L. Wiggins <CWiggins@charlestoncounty.org>; LaShanda W. Hicks <LWHicks@charlestoncounty.org>; Daniela Zyskowski <DZyskowski@charlestoncounty.org>; Ameer Sad <asad@charlestoncounty.org>; Nicole L. Paluzzi <NPaluzzi@charlestoncounty.org>
Subject: Re: Meeting re: MUSC

Hey,

Wednesday morning and Thursday after 12 are best for me.

Thanks,

BT

Sent from my T-Mobile 4G LTE Device

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From: Abigail Duffy <ADuffy@charlestoncounty.org>

Sent: Saturday, September 10, 2022 10:42:41 PM

To: Barrett J. Tolbert <BTolbert@charlestoncounty.org>; Charles L. Wiggins <CWiggins@charlestoncounty.org>; LaShanda W. Hicks <LWHicks@charlestoncounty.org>; Daniela Zyskowski <DZyskowski@charlestoncounty.org>; Ameer Sad <asad@charlestoncounty.org>; Nicole L. Paluzzi <NPaluzzi@charlestoncounty.org>

Subject: Meeting re: MUSC

Barrett -

I wanted go ahead and get a meeting scheduled regarding the meeting I had with MUSC. Could you please provide a few options for this week for us to meet? I have copied those on my end I am hoping can make it. Thanks so much!!

A

Nicole L. Paluzzi

From: Nicole L. Paluzzi
Sent: Tuesday, November 1, 2022 2:45 PM
To: Bill L. Tuten
Cc: Natalie A. Ham; Kristin Graziano
Subject: Re: Non-competitive bid contract

We have had a meeting with Barrett Tolbert and Lashanda Hicks with both expressing their approval to proceed with the non-competitive bid and began a draft proposal. The purpose of this meeting request was to present the preliminary scope and justification where we had received an initial unfavorable response from Attorney Bell and were looking for clarification as well as a means of reconciling the issue before expending too much effort in producing a proposal that could be dead out of the gate. If that is not something you can hear before it is fully fleshed out, then I will follow up with just Ms. Ham or her designee so we can present a complete proposal.

3pm on Thursday would work for us if a meeting is appropriate at this point.

Nicole Paluzzi
(she/her/hers)
General Counsel
Charleston County Sheriff's Office
3691 Leeds Avenue
North Charleston, SC 29405
O: [843.554.2231](tel:843.554.2231)
M: _____

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Sent from my Verizon, Samsung Galaxy smartphone
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From: Bill L. Tuten <BTuten@charlestoncounty.org>
Sent: Tuesday, November 1, 2022, 1:30 PM
To: Nicole L. Paluzzi <NPaluzzi@charlestoncounty.org>
Cc: Natalie A. Ham <NHam@charlestoncounty.org>; Kristin Graziano <kgraziano@charlestoncounty.org>
Subject: RE: Non-competitive bid contract

Nicole,

Tomorrow morning or just about anytime on Thursday works for me. I cannot speak for Mrs. Ham, so I will defer to her on her availability.

Just so I will know, have you guys completed the appropriate paperwork for our procurement department? Although I am not 100% sure, I am almost positive that any request for non-competitive process has to be approved by Barrett and also go through our CFO before it gets to me.

But we can discuss when we get together.

Thanks,

Bill

Bill Tuten
Administrator
Charleston County
Office: 843-958-4000

4045 Bridge View Drive
North Charleston, SC 29405

From: Nicole L. Paluzzi <NPaluzzi@charlestoncounty.org>
Sent: Monday, October 31, 2022 3:00 PM
To: Bill L. Tuten <BTuten@charlestoncounty.org>
Cc: Natalie A. Ham <NHam@charlestoncounty.org>; Kristin Graziano <kgraziano@charlestoncounty.org>
Subject: Non-competitive bid contract

Dear Mr. Tuten,

We would like to request a meeting with you and counsel to discuss approval for a non-competitive bid proposal for services at the Detention Center. Please let us know what dates and time work best for you.

Kindest regards,

Nicole Paluzzi
(she/her/hers)
General Counsel
Charleston County Sheriff's Office
3691 Leeds Avenue
North Charleston, SC 29405
O: [843.554.2231](tel:843.554.2231)
M:

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Nicole L. Paluzzi

From: Daniela Zyskowski
Sent: Thursday, December 29, 2022 1:06 PM
To: Patrick Morris; Nicole L. Paluzzi
Subject: RE: WellPath

As soon as we clear it from our end.

If you have time to talk/meet, I've got time today and tomorrow.

Daniela Zyskowski
Contracts Manager
Charleston County Detention Center
3841 Leeds Ave
Charleston, SC 29405
843 529 7379

From: Patrick Morris <pmorris@charlestoncounty.org>
Sent: Thursday, December 29, 2022 1:05 PM
To: Daniela Zyskowski <DZyskowski@charlestoncounty.org>; Nicole L. Paluzzi <NPaluzzi@charlestoncounty.org>
Subject: Re: WellPath

I understand, I don't know the whole story, so I'd like to hear it. When do they anticipate him coming back? I would prefer we don't bring him back until we can weigh the facts.

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From: Daniela Zyskowski <DZyskowski@charlestoncounty.org>
Sent: Thursday, December 29, 2022 12:20:43 PM
To: Patrick Morris <pmorris@charlestoncounty.org>; Nicole L. Paluzzi <NPaluzzi@charlestoncounty.org>
Subject: WellPath

Hello,

I'm emailing you both since Chief Duffy is out right now. WellPath just got back to me that their investigation with Dr. Drago was completed and they're okay bringing him back.

Major Morris – I'm not sure if you know all the background info so let me know if I need to fill you in.

However, I have a lot of concerns around bringing him back. One is that he compromised the MAT program and The Charleston Center does not seem willing to work with him anymore. The MAT program is part of our contract that we've had a lot of issues with and then what he did just truly compromised it.

Another concern is his dishonesty – he has the tendency to say one thing in the meeting and then leave and do the complete opposite, and when questioned, deny it. He makes decisions on his own without including the team and oftentimes will lie about it.

I've received numerous complaints about his disrespectful interactions with residents, our staff, and also WellPath staff. I feel like if we allow them to bring them back this is a big liability on us.

I just wanted to inform both of you about these concerns. Let me know what you want me to tell WellPath.

Daniela Zyskowski
Contracts Manager
Charleston County Detention Center
3841 Leeds Ave
Charleston, SC 29405
843 529 7379

Nicole L. Paluzzi

From: Daniela Zyskowski
Sent: Thursday, December 29, 2022 8:28 AM
To: Nicole L. Paluzzi
Cc: Patrick Morris; Abigail Duffy
Subject: RE: MAT at the jail

Dr. Rhodes from WellPath responded to her with the names of residents she requested, so it sounds like for now she received everything she needed.

Daniela Zyskowski
Contracts Manager
Charleston County Detention Center
3841 Leeds Ave
Charleston, SC 29405
843 529 7379

-----Original Message-----

From: Nicole L. Paluzzi <NPaluzzi@charlestoncounty.org>
Sent: Thursday, December 29, 2022 8:03 AM
To: Daniela Zyskowski <DZyskowski@charlestoncounty.org>
Cc: Patrick Morris <pmorris@charlestoncounty.org>; Abigail Duffy <ADuffy@charlestoncounty.org>
Subject: RE: MAT at the jail

Do you need anything more than the email from Caitlin to get the residents on the oral medication or will that suffice to have their medicals updated?

Best,
Nicole Paluzzi

-----Original Message-----

From: Daniela Zyskowski <DZyskowski@charlestoncounty.org>
Sent: Thursday, December 29, 2022 8:00 AM
To: Abigail Duffy <ADuffy@charlestoncounty.org>; Nicole L. Paluzzi <NPaluzzi@charlestoncounty.org>
Subject: FW: MAT at the jail

Fyi. Just to keep you updated.

-----Original Message-----

From: Caitlin E. Kratz <CKratz@charlestoncounty.org>
Sent: Wednesday, December 21, 2022 10:39 AM
To: Donald Rhodes <[REDACTED]@wellpath.us>; Katie Perez <[REDACTED]@wellpath.us>; Daniela Zyskowski <DZyskowski@charlestoncounty.org>; Stephanie Ruckman <[REDACTED]@wellpath.us>; Cathy Mazyck <[REDACTED]@wellpath.us>
Subject: MAT at the jail

Hello everyone,

I wanted to follow up on where we are at with MAT at the jail.

Unfortunately we cannot provide more injections to the jail. Daniella was helpful in trying to arrange transport to our facility, but we are also experiencing pharmacy issues given all that is happening.

Since I'm not sure the status of Dr. Drago or if Dr. Rhodes plans to take over as DEA provider, we must ensure patients get their meds.

I consulted with my medical staff and we are recommending that for anyone who has gotten the shot and is due or past due, we transition them to oral Suboxone at 16mg daily. This will ensure no withdrawal will happen

We have a few residents that are due for injections but I don't have access to your MAR so I'm not sure names. Can we get them orders to receive Oral suboxone ASAP.

I've gotten two calls from family members who are extremely concerned. So I hope this can be handled quickly. I also want to ensure that we get this resolved before the holidays since most places have short staff. Can you please confirm this can get handled today or tomorrow?

Caitlin

Sent from my iPhone

Nicole L. Paluzzi

From: Andrew Kreutner
Sent: Wednesday, January 4, 2023 3:57 PM
To: Daniela Zyskowski; SACDCHelpDesk; Ezzard Luke; April L. Goss
Cc: Nicole L. Paluzzi; Patrick Morris; Kerrilyn Greathouse; Michael Halley; Andrew Grant; Dorothy M. Harris; Katie Perez; Abigail Duffy
Subject: RE: revoke clearance

His card has been de-activated since his suspension, just FYI.

Andrew Kreutner
Information Technology Assistant Manager
Charleston County Sheriff's Office
3841 Leeds Avenue
North Charleston, SC 29405
Desk: 843-529-7382
Cell: '
E-Mail: akreutner@charlestoncounty.org
E-Mail: SACDCHelpDesk@charlestoncounty.org

From: Daniela Zyskowski <DZyskowski@charlestoncounty.org>
Sent: Wednesday, January 4, 2023 3:54 PM
To: SACDCHelpDesk <SACDCHelpDesk@charlestoncounty.org>; Ezzard Luke <eluke@charlestoncounty.org>; April L. Goss <algoss@charlestoncounty.org>
Cc: Nicole L. Paluzzi <NPaluzzi@charlestoncounty.org>; Patrick Morris <pmorris@charlestoncounty.org>; Kerrilyn Greathouse <kgreathouse@charlestoncounty.org>; Michael Halley <mhalley@charlestoncounty.org>; Andrew Grant <agrant@charlestoncounty.org>; Dorothy M. Harris <dharris@charlestoncounty.org>; Katie Perez <KatiePerez@Wellpath.us>; Abigail Duffy <ADuffy@charlestoncounty.org>
Subject: revoke clearance

Good afternoon,

Please revoke Dr. Drago's clearance effective immediately.

Daniela Zyskowski
Contracts Manager
Charleston County Detention Center
3841 Leeds Ave
Charleston, SC 29405
843 529 7379

Nicole L. Paluzzi

From: Nicole L. Paluzzi
Sent: Wednesday, January 4, 2023 9:13 AM
To: Daniela Zyskowski
Cc: Patrick Morris
Subject: Re: DOC

Great, thank you so much!

Nicole Paluzzi
(she/her/hers)
General Counsel
Charleston County Sheriff's Office
3691 Leeds Avenue
North Charleston, SC 29405
O: 843.554.2231
M:

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From: Daniela Zyskowski <DZyskowski@charlestoncounty.org>
Sent: Wednesday, January 4, 2023 9:11:45 AM
To: Nicole L. Paluzzi <NPaluzzi@charlestoncounty.org>
Cc: Patrick Morris <pmorris@charlestoncounty.org>
Subject: RE: DOC

Good morning,

Yes, the new dialysis provider through WellPath is Chardonnay. They're also doing a much better job than the provider before them.

Let me know if you have any other questions!

Daniela Zyskowski
Contracts Manager
Charleston County Detention Center
3841 Leeds Ave
Charleston, SC 29405

843 529 7379

From: Nicole L. Paluzzi <NPaluzzi@charlestoncounty.org>
Sent: Wednesday, January 04, 2023 7:48 AM
To: Daniela Zyskowski <DZyskowski@charlestoncounty.org>
Cc: Patrick Morris <pmorris@charlestoncounty.org>
Subject: FW: DOC

I received these communications late in the thread. I believe this is related to _____'s claims regarding his dialysis in the DC. Do you have any knowledge about the contract or other relationship between Wellpath and Chardonay?


Best,
Nicole Paluzzi

From: Gough, Sara <goughs@musc.edu>
Sent: Tuesday, January 3, 2023 1:00 PM
To: O'Bryan, Edward C. <obryanec@musc.edu>; Twombly, Katherine E. <twombly@musc.edu>; Mallard, Heather <mallardh@musc.edu>; Player, Elizabeth <playe@musc.edu>; Nicole L. Paluzzi <NPaluzzi@charlestoncounty.org>
Subject: RE: DOC

CAUTION: This email originated outside of Charleston County. Do not click links or open attachments from unknown senders or suspicious emails. If you are not sure, please contact IT helpdesk.

Good afternoon,

I hope everyone had a nice holiday! I received word from CCDC that Wellpath has contracted with Chardonay and they have begun services. Please let me know if you need any additional information. Thanks!

Sara Gough
System Director of Operations SCDC
MUSC Health


From: O'Bryan, Edward C. <obryanec@musc.edu>
Sent: Friday, December 23, 2022 12:17 PM
To: Gough, Sara <goughs@musc.edu>; Twombly, Katherine E. <twombly@musc.edu>; Mallard, Heather <mallardh@musc.edu>; Player, Elizabeth <playe@musc.edu>; Nicole L. Paluzzi <NPaluzzi@charlestoncounty.org>
Subject: Re: DOC

What can we do here? Have we met with Dr. Twombly about options? We need to bill Wellpath directly for these and have our legal team work with CCDC to make sure they get the bill.

I am cc'ing Heather, Elizabeth and Nicole here, but my main concern at this point (besides the obvious inappropriate utilization of clinical resources due to a failure on the Wellpath side) is that we are not going to be paid at all for the current dialysis and we need to get our legal and CCDC's legal involved to make sure we don't end up like Vanderbilt did (see article below.)

I'm no lawyer, but I think legal action is warranted now to make Wellpath pay for this inappropriate resource utilization (assuming it's in the contract with CCDC, etc). Clinically, we need to work with the CCDC and Wellpath teams to make sure we can find a better clinical option and legally I will leave that up to the experts, but I can tell you first hand Wellpath isn't going to pay unless they're sued....it might be interesting to get Vanderbilt's take as well.

https://www.nashvillepost.com/business/health_care/vumc-sues-inmate-health-provider-for-more-than-5m/article_b1f336b6-808f-11ed-b6bd-c736e992add0.html

Thanks!
Ed

Edward C. O'Bryan, MD, MBA, CPE
Executive Director, MUSC Health Solutions
Associate Professor of Emergency Medicine
Medical University of South Carolina

From: Gough, Sara <goughs@musc.edu>
Date: Wednesday, December 21, 2022 at 10:34 AM
To: O'Bryan, Edward C. <obryanec@musc.edu>
Subject: Fwd: DOC

Sara Gough
System Director of Operations SCDC
MUSC Health

From: Twombly, Katherine E. <twombly@musc.edu>
Sent: Wednesday, December 21, 2022 11:18:00 AM
To: Gough, Sara <goughs@musc.edu>
Subject: RE: DOC

We are trying to find out what their plans for HD are as we cannot sustain them in the ED long term. I spoke with DCI and they said they are no longer the dialysis provider, so we are just trying to get information at this time.

From: Gough, Sara <goughs@musc.edu>
Sent: Wednesday, December 21, 2022 11:16 AM
To: Twombly, Katherine E. <twombly@musc.edu>
Subject: Re: DOC

Hi Katherine,

I believe it's actually the Charleston County Detention Center patients you may be getting. I believe Wellpath, their healthcare vendor, lost that contract. What can I help you with?

Sara Gough
System Director of Operations SCDC

MUSC Health

From: Twombly, Katherine E. <twombly@musc.edu>
Sent: Wednesday, December 21, 2022 11:13:16 AM
To: Gough, Sara <goughs@musc.edu>
Subject: DOC

Hi Sara,

My name is Katherine and I am the Medical Director for the Acute Dialysis Units at MUSC. We recently learned that DCI lost the contract with the DOC and we have been getting some of their patients in the ED acutely because of lack of HD services there. Kristen Wise gave me your name to see if you have any insight into this or know someone there that might? Thanks in advance,

Best,
Katherine

Katherine Twombly, MD, FAAP, FAST
Professor, Department of Pediatrics
Chief, Pediatric Nephrology
Program Director, Pediatric Nephrology Fellowship
Medical Director, Pediatric Kidney Transplantation
Medical Director, Acute Dialysis Units (Main Hospital and Ashley River Tower)
Medical University of South Carolina
Charleston, SC
P: 843-792-8904
twombly@musc.edu

Nicole L. Paluzzi

From: Nicole L. Paluzzi
Sent: Monday, January 9, 2023 3:24 PM
To: Daniela Zyskowski
Subject: Fwd: Training and Form follow-up
Attachments: Procurement Ordinance_Updated_05-10-2022 (Clean Copy).pdf; Emergency-Procurement-Form.pdf; Sole-Source-Form-2020.pdf; Vendor Information Form.pdf; Non-Conformance Blank Form.docx; Complaints and Non-Conformance List.xlsx; 2022 Procurement 101 PowerPoint.pptx; Procurement Regulations Updated 05-11-2020.pdf

Nicole Paluzzi
(she/her/hers)
General Counsel
Charleston County Sheriff's Office
3691 Leeds Avenue
North Charleston, SC 29405
O: [843.554.2231](tel:843.554.2231)
M:

"Service Beyond the Call"

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From: Nicole L. Paluzzi
Sent: Monday, January 9, 2023 2:20:47 PM
To: Patrick Morris <pmorris@charlestoncounty.org>
Subject: FW: Training and Form follow-up

Forwarded are the Procurement and Conformance records that were forwarded from County when this issue first cropped up.

Best,
Nicole Paluzzi

From: Nicole L. Paluzzi <NPaluzzi@charlestoncounty.org>
Sent: Tuesday, July 12, 2022 5:12 PM
To: Abigail Duffy <ADuffy@charlestoncounty.org>
Subject: Fwd: Training and Form follow-up

Nicole Paluzzi
(she/her/hers)
General Counsel
Charleston County Sheriff's Office
3691 Leeds Avenue
North Charleston, SC 29405
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Sent from my T-Mobile 5G Device
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From: Natalie A. Ham <NHam@charlestoncounty.org>
Sent: Tuesday, July 12, 2022 5:10:11 PM
To: Nicole L. Paluzzi <NPaluzzi@charlestoncounty.org>
Subject: Training and Form follow-up

Ms. Paluzzi,

Attached is some additional information for your contracts manager. I believe the ordinance is a repeat of what Mr. Knisley already shared but apparently some of the departments have created forms that they utilize with procurement. That is what happened with the form you were recently sent. It was not technically a procurement produced form, another department created it and utilizes it but it is not standard for all departments in the county. I hope that clears up some issues with regard to why it had not been shared with you initially. I'm not offering that as an official explanation, just as information I've personally learned in the last couple of days. Attached is a combination of various forms that are used by departments in various ways. There is no procurement document bank to my knowledge.

I also included a Procurement 101 PowerPoint, which could be helpful to breaking the regulations down a bit. And lastly, I am sharing a link for a training video from the procurement site on the intranet: <https://ccintranet.charlestoncounty.org/legacy/media/videos/Procurement-Training-Video.mp4>

I hope this information is helpful and provides a bit more insight into procurement for you new employee. Have a great week.

Thank you,

Natalie Ham

Berkeley County
219 N. Hwy. 62, Suite E
P.O. Box 1687
Moncks Corner, SC 29461
(843) 899-2777
(843) 899-2701 Fax
David P. Schwacke
Berkeley County Public Defender

Ninth Circuit Public Defender
Berkeley & Charleston Counties

Cameron J. Blazer, Circuit Defender
publicdefender@charlestoncounty.org
(843) 958-1850

Charleston County
O.T. Wallace Building
101 Meeting Street, 5th Floor
Charleston, SC 29401-2214
(843) 968-1860
(843) 968-1860 Fax
Megan S. Ehrlich
Charleston County Public Defender

January 6, 2023

The Honorable Bentley Price
Chief Administrative Judge
100 Broad Street, Suite 432
Charleston, SC 29401

The Honorable Deadra L. Jefferson
100 Broad Street, Suite 336
Charleston, SC 29401

The Honorable Jennifer B. McCoy
100 Broad Street, Suite 348
Charleston, SC 29401

The Honorable Roger M. Young, Sr.
100 Broad Street, Suite 368
Charleston, SC 29401

Solicitor Scarlett Wilson
101 Meeting Street
Fourth Floor
Charleston, SC 29401

via email

Dear Judges and Solicitor Wilson:

I am writing to provide you all with a report, from our vantage point, of the deteriorating state of affairs in the Charleston County Detention Center.

As we are all aware, the pandemic resulted in stresses on many systems, including local pretrial detention facilities around the country. While the gravest physical dangers of the pandemic have retreated, what was once an acute crisis appears to have metastasized to a more chronic and intractable one. Local jail administrators have shared with me that the staffing levels at their facilities and others around the state are far below what is necessary to safely maintain them. And they tell me that there does not appear to be an end in sight, especially with unemployment at historically low levels.

The staffing crisis appears to me to be one, but by no means the only, of the challenges at the Sheriff Al Cannon Detention Center. The jail has contracted with a medical provider whose provision of services is the worst I have seen since starting my criminal defense career in this office nearly 15 years ago. With the added layer of ever-increasing delays from the SC Department of Mental Health and the SC Department of Disabilities and Special Needs in placing people with long-term care needs, the situation is ripe for disaster.

To make matters worse, in November of 2022, with almost no notice to the public defender's office, the jail made a switch to a new video visitation platform, the implementation of which left us completely without video visitation for days; the system is still not working well, and we have lawyers deciding daily between enduring endless wait times to see clients at the jail or rolling the dice to try to see clients by video with no guarantee they will appear at their scheduled time or at all. With these challenges, our office fell behind in our goal of reaching long-term residents of the jail within 10 days of arrest for screening, with wait times extending to 30 days for some people in the month of December. None of this is acceptable.

And, even with all the above, I might not be writing this letter to you but for the events of the last two weeks of December. Our client, _____, suffered from mental illness so acute that he was unable to come to visitation after his arrest in August. The very nature of his charges were a red flag for acute mental illness. The only way his lawyer could see him was to visit him where he was being held in the Behavior Modification Unit; there, she found him lying naked in excrement, completely unable to communicate. She made every effort to have the medical personnel at the jail visit him that day. She expedited his competency evaluation and obtained an order for restoration in mid-December. Considering his deteriorating condition, she persuaded the Department of Mental Health to move him to the top of the list for restoration, and he was scheduled to be transported to the state hospital this month. But that will not happen now, because he was found unresponsive in his cell on December 21. Only after he had been at MUSC for three days were we notified of his condition, and that was only because the jail wanted our help contacting his family to notify them of his imminent and unexplained likely death. _____'s family removed him from life support on December 29. He was 28 years old.

Our first concern is for our clients, but I would be remiss if I did not tell you that I am deeply concerned about the wellbeing of the people in my office who are nearly constantly faced with conditions for their clients that no one should witness secondhand, much less endure. I am talking about the lawyer who found her client incoherent after being denied prescribed medication for liver and kidney issues. I am talking about the lawyer who went to check on her own client but found her colleague's client left sitting alone, cold, and confused for hours in a wheelchair in the lobby of the jail on one of the coldest days of the year, in need of medical care because the jail did not comply with the order to release him to family; she waited, shaken, with him for the ambulance she called to arrive. And the lawyer and social worker who move heaven and earth to obtain safe travel and placement for our clients at the rehab facilities they need only to have those plans upended when the jail fails to release clients within statutorily required time limits. And the lawyer whose client has been waiting nearly a year for bedspace after being found incompetent, who was found by jail staff hypothermic on the floor of his cell with an unexplained skull fracture. And the lawyer and social worker who work tirelessly to help their clients enjoy better lives forced to shift their attention to assist a client's family in making funeral arrangements. Every lawyer who works

in this system—defenders, prosecutors, and judges—assumes a certain level of unavoidable exposure to secondary trauma. But the current circumstances are avoidable and unacceptable.

For our part, I have directed our lawyers to complete an audit of all of our in-jail cases to assess those people who are most at risk and those whose cases are most readily able to be resolved. We will be tracking and regularly reporting on those people who are waiting for bedspace for restoration, waiting for *Blair* hearings, and waiting for post-probate bedspace. For those cases that have been identified as being ripe for resolution, I will be sharing that list with Solicitor Wilson so that her office can be a part of triaging these cases for alternate or speedy disposition. Also, to expedite the appointment process for people suffering from serious mental health disorders, our bond court lawyers will be flagging for immediate review anyone exhibiting symptoms of serious mental illness, and we will be seeking appointment from the Chief Administrative Judge in those cases without requiring them to go through the ordinary screening process. The sooner we identify those people whose mental and physical health is acutely poor, the sooner we can get them situated for restoration or other appropriate care.

We are meeting with the sheriff and other officials from the jail on Tuesday in hopes that we can work together to develop other strategies to improve the situation immediately. Our office is ready and willing to implement any practice that might alleviate the problems at our jail. I thank you for all that you have done and will do to partner with us in the future in safeguarding our clients' most basic civil and human rights. We would be happy to meet with you as a group or individually if a deeper dive into the details of what we are seeing would be helpful.

With kind regards, I remain,

Sincerely,



Cameron Jane Blazer
Ninth Circuit Public Defender

Nicole L. Paluzzi

Subject: RFP NO. 5792-231 Inmate Medical Services for the Sheriff Al Cannon Detention Center (SACD) Mandatory Pre Bid Conference

Location: Sheriff Al Cannon Detention Center; 3841 Leeds Ave.; North Charleston, SC 29405

Start: Tue 1/10/2023 2:00 PM

End: Tue 1/10/2023 4:00 PM

Show Time As: Tentative

Recurrence: (none)

Meeting Status: Not yet responded

Organizer: Jacquelyn Dickerson-Ideozu

Required Attendees: Jacquelyn Dickerson-Ideozu; Alec Ramirez; Anita Jenkins; Wendy Curtis; LaZana D.Evans; LaShanda W. Hicks; Starr McNeal; JoTavia L. Aaron; Holly Chesser; Darrell R. Williams

Optional Attendees: Barrett J. Tolbert; Charles L. Wiggins; Abigail Duffy; Daniela Zyskowski; Michael Halley; Nicole L. Paluzzi

-----Original Appointment-----

From: Jacquelyn Dickerson-Ideozu <JDickerson-Ideozu@charlestoncounty.org>

Sent: Tuesday, December 13, 2022 1:22 PM

To: Jacquelyn Dickerson-Ideozu; Alec Ramirez; Anita Jenkins; Wendy Curtis; LaZana D.Evans; LaShanda W. Hicks; Starr McNeal; JoTavia L. Aaron; Holly Chesser; Darrell R. Williams

Cc: Barrett J. Tolbert; Charles L. Wiggins; Abigail Duffy; Daniela Zyskowski; Michael Halley

Subject: RFP NO. 5792-231 Inmate Medical Services for the Sheriff Al Cannon Detention Center (SACD) Mandatory Pre Bid Conference

When: Tuesday, January 10, 2023 2:00 PM-4:00 PM (UTC-05:00) Eastern Time (US & Canada).

Where: Sheriff Al Cannon Detention Center; 3841 Leeds Ave.; North Charleston, SC 29405

Nicole L. Paluzzi

From: Daniela Zyskowski
Sent: Tuesday, January 10, 2023 1:17 PM
To: Michael Halley; Kerrilyn Greathouse
Cc: Abigail Duffy; Nicole L. Paluzzi
Subject: RE: MAT at the Jail

I didn't. I forwarded it to you so you're aware. I also sent it to Major Morris.

Daniela Zyskowski
Contracts Manager
Charleston County Detention Center
3841 Leeds Ave
Charleston, SC 29405
843 529 7379

From: Michael Halley <mhalley@charlestoncounty.org>
Sent: Tuesday, January 10, 2023 1:16 PM
To: Daniela Zyskowski <DZyskowski@charlestoncounty.org>; Kerrilyn Greathouse <kgreathouse@charlestoncounty.org>
Cc: Abigail Duffy <ADuffy@charlestoncounty.org>; Nicole L. Paluzzi <NPaluzzi@charlestoncounty.org>
Subject: RE: MAT at the Jail

At this time nobody needs to respond to this.

Major M. P. Halley
Processing and Administrative Services
Sheriff Al Cannon Detention Center
3841 Leeds Ave.
North Charleston, S.C.
Office (843) 529-7311

From: Daniela Zyskowski <DZyskowski@charlestoncounty.org>
Sent: Tuesday, January 10, 2023 1:10 PM
To: Kerrilyn Greathouse <kgreathouse@charlestoncounty.org>; Michael Halley <mhalley@charlestoncounty.org>
Subject: FW: MAT at the Jail
Importance: High

From: Caitlin E. Kratz <CKratz@charlestoncounty.org>
Sent: Tuesday, January 10, 2023 12:41 PM
To: Donald Rhodes <[\[REDACTED\]@Wellpath.us](mailto:[REDACTED]@Wellpath.us)>; Stephanie Ruckman <[\[REDACTED\]@Wellpath.us](mailto:[REDACTED]@Wellpath.us)>; Katie Perez <[\[REDACTED\]@Wellpath.us](mailto:[REDACTED]@Wellpath.us)>; Tameka L. Crook <TCrook@charlestoncounty.org>; Daniela Zyskowski <DZyskowski@charlestoncounty.org>
Subject: MAT at the Jail
Importance: High

Hello all,

I am sending out this email to get some clarification regarding WellPath providing MAT at the Detention Center. It has been brought to my attention that the question continues to be asked about MAT Suboxone prescribing and Sublocade. Wellpath continues to ask DAODAS about when MAT can start. I am not understanding where the confusion continues to lie.

Sublocade was suspended because of the issues with Dr. Drago. I have not received any clarification on if he plans to return or how WellPath continues to handle that. Until that is communicated- the sublocade will remain on hold. All patients that were on sublocade were requested to return to oral suboxone- to not delay/ interrupt their treatment further.

Wellpath's contract to provide MAT in the Detention Center is between the Detention Center and Wellpath. Charleston Center has only offered to be technical assistance and take on the aftercare of all residents once they leave the facility. Wellpath should be taking responsibility to prescribe Suboxone as per written in their contract. I want to be clear that Charleston Center has attempted to partner with Wellpath for guidance, assistance and knowledge from our providers on how to do this, but the WellPath providers at the Detention Center remains resistant and unwilling to follow evidenced based practices.

The contract clearly states you should be providing MAT in the jail so I suggest you work with your National MAT Director to develop how that will happen since you have not taken the support from Charleston Center. Stephanie Ruckman was nice enough to create the attached workflow and consent.

Caitlin Kratz, MSW, LISW-CP/S, LAC, AADC

Program Manager

Residential Services/ Medication Assisted Treatment Services

Charleston Center

(843) 958-3364 phone

(843) 958-3401 fax

ckratz@charlestoncounty.org



Charleston Center

A division of Charleston County Government

Renewing Hope, Strengthening Lives

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Nicole L. Paluzzi

From: Nicole L. Paluzzi
Sent: Thursday, January 12, 2023 12:34 PM
To: Natalie A. Ham; Barrett J. Tolbert; Bill L. Tuten; Kristin Graziano
Cc: Katherine Symonette; Marc Belle; Abigail Duffy; Patrick Morris
Subject: RE: Medical Services Vendor in DC

All,

It is my understanding that we have all exchanged telephone communications and everyone is satisfied with their information regarding the status of conformance with the medical services vendor contract. At this time, the Sheriff's Office is engaging in an emergency needs assessment for adequate medical services and will reach back out when that information is ready. An immediate meeting on this matter is not necessary unless there are other concerns that need to be addressed.

Please confirm.

Best,
Nicole Paluzzi

From: Nicole L. Paluzzi
Sent: Wednesday, January 11, 2023 3:59 PM
To: Natalie A. Ham <NHam@charlestoncounty.org>; Barrett J. Tolbert <BTolbert@charlestoncounty.org>; Bill L. Tuten <BTuten@charlestoncounty.org>; Kristin Graziano <kgraziano@charlestoncounty.org>
Cc: Katherine Symonette <ksymonette@charlestoncounty.org>; Marc Belle <MBelle@charlestoncounty.org>; Abigail Duffy <aduffy@charlestoncounty.org>; Patrick Morris <pmorris@charlestoncounty.org>
Subject: Medical Services Vendor in DC

Wellpath, infirmery medical services vendor for the Charleston County Detention Center, continues to fail to provide contracted services. At this point we feel it is imperative to meet and discuss the realities of their nonconformance and how to enforce the agreement or otherwise move forward. Time is of the essence, can you make yourselves available to meet on Friday afternoon?

Kindest regards,

Nicole Paluzzi
(she/her/hers)
General Counsel
Charleston County Sheriff's Office
3691 Leeds Avenue
North Charleston, SC 29405
O: 843.554.2231
M

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Nicole L. Paluzzi

From: Nicole L. Paluzzi
Sent: Thursday, January 12, 2023 4:19 PM
To: Natalie A. Ham
Subject: RE: Medical Services Vendor

We are reaching out to government entities that provide the needed services as there are fewer administrative barriers. We are working to show DAODAS that we are fully invested in supporting the MAT program and want it to be successful.

Best,
Nicole Paluzzi

From: Natalie A. Ham <NHam@charlestoncounty.org>
Sent: Thursday, January 12, 2023 4:15 PM
To: Nicole L. Paluzzi <NPaluzzi@charlestoncounty.org>
Subject: Re: Medical Services Vendor

Thanks for letting me know. What options are you currently exploring? Is there anything I can do to help?

Natalie A. Ham
County Attorney
Charleston County Attorney's Office
4045 Bridge View Dr.
North Charleston, SC 29405
Office: (843) 958-4010
Facsimile: (843) 958-4017
Nham@charlestoncounty.org

From: Nicole L. Paluzzi <NPaluzzi@charlestoncounty.org>
Sent: Thursday, January 12, 2023 3:22:20 PM
To: Natalie A. Ham <NHam@charlestoncounty.org>
Subject: Medical Services Vendor

After speaking with County Procurement regarding the severity of nonconformance with medical service agreement, we are now exploring our options to meet our obligation to provide access to competent infirmity care on an emergency basis. Please let me know if you have any questions or comments.

Best,

Nicole Paluzzi
(she/her/hers)
General Counsel
Charleston County Sheriff's Office
3691 Leeds Avenue
North Charleston, SC 29405
O: [843.554.2231](tel:843.554.2231)
M:

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Nicole L. Paluzzi

From: Daniela Zyskowski
Sent: Wednesday, January 25, 2023 9:19 AM
To: Patrick Morris; Abigail Duffy; Nicole L. Paluzzi
Subject: FW: MAT medications

So as she explained in her email, the strips (like Chief Duffy requested a couple of weeks ago) are actually more effective than the pill. WellPath confirmed in our contractors meeting last Friday that despite Dr. Rhode's list of excuses on why it isn't more effective, it's just because they don't want to pay extra for the strips (which we already assumed, and now have confirmed).

I'm not responding to this group email until you guys let me know what steps you'd like to take moving forward.. even with a new medical vendor coming in eventually, this is an immediate need we need to take care, so I do think it'd be most helpful to get a meeting with everyone asap.

Let me know what you think!

Daniela Zyskowski
Contracts Manager
Charleston County Detention Center
3841 Leeds Ave
Charleston, SC 29405
843 529 7379

From: Caitlin E. Kratz <CKratz@charlestoncounty.org>
Sent: Tuesday, January 24, 2023 8:50 PM
To: Donald Rhodes <[REDACTED]@Wellpath.us>; Tameka L. Crook <TCrook@charlestoncounty.org>; Daniela Zyskowski <DZyskowski@charlestoncounty.org>
Cc: Jason Loy <[REDACTED]@Wellpath.us>; Katie Perez <[REDACTED]@Wellpath.us>; Cathy Mazyck <[REDACTED]@Wellpath.us>; Michael Halley <mhalley@charlestoncounty.org>; Abigail Duffy <ADuffy@charlestoncounty.org>; Patrick Morris <pmorris@charlestoncounty.org>; Stephanie Ruckman <[REDACTED]@Wellpath.us>
Subject: Re: MAT medications

Hello all,

I'm returning to the office from vacation tomorrow and think this email thread likely warrants a meeting.

I have to say I am a bit concerned with a few things:

- Can I please get a better understanding of why you are crushing the suboxone? We had that issue reported previously that suboxone was being crushed and given with water which makes the medication ineffective. Our medical director informed Wellpath to please stop that practice immediately. The medication prescribing information does not recommend crushing because you run the risk of 1. It being easier to divert turning a few pills into powder

2. crushing sublingual suboxone is outside what the manufacturer guidance for dispensing it. So you now are assuming the liability of administering it, any adverse reactions the patient may have, and if the bioavailability of the medication becomes distorted (aka- the medication isn't fully absorbed as prescribed.) Does Wellpath have a national policy or procedure for crushing suboxone specifically? Also- are you writing the prescription that way and the patient is informed their medication will be administered that way?

-I'm not sure what is being suggested when we it is said "It's not the form of medication but rather the person or persons the medication is supplied to." I am hoping that is not implying that because this is medication for a substance use disorder, they are likely to cheat or engage in illegal activity for their medications. All reported cases of diversion should be investigated and treated individually. Patients with other medical conditions and mental health disorders cheat meds regularly so you should align the same practices and principles when looking at that.

Clinically and medically it is not recommended to immediately taper someone off their medication because of one instance of diversion but it should be addressed medically and clinically. Substance use disorders are also behavioral so even with providing medication, we have to assist residents with behavioral changes and at times provide consequences. This is where the DAODAS team in the jail is the biggest asset. Everything within in reason of keeping the patient and facility safe.

Does Wellpath have a policy of how they handle MAT prescribing and diversion 1st attempt, 2nd attempt, multiple times?

-Form of medication and its delivery are important factors we should look at. Can you provide more concrete information on how you all are seeing the films being diverted? The films have a faster absorption rate and harder to take out from under the tongue than a pill. Within 30-90 seconds of placing the films under the tongue it adheres to the membranes and very hard to take out. When we switched to the films at Charleston Center, we saw a drastic decrease in our diversion rates. We treat the same exact patients you do, they are just outside the jail walls.

The reality is that an effective MAT program at the jail will not function unless we follow science and outlined best practices by American Science of Addiction Medicine (ASAM), SAMSHA, etc. We have gone back and forth about this for the last few years and unfortunately I see less progress when I would have hoped.

Until Wellpath will follow best practices, we will continue to have these issues.

I have not heard about the outcome of Dr. Drago but at this point, since the sublingual tablets aren't being prescribed/dispensed correctly- We will be reluctant to supply injections again at this time.

If we can follow evidenced based practices- Charleston Center is 100% supportive of all endeavors with the jail.

I'll make myself available when it is best for the group.

Caitlin

From: Donald Rhodes <[REDACTED]@Wellpath.us>

Sent: Thursday, January 19, 2023 2:53 PM

To: Tameka L. Crook <TCrook@charlestoncounty.org>; Daniela Zyskowski <DZyskowski@charlestoncounty.org>
Cc: Jason Loy <[REDACTED]@Wellpath.us>; Katie Perez <[REDACTED]@Wellpath.us>; Cathy Mazyck <[REDACTED]@Wellpath.us>; Caitlin E. Kratz <CKratz@charlestoncounty.org>; Michael Halley <mhalley@charlestoncounty.org>; Abigail Duffy <ADuffy@charlestoncounty.org>; Patrick Morris <pmorris@charlestoncounty.org>; Stephanie Ruckman <[REDACTED]@Wellpath.us>

Subject: Re: MAT medications

CAUTION: This email originated outside of Charleston County. Do not click links or open attachments from unknown senders or suspicious emails. If you are not sure, please contact IT helpdesk.
I would like to start by saying that I appreciate everyone's input and suggestions related to this situation. As a team, I believe that we can come to the best solution for everyone involved.

That having been said, I don't believe that the problem is the form in which the medication is supplied to our patients but instead it is a specific patient or patients that the medication is being supplied to.

Based on our experience at other facilities, I believe that the stirps can be *more* easily diverted than the crushed pills.

If a patient wants to participate in the program and get clean, they can (and most will) take the medication in any form that it is offered.

Patients that are in the program or nefarious reasons will try to find a way to divert the medication regardless of the form that it is offered.

As most of you on this email stream are aware, the patient currently in question was at the center of the complaint(s) about getting his/the medication in the non-divertible (or at least very hard to divert) injection form (Sublocade).

If the reports are accurate, he is now the individual accused of trying to divert the sub-lingual form (crushed tablet) since the delivery of the injections to the facility has been halted.

I would like to remove the individual(s) that are diverting the medications from the program and allow the patients that are working their program in good faith to continue to get the medications as they are currently prescribed.

As for the cost of the medications, the Sublocade injection is the most expensive form followed by the strips and then the tablets. The strips are roughly 8 times more expensive than the tablets and the injections are roughly 30 times more expensive than the tablets for a 30 course of medication for a patient on 16mg a day.

Please let me know if anyone wants to have a meeting about this or discuss this situation further.

I am willing to work with all involved to come to safe and effective resolution that benefits the most patients that want to participate in a Medication Assisted Therapy program.

I apologize for the length of the email but I wanted to include all the salient points.

V/R,
Dr. Rhodes

Donald "Dusty" Rhodes MD
Executive Medical Director
Local Government Division - West

wellpath[®]

To hope and healing.

3340 Perimeter Hill Drive // Nashville, TN 37211
O 703-585-8215 // M
[LinkedIn](#) // [Facebook](#) // [Twitter](#) // [Instagram](#) // [YouTube](#)
www.wellpathcare.com // www.wellpathcarecenters.com

From: Tameka L. Crook <TCrook@charlestoncounty.org>
Sent: Thursday, January 19, 2023 1:51:11 PM
To: Daniela Zyskowski; Donald Rhodes
Cc: Jason Loy; Katie Perez; Cathy Mazyck; Caitlin E. Kratz; Michael Halley; Abigail Duffy; Patrick Morris
Subject: [EXT] Re: MAT medications

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No problem...Thank you!

Tameka L. Crook, MSW
Program Administrator
DAODAS/PIER
843-529-7356 ext. 3 (Office)
843-529-7313 (Fax)
tcrook@charlestoncounty.org
<http://cc.charlestoncounty.org>



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From: Daniela Zyskowski <DZyskowski@charlestoncounty.org>

Sent: Thursday, January 19, 2023 1:45 PM

To: Tameka L. Crook <TCrook@charlestoncounty.org>; Donald Rhodes <[REDACTED]@Wellpath.us>

Cc: Jason Loy <[REDACTED]@Wellpath.us>; Katie Perez <[REDACTED]@Wellpath.us>; Cathy Mazyck <[REDACTED]@Wellpath.us>; Caitlin E. Kratz <CKratz@charlestoncounty.org>; Michael Halley <mhalley@charlestoncounty.org>; Abigail Duffy

<ADuffy@charlestoncounty.org>; Patrick Morris <pmorris@charlestoncounty.org>

Subject: RE: MAT medications

Sorry, I should have specified that question was not directed to you, it was for WellPath.

Daniela Zyskowski
Contracts Manager
Charleston County Detention Center
3841 Leeds Ave
Charleston, SC 29405
843 529 7379

From: Tameka L. Crook <TCrook@charlestoncounty.org>

Sent: Thursday, January 19, 2023 1:42 PM

To: Daniela Zyskowski <DZyskowski@charlestoncounty.org>; Donald Rhodes <[REDACTED]@Wellpath.us>

Cc: Jason Loy <[REDACTED]@Wellpath.us>; Katie Perez <[REDACTED]@Wellpath.us>; Cathy Mazyck <[REDACTED]@Wellpath.us>; Caitlin E. Kratz <CKratz@charlestoncounty.org>; Michael Halley <mhalley@charlestoncounty.org>

Subject: Re: MAT medications

I am only aware of the injection and pill medications for residents that were a part of the grant which Ms. Kratz is leading. However, what the medical department is capable of supplying, I am not privy to. I have included Ms. Kratz on this email thread as well.

Thank you,

Tameka L. Crook, MSW

Program Administrator

DAODAS/PIER

843-529-7356 ext. 3 (Office)

843-529-7313 (Fax)

tcrook@charlestoncounty.org
<http://cc.charlestoncounty.org>



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From: Daniela Zyskowski <DZyskowski@charlestoncounty.org>
Sent: Thursday, January 19, 2023 1:36 PM
To: Tameka L. Crook <TCrook@charlestoncounty.org>; Donald Rhodes <[REDACTED]@Wellpath.us>
Cc: Jason Loy <[REDACTED]@Wellpath.us>; Katie Perez <[REDACTED]@Wellpath.us>; Cathy Mazyck <[REDACTED]@Wellpath.us>; Michael Halley <mhalley@charlestoncounty.org>
Subject: RE: MAT medications

I will ask this again as my question earlier was overlooked – can we switch to the strips instead of the pills? This is a request that has come directly from the Chief.

Daniela Zyskowski
Contracts Manager
Charleston County Detention Center
3841 Leeds Ave
Charleston, SC 29405
843 529 7379

From: Tameka L. Crook <TCrook@charlestoncounty.org>
Sent: Thursday, January 19, 2023 12:23 PM
To: Donald Rhodes <[REDACTED]@Wellpath.us>
Cc: Jason Loy <[REDACTED]@Wellpath.us>; Katie Perez <[REDACTED]@Wellpath.us>; Cathy Mazyck <[REDACTED]@Wellpath.us>; Daniela Zyskowski <DZyskowski@charlestoncounty.org>; Michael Halley <mhalley@charlestoncounty.org>
Subject: Re: MAT medications

I understand about the information regarding the crushed medication.

The information was provided by _____ and _____.

Tameka L. Crook, MSW

Program Administrator
DAODAS/PIER
843-529-7356 ext. 3 (Office)
843-529-7313 (Fax)
tcrook@charlestoncounty.org
<http://cc.charlestoncounty.org>



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From: Donald Rhodes <[REDACTED]@Wellpath.us>
Sent: Thursday, January 19, 2023 11:53 AM
To: Tameka L. Crook <TCrook@charlestoncounty.org>
Cc: Jason Loy <[REDACTED]@Wellpath.us>; Katie Perez <[REDACTED]@Wellpath.us>; Cathy Mazyck <[REDACTED]@Wellpath.us>; Daniela Zyskowski <DZyskowski@charlestoncounty.org>; Michael Halley <mhalley@charlestoncounty.org>
Subject: Fw: MAT medications

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Ms. Crook,

Can you share with us who reported this information related to Mr. [REDACTED]?
If not by name, then at least was it an officer or another patient?

As noted by HSA Loy, the medications are being crushed prior to administration. They patients are sitting in the clinic while they dissolve. They are then given a drink of water and a mouth check is done before they are allowed to return to the housing unit.

I am interested to know how this system is being subverted so any additional information from your informant/source would be helpful.

Is there an investigation being done related to this report?

If this information is actionable, I would like to taper from our MAT program.

off of the Buprenorphine and remove him

V/R,
Dr. Rhodes

Donald "Dusty" Rhodes MD
Executive Medical Director
Local Government Division - West

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3340 Perimeter Hill Drive // Nashville, TN 37211
O 703-585-8215 // M [REDACTED]
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www.wellpathcare.com // www.wellpathcarecenters.com

From: Jason Loy
Sent: Thursday, January 19, 2023 9:24 AM
To: Donald Rhodes
Subject: Fw: MAT medications

Jason Loy RN, BSN
Health Services Administrator

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From: Jason Loy
Sent: Thursday, January 19, 2023 9:09 AM
To: Tameka L. Crook; Cathy Mazyck; Katie Perez
Subject: Re: MAT medications

Who was caught cheeking? This automatically removes them from the program and the residents realize they only have 1 chance at this program. I have spoken with our DON and she states the suboxone is ground up and administered as powder. This form will make cheeking nearly impossible.

Ms Mazyck administered yesterday and is administering again today and will be sure to perform a deep inspection with your officer. At this time, we do not have an officer in the clinic and will require one for a short time for these few residents.

Thank you,

Jason Loy RN, BSN
Health Services Administrator

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From: Tameka L. Crook <TCrook@charlestoncounty.org>
Sent: Thursday, January 19, 2023 9:00:10 AM
To: Jason Loy
Subject: [EXT] MAT medications

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Good morning,

I hope this email finds you well. It has been brought to my attention that residents are 'ckeeeking' their MAT medications once they receive it. Would it be possible that the nurses do a cheek sweep prior to the residents leaving and returning to their unit? Or, can the medications be broken up then administered to the resident?

Thank you,

Tameka L. Crook, MSW

Program Administrator
DAODAS/PIER
843-529-7356 ext. 3 (Office)
843-529-7313 (Fax)
tcrook@charlestoncounty.org
<http://cc.charlestoncounty.org>



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Nicole L. Paluzzi

From: Abigail Duffy
Sent: Wednesday, February 15, 2023 12:44 PM
To: Jason Loy; Daniela Zyskowski; Nicole L. Paluzzi
Cc: Kristin Graziano; LaShanda W. Hicks; Patrick Morris
Subject: Re: Contracts for NCCHC files

Thank you sir! I completely understand protecting the company's interest. Glad we found a solution.

Abbey

From: Jason Loy <[REDACTED]@Wellpath.us>
Sent: Wednesday, February 15, 2023 10:08 AM
To: Abigail Duffy <ADuffy@charlestoncounty.org>; Daniela Zyskowski <DZyskowski@charlestoncounty.org>; Nicole L. Paluzzi <NPaluzzi@charlestoncounty.org>
Cc: Kristin Graziano <kgraziano@charlestoncounty.org>; LaShanda W. Hicks <LWHicks@charlestoncounty.org>; Patrick Morris <pmorris@charlestoncounty.org>
Subject: Re: Contracts for NCCHC files

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I have received the redacted version of the Chardonnay Dialysis contract and I apologize for the pushback I received acquiring them. Let me know if you need anything else.

Jason Loy RN, BSN
Health Services Administrator
843-529-7348

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From: Abigail Duffy <ADuffy@charlestoncounty.org>
Sent: Tuesday, February 14, 2023 1:03 PM
To: Daniela Zyskowski <DZyskowski@charlestoncounty.org>; Jason Loy <[REDACTED]@Wellpath.us>; Nicole L. Paluzzi <NPaluzzi@charlestoncounty.org>
Cc: Kristin Graziano <kgraziano@charlestoncounty.org>; LaShanda W. Hicks <LWHicks@charlestoncounty.org>; Patrick

Morris <pmorris@charlestoncounty.org>
Subject: [EXT] Re: Contracts for NCCHC files

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Nurse Loy,

Is it possible to ask your legal department to redact the funding provisions of the contract? A subcontract, in and of itself, should be boilerplate. Pay terms that the company would like to keep private, I can understand. We are not attempting to be invasive into the business side of the contract, but do need a copy showing that it is in place and signed. Please let us know.

Abbey

From: Daniela Zyskowski <DZyskowski@charlestoncounty.org>
Sent: Tuesday, February 14, 2023 12:56 PM
To: Jason Loy <[REDACTED]@Wellpath.us>; Abigail Duffy <ADuffy@charlestoncounty.org>; Nicole L. Paluzzi <NPaluzzi@charlestoncounty.org>
Cc: Kristin Graziano <kgraziano@charlestoncounty.org>; LaShanda W. Hicks <LWHicks@charlestoncounty.org>; Patrick Morris <pmorris@charlestoncounty.org>
Subject: RE: Contracts for NCCHC files

I have the renewed license, but what Morgan is asking for is the contract.

Daniela Zyskowski
Contracts Manager
Charleston County Detention Center
3841 Leeds Ave
Charleston, SC 29405
843 529 7379

From: Jason Loy <[REDACTED]@Wellpath.us>
Sent: Tuesday, February 14, 2023 12:55 PM
To: Abigail Duffy <ADuffy@charlestoncounty.org>; Daniela Zyskowski <DZyskowski@charlestoncounty.org>; Nicole L. Paluzzi <NPaluzzi@charlestoncounty.org>
Cc: Kristin Graziano <kgraziano@charlestoncounty.org>; LaShanda W. Hicks <LWHicks@charlestoncounty.org>; Patrick Morris <pmorris@charlestoncounty.org>
Subject: Re: Contracts for NCCHC files

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I spoke with Ms Kelly at DHEC and she stated the current license for the dialysis clinic will be mailed out today and an email with a pdf form was sent to Ms Zyskowski today.

Hopefully the hard cop will arrive this week for us to hang in the clinic.

Jason Loy RN, BSN
Health Services Administrator
843-529-7348

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843-529-7348

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From: Abigail Duffy <ADuffy@charlestoncounty.org>

Sent: Tuesday, February 14, 2023 11:24 AM

To: Daniela Zyskowski <DZyskowski@charlestoncounty.org>; Jason Loy <[REDACTED]@Wellpath.us>; Nicole L. Paluzzi <NPaluzzi@charlestoncounty.org>

Cc: Kristin Graziano <kgraziano@charlestoncounty.org>; LaShanda W. Hicks <LWHicks@charlestoncounty.org>; Patrick Morris <pmorris@charlestoncounty.org>

Subject: [EXT] Re: Contracts for NCCHC files

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Nurse Loy,

While I understand that your company does not wish to share such contracts, you are permitted to subcontract per your obligation to Charleston County. We have a right to demand proof of compliance therewith. Additionally, Morgan is looking for files related to our NCCHC accreditation. Per your contract with Charleston County, you are required to assist us in maintaining that accreditation; failure to assist or any interference with the maintaining of our accreditation is grounds for termination of the contract. Please immediately deliver the same to Miss Pilz; if you are unable to do so, please let me know and I will have my legal department contact yours. Thank you for your attention to this matter.

Abbey

From: Jason Loy <[REDACTED]@Wellpath.us>

Sent: Monday, February 13, 2023 3:43 PM

To: Daniela Zyskowski <DZyskowski@charlestoncounty.org>; Morgan S. Pilz <mspilz@charlestoncounty.org>

Cc: Stephanie Lipsey <slipsey@charlestoncounty.org>

Subject: Re: Contracts for NCCHC files

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I spoke with Ms Perez regarding this request but as these contracts are proprietary to Wellpath, we are unable to share them. We don't normally share our internal contract information.

Respectfully,


Jason Loy RN, BSN
Health Services Administrator
843-529-7348

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From: Daniela Zyskowski <DZyskowski@charlestoncounty.org>
Sent: Monday, February 13, 2023 10:26 AM
To: Morgan S. Pilz <mspilz@charlestoncounty.org>; Jason Loy <@Wellpath.us>
Cc: Stephanie Lipsey <slipsey@charlestoncounty.org>
Subject: [EXT] RE: Contracts for NCCHC files

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Hi Jason,

Can you please attached the most recently updated steri-cycle contract and new dialysis contract from Chardonay?

Thank you,

Daniela Zyskowski
Contracts Manager
Charleston County Detention Center
3841 Leeds Ave
Charleston, SC 29405
843 529 7379

From: Morgan S. Pilz <mspilz@charlestoncounty.org>
Sent: Monday, February 13, 2023 8:56 AM
To: Daniela Zyskowski <DZyskowski@charlestoncounty.org>
Cc: Stephanie Lipsey <slipsey@charlestoncounty.org>
Subject: Contracts for NCCHC files

Good morning Daniela,

I am working on the medical folders and I know you gave me access to the Contract's Manager's hard drive, but I'm having trouble finding the most recently updated Steri-Cycle contract as well as the new dialysis contract (since the old one left so abruptly). Could you find them for me and point out where they are found so I can pull them in the future please? Hope you had a great weekend!

Sincerely,

*Morgan S. Pilz
Accreditation Administrative Assistant III
Sheriff Al Cannon Detention Center
3841 Leeds Avenue
N. Charleston, S.C. 29405
843-529-7376
mspilz@charlestoncounty.org*

Nicole L. Paluzzi

From: Daniela Zyskowski
Sent: Friday, February 3, 2023 8:21 AM
To: Nicole L. Paluzzi
Subject: RE:

As of this morning I have yet to receive a response.

From: Nicole L. Paluzzi <NPaluzzi@charlestoncounty.org>
Sent: Thursday, February 02, 2023 3:33 PM
To: Daniela Zyskowski <DZyskowski@charlestoncounty.org>
Subject: RE:

I have corresponded with Ms. Monaco. I think she realizes we are all frustrated and want what is best for the residents and staff.

From: Daniela Zyskowski <DZyskowski@charlestoncounty.org>
Sent: Thursday, February 2, 2023 1:24 PM
To: Nicole L. Paluzzi <NPaluzzi@charlestoncounty.org>
Subject:

Still waiting for wellpath to respond about the medication thing.....

Daniela Zyskowski
Contracts Manager
Charleston County Detention Center
3841 Leeds Ave
Charleston, SC 29405
843 529 7379

Nicole L. Paluzzi

From: Daniela Zyskowski
Sent: Monday, March 6, 2023 9:29 AM
To: Jason Loy; swolford; Katherine Stone
Cc: Patrick Morris; Abigail Duffy; Michael Halley; Nicole L. Paluzzi; Mike Stanley
Subject: non- conformance
Attachments: 3-4-23.docx

Good morning,

Please see attached report regarding no night time med pass conducted on 3/4/23 for our three units that house our residents with the most intense mental health needs.

Daniela Zyskowski
Contracts Manager
Charleston County Detention Center
3841 Leeds Ave
Charleston, SC 29405
843 529 7379



Daniela Zyskowski
Contracts Manager
Charleston County Sheriff's Office

Office: 843-529-7379
dzyskowski@charlestoncounty.org
Charleston County Detention Center
3841 Leeds Ave
North Charleston, SC 29405

Quality Non-Conformance Report

Non-Conformance #: DC-22-050

Date: 3/4/2023

Date of complaint: 3/4/2023

Contractor/ Vendor: WellPath

Contract No: 5443

Location: Charleston County Detention Center **Address:** 3841 Leeds Ave, North Charleston, SC 29405

Pictures and/ or documentation attached: Yes No

Description of Non-Conformance:

Nurse called unit deputy at 0159am to inform them that WellPath would not be doing med pass in BMU, SMU, and A1D due to it being too close to morning medication.

Corrective Action/ Preventative Measures/ Remediation:

Submitted report to WellPath.

Follow up required: Yes No

Review within 2 **weeks / months**

Daniela Zyskowski
Contracts Manager Signature

Vendor's Signature

Date of review: _____

Findings: Improved Same Worse

Notes:

Nicole L. Paluzzi

From: Daniela Zyskowski
Sent: Tuesday, March 7, 2023 10:42 AM
To: Jason Loy; swolford; Katherine Stone
Cc: Abigail Duffy; Patrick Morris; Nicole L. Paluzzi
Subject: sharps log
Attachments: 3-7-23.docx

Good morning,

Please see attached regarding sharps inventory not being completed for the entire month of February, 2023.

Daniela Zyskowski
Contracts Manager
Charleston County Detention Center
3841 Leeds Ave
Charleston, SC 29405
843 529 7379



Daniela Zyskowski
Contracts Manager
Charleston County Sheriff's Office

Office: 843-529-7379
dzyskowski@charlestoncounty.org
Charleston County Detention Center
3841 Leeds Ave
North Charleston, SC 29405

Quality Non-Conformance Report

Non-Conformance #: DC-22-051

Date: 2/1/2023

Date of complaint: 3/7/2023

Contractor/ Vendor: WellPath

Contract No: 5443

Location: Charleston County Detention Center Address: 3841 Leeds Ave, North Charleston, SC 29405

Pictures and/ or documentation attached: Yes No

Description of Non-Conformance:

Sharps count in laboratory of infirmary was not completed for the entire month of February, 2023.

Corrective Action/ Preventative Measures/ Remediation:

Submitted report to WellPath.

Follow up required: Yes No

Review within 2 weeks / months

Daniela Zyskowski
Contracts Manager Signature

Vendor's Signature

Date of review: _____

Findings: Improved Same Worse

Notes:

Nicole L. Paluzzi

From: Daniela Zyskowski
Sent: Thursday, March 23, 2023 12:42 PM
To: Jason Loy
Cc: Emma Salters; Ezzard Luke; Michael Halley; Patrick Morris; Nicole L. Paluzzi; Abigail Duffy
Subject: RE: non- conformance

Thank you!

Daniela Zyskowski
Contracts Manager
Charleston County Detention Center
3841 Leeds Ave
Charleston, SC 29405
843 529 7379

From: Jason Loy <[REDACTED]@Wellpath.us>
Sent: Thursday, March 23, 2023 12:36 PM
To: Daniela Zyskowski <DZyskowski@charlestoncounty.org>
Cc: Emma Salters <esalters@charlestoncounty.org>; Ezzard Luke <eluke@charlestoncounty.org>; Michael Halley <mhalley@charlestoncounty.org>; Patrick Morris <pmorris@charlestoncounty.org>; Nicole L. Paluzzi <NPaluzzi@charlestoncounty.org>; Abigail Duffy <ADuffy@charlestoncounty.org>
Subject: Re: non- conformance

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I have spoken to our DON, NPs and Dr. Pfeiffer to ensure insulin doses are reduced for the diabetics in this group. I have also ordered extra glucagon gel and injections to cover any hypoglycemic events and discussed the importance of administering medications according to the Muslim faith during this time

Jason Loy RN, BSN
Health Services Administrator
843-529-7348

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From: Daniela Zyskowski <DZyskowski@charlestoncounty.org>
Sent: Thursday, March 23, 2023 10:12 AM
To: Jason Loy <[REDACTED]@Wellpath.us>
Cc: Emma Salters <esalters@charlestoncounty.org>; Ezzard Luke <eluke@charlestoncounty.org>; Michael Halley <mhalley@charlestoncounty.org>; Patrick Morris <pmorris@charlestoncounty.org>; Nicole L. Paluzzi <NPaluzzi@charlestoncounty.org>; Abigail Duffy <ADuffy@charlestoncounty.org>
Subject: [EXT] non- conformance

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Please see attached.

Daniela Zyskowski
Contracts Manager
Charleston County Detention Center
3841 Leeds Ave
Charleston, SC 29405
843 529 7379



Daniela Zyskowski
Contracts Manager
Charleston County Sheriff's Office

Office: 843-529-7379
dzyskowski@charlestoncounty.org
Charleston County Detention Center
3841 Leeds Ave
North Charleston, SC 29405

Quality Non-Conformance Report

Non-Conformance #: DC-22-053

Date: 3/23/2023

Date of complaint: 3/23/2023

Contractor/ Vendor: WellPath

Contract No: 5443

Location: Charleston County Detention Center **Address:** 3841 Leeds Ave, North Charleston, SC 29405

Pictures and/ or documentation attached: Yes No

Description of Non-Conformance:

WellPath team was not prepared for medical distribution of residents partaking in Ramadan. This has been discussed in the past few Friday contractors' meetings, and was discussed in the Friday meeting on 3/17/23. WellPath claims they were unaware even though they were present for 3/17/23 meeting.

Corrective Action/ Preventative Measures/ Remediation:

Submitted report to WellPath.

Follow up required: Yes No

Review within 2 **weeks / months**

Daniela Zyskowski
Contracts Manager Signature

Vendor's Signature

Date of review: _____

Findings: Improved Same Worse

Notes:

FW: medical RFP meeting this morning 3/9/2023

From: Nicole L. Paluzzi <NPaluzzi@charlestoncounty.org>
Sent: Friday, March 10, 2023 12:08 PM
To: Charles L. Wiggins <CWiggins@charlestoncounty.org>
Cc: Barrett J. Tolbert <BTolbert@charlestoncounty.org>; Jacquelyn Dickerson-Ideozu <JDickerson-Ideozu@charlestoncounty.org>; Abigail Duffy <ADuffy@charlestoncounty.org>
Subject: Re: medical RFP meeting this morning 3/9/2023

Understood, I just want it referenced internally as part of the original requests.

Best,

Nicole Paluzzi
(she/her/hers)
General Counsel
Charleston County Sheriff's Office
3691 Leeds Avenue
North Charleston, SC 29405
O: [843.554.2231](tel:843.554.2231)
M:

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Sent from my T-Mobile 5G Device
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From: Charles L. Wiggins <CWiggins@charlestoncounty.org>
Sent: Friday, March 10, 2023 12:04:43 PM
To: Nicole L. Paluzzi <NPaluzzi@charlestoncounty.org>
Cc: Barrett J. Tolbert <BTolbert@charlestoncounty.org>; Jacquelyn Dickerson-Ideozu <JDickerson-Ideozu@charlestoncounty.org>
Subject: RE: medical RFP meeting this morning 3/9/2023

Hello Nicole,

As you know the language referenced below was not included in the final version of the RFP that was advertised, and even if it was, it is not sufficient to deem a vendor non-responsive for not using a commercially available EMR system.

Thank you,
Chuck

From: Nicole L. Paluzzi <NPaluzzi@charlestoncounty.org>
Sent: Thursday, March 09, 2023 3:28 PM
To: Charles L. Wiggins <CWiggins@charlestoncounty.org>
Cc: Barrett J. Tolbert <BTolbert@charlestoncounty.org>; Jacquelyn Dickerson-Ideozu <JDickerson-Ideozu@charlestoncounty.org>
Subject: RE: medical RFP meeting this morning 3/9/2023

We did never identified EPIC by name. If the system is not Epic, but is compatible with Epic then that would be sufficient.

Attached was the 11-10-2022 Draft and asked for those qualities that were compatible with Epic Community Connect, but we included the criteria in Section 6. Proposal Selection/Evaluation Factors:

Off-Site Capability. All proposals will be evaluated based on Offeror's ability to provide a comprehensive variety of procedures and interventions off-site from the Sheriff Al Cannon Detention Center including, but not limited to, electronic health records transmission and compatibility with records management platforms, therapeutic transportation to and from a hospital or outpatient treatment center, appropriate security and supervision within an incarceration unit in a hospital, and admitting privileges for providers with one or more local hospitals.

It appears to have been removed in subsequent revisions and the focus was shifted to compatibility with JMS which is not as therapeutically relevant. Because of the revision, the question we need answered is whether these Electronic Health Record Systems can import and export electronic health information to specialists, hospitals, and successor providers to their EHR?

From: Charles L. Wiggins <CWiggins@charlestoncounty.org>
Sent: Thursday, March 9, 2023 2:54 PM
To: Nicole L. Paluzzi <NPaluzzi@charlestoncounty.org>
Cc: Barrett J. Tolbert <BTolbert@charlestoncounty.org>; Jacquelyn Dickerson-Ideozu <JDickerson-Ideozu@charlestoncounty.org>
Subject: medical RFP meeting this morning 3/9/2023

Hello Nicole,

We have reviewed the RFP and the Q&A Addendum NO. 2 for the requirements for the EMR software that you referenced in our meeting this morning. We could not find any reference to commercially available software or to "EPIC" as you stated.

Please provide the specific pages and sections of the RFP related to the requirement.

Also, we have not received the email that you were sending related to the question that was to be asked of the Offerors.

Thank you,

Chuck

From: Abigail Duffy <ADuffy@charlestoncounty.org>

Sent: Tuesday, March 21, 2023 11:36:10 AM

To: Barrett J. Tolbert <BTolbert@charlestoncounty.org>; Patrick Morris <pmorris@charlestoncounty.org>; Michael Halley <mhalley@charlestoncounty.org>; Daniela Zyskowski <DZyskowski@charlestoncounty.org>; Nicole L. Paluzzi <NPaluzzi@charlestoncounty.org>; Kristin Graziano <kgraziano@charlestoncounty.org>

Cc: Charles L. Wiggins <CWiggins@charlestoncounty.org>; Marc Belle <MBelle@charlestoncounty.org>; Jacquelyn Dickerson-Ideozu <JDickerson-Ideozu@charlestoncounty.org>

Subject: RE: 5792-23I Inmate Medical Services for the Sheriff Al Cannon Detention Center (SACDC)

Barrett,

I have spoken with the Sheriff, General Counsel, and Chief Morris, and we are recommending that none of the vendors are capable of meeting the needs of the Detention Center. I will be working on a memo now that I have met with them, but our agency is adamantly opposed to any of the offers.

Respectfully,

Abbey

From: Barrett J. Tolbert <BTolbert@charlestoncounty.org>

Sent: Tuesday, March 21, 2023 11:14 AM

To: Patrick Morris <pmorris@charlestoncounty.org>; Abigail Duffy <ADuffy@charlestoncounty.org>; Michael Halley <mhalley@charlestoncounty.org>; Daniela Zyskowski <DZyskowski@charlestoncounty.org>; Nicole L. Paluzzi <NPaluzzi@charlestoncounty.org>

Cc: Charles L. Wiggins <CWiggins@charlestoncounty.org>; Marc Belle <MBelle@charlestoncounty.org>; Jacquelyn Dickerson-Ideozu <JDickerson-Ideozu@charlestoncounty.org>

Subject: RE: 5792-23I Inmate Medical Services for the Sheriff Al Cannon Detention Center (SACDC)

Importance: High

Good morning,

On March 16th an email was sent asking for a recommendation for the Inmate Medical Services RFP and as of today we have not received a response from the Sheriff Department. To get this before Council for the Finance Committee Meeting next week on March 30th, we will need the recommendation today. Please provide us with a response immediately so that we can move this RFP forward to make an award.

Regards,

Barrett J. Tolbert CPP, CPPM
Contracts & Procurement Director
Charleston County Procurement Dept.
843 958 4761



From: Jacquelyn Dickerson-Ideozu <JDickerson-Ideozu@charlestoncounty.org>

Sent: Thursday, March 16, 2023 3:00 PM

To: Patrick Morris <pmorris@charlestoncounty.org>; Abigail Duffy <ADuffy@charlestoncounty.org>; Michael Halley <mhalley@charlestoncounty.org>; Daniela Zyskowski <DZyskowski@charlestoncounty.org>; Nicole L. Paluzzi <NPaluzzi@charlestoncounty.org>

Cc: Barrett J. Tolbert <BTolbert@charlestoncounty.org>; Charles L. Wiggins <CWiggins@charlestoncounty.org>; Marc Belle <MBelle@charlestoncounty.org>

Subject: 5792-231 Inmate Medical Services for the Sheriff Al Cannon Detention Center (SACDC)

Good Afternoon,

Thank you to everyone who attended the Evaluation Committee Meeting for the above referenced solicitation. Based on the scoring (Technical and Cost), VitalCore Health Strategies ranked at #1, NaphCare at #2 and Armor Health, at #3. Please provide your recommendation on a department memorandum. ✓

Again, thank you for your service,
Jacquelyn

Jacquelyn Dickerson-Ideozu, CPP

Buyer I

Charleston County Contracts and Procurement Department

(843) 958-4755 - Office

jdickerson-ideozu@charlestoncounty.org



From: Nicole L. Paluzzi

Sent: Thursday, March 23, 2023 4:30:59 PM

To: Teddie Pryor <TPryor@charlestoncounty.org>

Cc: Kristin Graziano <kgraziano@charlestoncounty.org>; Natalie A. Ham <NHam@charlestoncounty.org>

Subject: Letter and Invitation

Dear Councilman Pryor,

We share your concerns for healthcare in the Detention Center and send the attached letter in response to your comments from March 21, 2023. Although the letter is addressed to you, the invitation to review records and inspect the Detention Center is open to any member of County Council.

Kindest regards,

Nicole Paluzzi

(she/her/hers)

General Counsel

Charleston County Sheriff's Office

3691 Leeds Avenue

North Charleston, SC 29405

O: [843.554.2231](tel:843.554.2231)

M: 

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County of Charleston, South Carolina

Sheriff Kristin R. Graziano

March 23, 2023

Councilman Teddie E. Pryor, Sr.
2700 Crestline Drive
North Charleston, SC 29405
tpryor@charlestoncounty.org

RE: SACDC

Dear Councilman Pryor,

Regarding your call for the U. S. Department of Justice to investigate death in the Charleston County Detention Center, I write to clarify that the South Carolina Law Enforcement Division already investigates any jail death with an indication of criminality. SLED is actively investigating the allegations of gross medical negligence by the County-contracted providers. The Sheriff's Office only investigates internal policy matters and it is SLED's criminal investigative abilities that you are asking the DOJ to supplant.

We are confident in the actions of our employees in seeking professional care for our residents. We are not confident in the services contracted by the County in our Detention Center and these concerns are documented in numerous communications to Charleston County Government. I call your particular attention to Abigail Duffy's email to County Procurement on May 2, 2022, wherein she states her "grave concerns" and asks them to bring their legal department to the table to find another option. Any member of Council is invited to come and review these records in my office; however, we are preparing a copy for public release to the Post and Courier following their Freedom of Information Act Request.

We will continue to advocate for better healthcare in our jail. Charleston County Government received our detailed reports about this vendor and our request to discuss with Council. If you believe that this emergency is of sufficient importance to hold a discussion about alternatives, CCSO welcomes the opportunity to speak openly with Council about our concerns in an executive session.

As the Detention Center sits within your district, I am personally inviting you to see inside, have your questions answered, and speak about your experience. The Detention Center extends weekly tours for members of the public to see the inner working of the jail as well as the conditions of resident life. You have always been welcome to see what it is like within these walls.

Sincerely,

Nicole Paluzzi

Administrative Office

3691 Leeds Avenue
N. Charleston, SC 29405
~ Sheriff ~
Voice (843) 554-2230
Fax (843) 554-2243

Law Enforcement Division

3691 Leeds Avenue
N. Charleston, SC 29405
~ Patrol ~
Voice (843) 202-1700
Fax (843) 554-2234

Detention Center

3841 Leeds Avenue
N. Charleston, SC 29405
Voice (843) 529-7300
Fax (843) 529-7406

Judicial Center

100 Broad Street, Suite 381
Charleston, SC 29401
Voice (843) 958-2100
Fax (843) 958-2128

From: Nicole L. Paluzzi
Sent: Monday, March 27, 2023 3:02 PM
To: Barrett J. Tolbert
Cc: Edward L. Knisley; Natalie A. Ham; Kristin Graziano
Subject: Regarding Medical Procurement

Director Tolbert,

CCSO does not feel comfortable with any of the bidder for the reasons the evaluation team specified in their meeting. We are asking that the RFP be resolicited rather than engage into a new arrangement with any of the organizations that the evaluation team has explained their concerns about.

Kindest regards,

Nicole Paluzzi
(she/her/hers)
General Counsel
Charleston County Sheriff's Office
3691 Leeds Avenue
North Charleston, SC 29405
O: [843.554.2231](tel:843.554.2231)
M: 

"Service Beyond the Call"

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Karli Maratea

From: Donald Rhodes <drhodes@Wellpath.us>
Sent: Tuesday, August 25, 2020 4:50 PM
To: Kathryn O'Dell;Parag Dalsania;Kiva Sanders;Andrew Grant;Dorothy M. Harris;Willis Beatty
Subject: Re:

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Thanks Kathy,

For anyone that isn't familiar with the ERMA Off-site process, anytime a patient has been sent to the Emergency Department there should be an ER/Direct Admit Care Management request entered into ERMA. This triggers our Regional Clinical Manager (RCM) to begin following that patient at the hospital. The Care Management RCM should be putting notes into ERMA each day.

If you go to the Care Management section of the chart under ER/Direct Admit and click on the date that the patient was sent out you can then click on the "notes" section and it should bring up a running report on what happened (is happening) each day that the patient is in the hospital.

If you have any questions, don't hesitate to call or email the RCM to get additional information. If you don't get what you need, call me.


Thanks,
Dr. Rhodes

Donald "Dusty" Rhodes MD

Regional Medical Director - VA,NC,SC

wellpath

1283 Murfreesboro Road, S. 500 Nashville, TN 37217

PH / CELL 

[LinkedIn \[linkedin.com\]](#) // [Facebook \[facebook.com\]](#) // [Twitter \[twitter.com\]](#)

[WellpathCare.com](#)

<

From: Kathryn O'Dell
Sent: Tuesday, August 25, 2020 4:13 PM
To: Donald Rhodes; Parag Dalsania; ksanders@charlestoncounty.org; agrant@charlestoncounty.org; dharris@charlestoncounty.org; Willis Beatty
Subject:

Please be advised that the above captioned inmate remains in MUSC with the diagnosis of Septic Embolism vs. Endocarditis. He is receiving IV antibiotics and will likely remain in the hospital for the next several days. As information becomes available to me, I will forward this on to you.

Also, we have a Case Manager that contact the hospital each day to receive a report. Typically she sends that information after 1500 each day. I will then advise you based on her report.

Thank you!

Kathryn S. O'Dell, BSN, RN
Director of Nursing
Sheriff Al Cannon Detention Center
3841 Leeds Avenue
Charleston, South Carolina 29405
phone: (843) 529-7426 fax: (843) 529-7447

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Karli Maratea

From: Andrew Grant
Sent: Friday, July 22, 2022 3:19 PM
To: Brian Duval;Mamie Cook-Benjamin;Abigail Duffy;Daniela Zyskowski;Linda Ross;swofford
Cc: LaShanda W. Hicks;Andrew Kreutner;Michael Halley;Fletcher Ferguson;Dorothy M. Harris
Subject: RE: training

Good afternoon Lt. Duval. Please ensure that WellPath has the ability to log onto PowerDMS from other locations other than the computer lab to access any needed training material. Thanks.

Sincerely,

Andrew T. Grant

Major Andrew T. Grant, MS, CJM
Sheriff Al Cannon Detention Center
Housing/Security/Admin Services
Office Phone 843-529-7316
Mobile Phone [REDACTED]
agrant@charlestoncounty.org


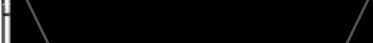
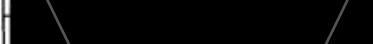
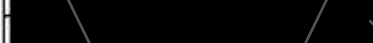
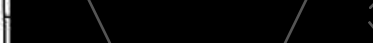
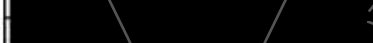
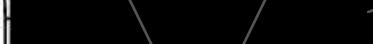




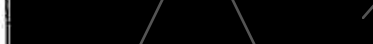
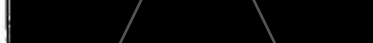
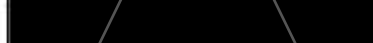
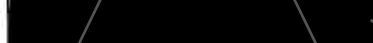
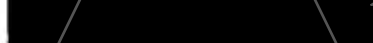
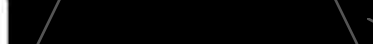
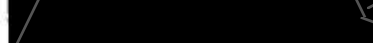
"It is not your environment, it is you- the quality of your mind, the integrity of your soul and the determination of your will that will decide your future and shape your life." – Benjamin E. Mays

From: Brian Duval <bduval@charlestoncounty.org>
Sent: Friday, July 22, 2022 1:25 PM
To: Mamie Cook-Benjamin <[REDACTED]@Wellpath.us>; Abigail Duffy <ADuffy@charlestoncounty.org>; Daniela Zyskowski <DZyskowski@charlestoncounty.org>; Linda Ross <[REDACTED]@Wellpath.us>; swofford <[REDACTED]@wellpath.us>
Cc: LaShanda W. Hicks <LWHicks@charlestoncounty.org>; Andrew Kreutner <akreutner@charlestoncounty.org>; Michael Halley <mhalley@charlestoncounty.org>; Andrew Grant <agrant@charlestoncounty.org>; Fletcher Ferguson <fferguson@charlestoncounty.org>
Subject: RE: training

Good Afternoon All,

Training will need a point of contact from Wellpath to coordinate this process and streamline training moving forward. That person will also need to be responsible for ensuring that newly hired Wellpath staff are scheduled to report to the Detention Training Unit once they are hired. This week we hosted multiple sessions of Day 1 and Day 2. Only three Wellpath staff members attended. If that pattern is not corrected the deadline will not be met. While a good number of your staff have made some progress the following individuals have not completed a single training task since January of this year.

Username	Email	Last Name	First Name
[REDACTED]	@wellpath.us	Brodniki	Bridgette
[REDACTED]	@wellpath.us	Brown	Cheryl

	@wellpath.us	Cohen	Lakeisha
	@wellpath.us	Haven	Michael
	@wellpath.us	Igwilo	Debbie
	@wellpath.us	Lee	Michelle
	@wellpath.us	Means	Vanessa
	@wellpath.us	Middleton	Mary Ann
	@wellpath.us	Miles	Wanda
	@wellpath.us	Mistye	Davis
	@wellpath.us	Rainey	Leigh
	@wellpath.us	Samuels	Makeda
	@wellpath.us	Serohi	Roxanne
	@wellpath.us	Short	Linda
		Thompson-	
	@wellpath.us	VanNock	Waliya
	@wellpath.us	Turner	Shavaun
	@wellpath.us	Washington	Amanda
	@wellpath.us	Whiteside	Timothy
	@Wellpath.us	Wilkinson	Camille

Moving forward, the Training Unit can attempt to coordinate training days targeted to your staff's schedule, there may be some days that conflict with other events. Our computer lab is normally available Monday through Friday 7:00 am to 3:30 pm and your staff is welcome to use those computers to work on their PowerDMS.

Lieutenant Brian Duval
 Sheriff Al Cannon Detention Center
 Detention Training NJLCA Class # 20
 Certified GLOCK Advanced Armorer
 Firearms, DT, and Taser Instructor
 3841 Leeds Avenue
 North Charleston, SC 29405
 (843) 529-7478

From: Mamie Cook-Benjamin <@Wellpath.us>
Sent: Friday, July 22, 2022 12:43 PM
To: Abigail Duffy <ADuffy@charlestoncounty.org>; Daniela Zyskowski <DZyskowski@charlestoncounty.org>; Linda Ross <@Wellpath.us>; swofford <@wellpath.us>
Cc: LaShanda W. Hicks <LWHicks@charlestoncounty.org>; Andrew Kreutner <akreutner@charlestoncounty.org>; Brian Duval <bduval@charlestoncounty.org>; Michael Halley <mhalley@charlestoncounty.org>; Andrew Grant <agrant@charlestoncounty.org>
Subject: Re: training

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Hi Chief,

Thank you so much for the extension. I will work with the staff to get this taken care of.

Karli Maratea

From: Brian Duval
Sent: Friday, July 22, 2022 3:03 PM
To: Linda Ross;Daniela Zyskowski;Mamie Cook-Benjamin;Abigail Duffy;swofford;Shiquitta Smalls
Cc: LaShanda W. Hicks;Andrew Kreutner;Michael Halley;Andrew Grant;Fletcher Ferguson
Subject: RE: training

Good Afternoon,

This is the first time that we have been provided with this answer, I have requested this information multiple times and get the same response, even today when I asked for copies of the CPR/First Aid/Narcan, I was told "we will send you those". In the past we were provided with a copy of the CPR card. To put it into context, using the below example, we were teaching a lower level of care through American Red Cross than what was needed by the nursing staff for their licenses, so they had to go elsewhere for their training. That training provider (AHA) issued a card that showed they passed the class. If that has changed and their training is electronically submitted to renew their license, a current license is proof that the training was completed.

Your explanation below points to directly what we need to confirm that portion of their training is satisfied. Training would need a memorandum from you or a designee, that the training required to maintain the training requirements of their license meets or exceeds the level of training provided in First Aid/CPR/Narcan as well as documentation that their license is current. We would put a copy of the memorandum and current license in their training files and award them the PowerDMS certificates for all three. PowerDMS uses the term "certificate" for the electronic tracking for completed training, it is not that you have to have a physical certificate or card. What we need is something that documents training completion, be it a sign in sheet for a class, or a current license that is kept current by having the training. The sign in sheets for Narcan Training is the same way that we document our in-house training.

BASIC LIFE SUPPORT

**BLS
Provider**



Rosemary Jordan

The above individual has successfully completed the cognitive and skills evaluations in accordance with the curriculum of the American Heart Association Basic Life Support (CPR and AED) Program.

05/06/2017

05/2018

Issue Date

Recommended Renewal Date

→
PEEL
HERE
→

BASIC LIFE SUPPORT

Training Center Name Lowcountry Regional EMS Council TC ID # SC02694

TC Info Walterboro, SC, 29488 City, State, ZIP 843.529.4877 TC Phone

Course Location CCOH

Instructor Name Lynnette Morris Inst. ID # 03170554520

Holder's Signature

© 2018 American Heart Association. Tampering with this card will alter its appearance. 16-1805

This card contains unique security features to protect against forgery.

15-

Lieutenant Brian Duval
Sheriff Al Cannon Detention Center
Detention Training NJLCA Class # 20
Certified GLOCK Advanced Armorer
Firearms, DT, and Taser Instructor
3841 Leeds Avenue
North Charleston, SC 29405
(843) 529-7478

From: Linda Ross <[redacted]@Wellpath.us>
Sent: Friday, July 22, 2022 2:30 PM
To: Daniela Zyskowski <DZyskowski@charlestoncounty.org>; Mamie Cook-Benjamin <[redacted]@Wellpath.us>;
Abigail Duffy <ADuffy@charlestoncounty.org>; swofford <[redacted]@wellpath.us>; Shiquitta Smalls
<[redacted]@Wellpath.us>
Cc: LaShanda W. Hicks <LWHicks@charlestoncounty.org>; Andrew Kreutner <akreutner@charlestoncounty.org>; Brian
Duval <bduval@charlestoncounty.org>; Michael Halley <mhalley@charlestoncounty.org>; Andrew Grant
<agrant@charlestoncounty.org>
Subject: RE: training

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I think there is some confusion on the need for First Aid certifications for providers and nurses. Each is licensed in the state and that license provides greater coverage for clinical oversight and personal clinical care. They hold state licenses and degrees of MD, NP, PA, RN etc. and we ensure their licenses are up to date so that they can provide clinical care. If their license is not up to date, they are not allowed onsite or to provide care (that is a state and Wellpath standard). It is my understanding that they do not need to take additional First Aid classes because their licenses go above and beyond First Aid – so we have no records of that.

We provide Narcan training and can give you copies of the sign in sheets for that training. Again, it is my understanding that one does not need to be certified to administer Narcan thus there are no Narcan certifications. CPR certifications – Shiquitta Smalls will pull the most up to date information and get that over to you. I believe we add that info to our monthly reports also.

If I am missing something, please advise.
Thank you
Linda

LINDA M. ROSS, MBA MPM
Regional Director of Operations // South Central
Local Government Healthcare

wellpath

3340 Perimeter Hill Drive, Nashville, TN 37211
PH 480-801-5880 // CELL
[REDACTED]@wellpath.us

From: Daniela Zyskowski <DZyskowski@charlestoncounty.org>
Sent: Friday, July 22, 2022 1:08 PM
To: Mamie Cook-Benjamin <[REDACTED]@Wellpath.us>; Abigail Duffy <ADuffy@charlestoncounty.org>; Linda Ross <[REDACTED]@Wellpath.us>; Stan Wofford <[REDACTED]@wellpath.us>
Cc: LaShanda W. Hicks <LWHicks@charlestoncounty.org>; Andrew Kreutner <akreutner@charlestoncounty.org>; Brian Duval <bduval@charlestoncounty.org>; Michael Halley <mhalley@charlestoncounty.org>; Andrew Grant <agrant@charlestoncounty.org>
Subject: [EXT] RE: training

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Good afternoon,

As of today WellPath has yet to send our training department CPR certifications, First Aid certifications, and Narcan certifications. We are very confused as to why this hasn't been done yet, as it only requires an email with an attachment of these required files. It leads me to inquire to whether these certifications exist, or else we would have received them by now. Can someone please explain this?

Daniela Zyskowski
Contracts Manager
Charleston County Detention Center
3841 Leeds Ave
Charleston, SC 29405
843 529 7379

From: Mamie Cook-Benjamin <[REDACTED]@Wellpath.us>
Sent: Friday, July 22, 2022 12:43 PM

To: Abigail Duffy <ADuffy@charlestoncounty.org>; Daniela Zyskowski <DZyskowski@charlestoncounty.org>; Linda Ross <[REDACTED]@Wellpath.us>; swofford <[REDACTED]@wellpath.us>
Cc: LaShanda W. Hicks <LWHicks@charlestoncounty.org>; Andrew Kreutner <akreutner@charlestoncounty.org>; Brian Duval <bduval@charlestoncounty.org>; Michael Halley <mhalley@charlestoncounty.org>; Andrew Grant <agrant@charlestoncounty.org>
Subject: Re: training

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Hi Chief,

Thank you so much for the extension. I will work with the staff to get this taken care of.

Kind regards,

Mamie Cook-Benjamin, BA HSA

Cell:

mcook-Benjamin@wellpath.us

Al Cannon Detention Center

3841 Leeds Avenue

North Charleston, SC 29405

From: Abigail Duffy <ADuffy@charlestoncounty.org>
Sent: Friday, July 22, 2022 12:38 PM
To: Daniela Zyskowski <DZyskowski@charlestoncounty.org>; Mamie Cook-Benjamin <[REDACTED]@Wellpath.us>; Linda Ross <[REDACTED]@Wellpath.us>; Stan Wofford <[REDACTED]@wellpath.us>
Cc: LaShanda W. Hicks <LWHicks@charlestoncounty.org>; Andrew Kreutner <akreutner@charlestoncounty.org>; Brian Duval <bduval@charlestoncounty.org>; Michael Halley <mhalley@charlestoncounty.org>; Andrew Grant <agrant@charlestoncounty.org>
Subject: [EXT] Re: training

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I have spoken with my Majors here at the main facility and they are willing to allow an extension to complete training in my absence. I will return to full duty on 8/9 and expect that this will be fully resolved at that time. The Majors will have the full authority to revoke any credentials they deem necessary in my absence.

Abbey

From: Abigail Duffy
Sent: Tuesday, July 19, 2022 1:46 PM
To: Daniela Zyskowski <dzyskowski@charlestoncounty.org>; Mamie Cook-Benjamin <[REDACTED]@Wellpath.us>; Linda Ross <[REDACTED]@Wellpath.us>; swofford <[REDACTED]@wellpath.us>
Cc: LaShanda W. Hicks <LWHicks@charlestoncounty.org>; Andrew Kreutner <akreutner@charlestoncounty.org>; Brian Duval <bduval@charlestoncounty.org>
Subject: RE: training

I am gravely concerned that this has not been handled in the several months that Daniela has been asking. I am left with no choice but to suspend all credentials that are not in conformance by Saturday. Any one not in conformance by noon on Saturday will have their credentials revoked. Power DMS is a web based training platform. This is literally training your people can do at home on the computer. You are supposed to maintain records of first aid, CPR, and NARCAN training (you are medical providers...) and we don't even have those. This is a gross violation of the terms of the policy, the contract, and the RFP. It will represent a substantial breach on the part of WellPath, and again begs the question as to why you are asking for increases in the contract when you are so grossly out of compliance.

Abbey

Chief Abigail Duffy
Detention Chief
Charleston County Sheriff's Office

From: Daniela Zyskowski <DZyskowski@charlestoncounty.org>
Sent: Tuesday, July 19, 2022 10:21 AM
To: Mamie Cook-Benjamin <[REDACTED]@Wellpath.us>; Linda Ross <[REDACTED]@Wellpath.us>; swofford <[REDACTED]@wellpath.us>
Cc: Abigail Duffy <ADuffy@charlestoncounty.org>
Subject: RE: training

Following up regarding agency staff – if they are issued a badge and able to be in the facility without an escort, they are required to complete the full 40 hours of training. I attached the document that states this as well.

Daniela Zyskowski
Contracts Manager
Charleston County Detention Center
3841 Leeds Ave
Charleston, SC 29405
843 529 7379

From: Mamie Cook-Benjamin <[REDACTED]@Wellpath.us>
Sent: Tuesday, July 19, 2022 1:26 AM
To: Daniela Zyskowski <DZyskowski@charlestoncounty.org>; Linda Ross <[REDACTED]@Wellpath.us>; [REDACTED] <[REDACTED]@wellpath.us>
Subject: Re: training

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Hi Daniela,

Are there be days in August for training? Ms. Smalls and I will start signing the staff up.

Question? Do agency staff need jail training?

Kindly,

Mamie Cook-Benjamin, BA HSA

Cell:

@wellpath.us




Al Cannon Detention Center

3841 Leeds Avenue

North Charleston, SC 29405

From: Daniela Zyskowski <DZyskowski@charlestoncounty.org>

Sent: Friday, July 15, 2022 2:38 PM

To: Mamie Cook-Benjamin <@Wellpath.us>; Linda Ross <@Wellpath.us>; Stan Wofford <@wellpath.us>

Subject: [EXT] training

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Good afternoon!

I was just informed by our training department that there is a day 2 block training on the 18th of this month and day 1 one block training on the 19th if anyone in WellPath wants to attend.

Daniela Zyskowski
Contracts Manager
Charleston County Detention Center
3841 Leeds Ave
Charleston, SC 29405
843 529 7379

Karli Maratea

From: Stan Wofford <[REDACTED]@wellpath.us>
Sent: Friday, July 22, 2022 12:45 PM
To: Abigail Duffy
Cc: Daniela Zyskowski; Mamie Cook-Benjamin; Linda Ross; LaShanda W. Hicks; Andrew Kreutner; Brian Duval; Michael Halley; Andrew Grant
Subject: Re: [EXT] Re: training

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Chief,

Thank you for your consideration, we will continue working towards getting this back into compliance.

wellpath
Stan R Wofford MBA, CCHP
Senior Vice President
Local Government Healthcare
1283 Murfreesboro Rd, Suite 500
Nashville, TN 37217

Office: 615-815-2704
Fax: 615-815-2790
Cell:

On Jul 22, 2022, at 11:38, Abigail Duffy <ADuffy@charlestoncounty.org> wrote:

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I have spoken with my Majors here at the main facility and they are willing to allow an extension to complete training in my absence. I will return to full duty on 8/9 and expect that this will be fully resolved at that time. The Majors will have the full authority to revoke any credentials they deem necessary in my absence.

Abbey

From: Abigail Duffy
Sent: Tuesday, July 19, 2022 1:46 PM
To: Daniela Zyskowski <dzyskowski@charlestoncounty.org>; Mamie Cook-Benjamin <[REDACTED]@Wellpath.us>; Linda Ross <[REDACTED]@Wellpath.us>; swofford <[REDACTED]@wellpath.us>
Cc: LaShanda W. Hicks <LWHicks@charlestoncounty.org>; Andrew Kreutner

Karli Maratea

From: Kiva Sanders
Sent: Tuesday, September 21, 2021 10:33 AM
To: Courtney Richardson; Flax, Darnell; Gerald Freeman; Josh Porter; Kia Frazier [REDACTED]
[REDACTED]@aramark.com); Krystle Floyd; Mamie Cook; Pamela Cane; Shiquitta Smalls; Stuart
Murphy; Twana ; Plante, Kevin; swofford; Linda Ross; Dennis Puebla; Chris Abel; Josh
Porter; Sanchez, Ignacio
Cc: Michael Halley; Dorothy M. Harris; Andrew Grant; Abigail Duffy
Subject: Vaccination Policy Announcement - Sheriff Graziano
Attachments: Mandatory Vaccination Procedure for All Employees.pdf; Important Dates Regarding
COVID Vaccine Mandate.pdf; Fetter Health Care Vaccine Clinics.pdf; COVID-Vaccine-
Consent-Form.pdf; COVID-Vaccine-Consent-Form-Spanish.pdf

Good morning,

Please be advised, the email below was received from Sheriff Graziano concerning COVID vaccination protocol (green lettering). The Sheriff has made it mandatory that all Sheriff's Office employees follow Charleston County's vaccination mandate. So, this includes contracted staff as well. Staff members are required to submit proof of vaccination by October 24, 2021, **all phases must be completed** by then. Once you and your staff obtain the vaccination, please submit a copy of the vaccination card to me and keep one for yourselves. If there are any extenuating circumstances such as: health and/or religious beliefs that may prevent you from obtaining the vaccination, please submit a letter from your health care provider and/or religious leader. Please be advised, the letter does not need to contain any detailed information (medical conditions or what your religious beliefs are). Also, you will find information from Kelsey Barlow (Charleston County's PIO) and attached documents. Please review these documents in its entirety and inform your staff.

Thanks in advance,

All,

I wanted to share with all of you that the Charleston County Sheriff's Office will follow Charleston County Council's recent policy measure on COVID-19 vaccines for employees.

This decision was an easy one to make because our country is in the midst of a public health crisis. The Charleston County Sheriff's Office will always answer the call of duty and respond to calls from the community. This pandemic has caused strain on our staff, with multiple units severely impacted by quarantined and/or sick employees. We have to do what we can to keep ourselves and our community healthy.

The point I really want to drive home is that law enforcement is suffering badly from this pandemic. According to a midyear report from the National Law Enforcement Memorial Fund, out of the 155 line-of-duty deaths recorded, COVID-19 deaths are the leading cause of death of our fellow officers. One death is too many, especially when there is a vaccine that has been proven effective to keep a person from dying from the coronavirus. By sending in your proof of vaccination card through NeoGov, your health information will go directly to our Human Resources staff and will not be shared with your supervisor. We will be flexible on the vaccination deadline. We have several employees who are out sick and would not be able to get vaccinated within the timeframe outlined by Charleston County.

Please note that there are exemptions available, either on religious grounds or from a medical professional. If one opts to seek an exemption, they will need to seek weekly COVID testing and be required to wear a mask indoors and while dealing with the public.

The county continues to refine this policy. I will pass on the updates as I receive them.

There are several county-sponsored free vaccination clinics, one starting tomorrow. The clinics can be found in the attachment to this email. But if you are unable to attend one of those clinics, you can find the nearest vaccination clinic near you here: <https://vaxlocator.dhec.sc.gov/>.

I know there are people who have concerns about receiving the vaccine. I am happy to reach out to local medical professionals who would be willing to sit down with you and take the time to answer any questions you may have. I also invite you to watch the Sept. 2, 2021, Charleston County Council meeting, where Dr. Jane Kelly, assistant state epidemiologist with DHEC, gave an interesting presentation and made herself available to questions from the council. Her presentation lasts from 05:20-23:50: <https://vimeo.com/591902512>.

I want to remind all of you that our goal is mitigation from further harm to our agency, not a cure. COVID-19 is not going away any time soon. But in my role as sheriff, I will do everything in my power to keep you and the community safe. And I believe our strongest step forward is by getting vaccinated.

----- Kristin Graziano, Sheriff

Good Afternoon,

On Tuesday, September 14, Charleston County Council passed a policy mandating COVID-19 vaccines for employees and other covered individuals, which are defined in the attached procedures. I understand many of you have questions and concerns regarding this policy, and I ask that you carefully read through the procedures which will answer many of your questions. HR will utilize NeoGov eForms to provide a system for employees to submit vaccination cards or deferrals or exemptions. **Instructions on how to upload vaccination cards or submit a request for a deferral or exemption will be provided in a separate email at a later date.**

Please read through all attachments. They include:

- Procedures regarding the COVID-19 vaccine policy adopted by Charleston County Council.
- Important dates regarding the vaccine policy.
- County vaccine clinic schedule and links to other vaccine providers.
- Vaccine consent forms IF you plan on receiving a Pfizer vaccine at one of the Fetter Health Care clinics being held at County facilities.

I would also like to extend an invitation to families of employees who would like to receive the vaccine. Fetter Health Care will be offering the Pfizer vaccine which is available to anyone 12 years of age and older.

Thank you again for your patience and diligence as we continue to navigate these unprecedented times.

Sincerely,
Bill Tuten
County Administrator

Kelsey Barlow
Public Information Officer

Kiva Sanders

Contracts Manager
Sheriff Al Cannon Detention Center
ksanders@charlestoncounty.org
843-529-7332

Karli Maratea

From: LaShanda W. Hicks
Sent: Tuesday, October 5, 2021 2:31 PM
To: Michael Halley
Cc: Barrett J. Tolbert; Charles L. Wiggins; Abigail Duffy
Subject: RE: Medical service on dayshift 10/4/2021
Attachments: 5443-Contract Wellpath with Exhibits ABCD and F -Executed_5-29-2021 .pdf

Follow Up Flag: Follow up
Flag Status: Flagged

Major Halley,

Attached is the fully executed copy of Wellpath's contract including exhibits. If the attachment does not come through on your end, let me know and I'll send through OneDrive.

Thanks,

LaShanda

From: Michael Halley <mhalley@charlestoncounty.org>
Sent: Tuesday, October 05, 2021 2:20 PM
To: LaShanda W. Hicks <LWHicks@charlestoncounty.org>
Cc: Barrett J. Tolbert <BTolbert@charlestoncounty.org>; Charles L. Wiggins <CWiggins@charlestoncounty.org>; Abigail Duffy <ADuffy@charlestoncounty.org>
Subject: FW: Medical service on dayshift 10/4/2021

Good Afternoon,

I was off the last two day so my apologies for not getting you some information sooner. Effective this Friday, Mrs. K. Sanders will no longer be our contracts manager. There is an appeal process so there is a possibility this could change but going forward I will be the main point of contact for contracts. We will be advertising for this position and as you can imagine this may take some time. Until then I will do my best but Contracts has not been my career path so I will be asking a lot of questions.

As you can see the from the email chain below our Medical provider simply was unable to perform the task of issuing medication. Any attempt on my part to explain this would be grossly understated but I think a failure in providing this service is very serious. When you have a sec. could I get a copy of the current medical contract so I may directly quote the contract.

From: Michael Halley
Sent: Tuesday, October 5, 2021 1:51 PM
To: Shakantayeni Scott-Stewart <[REDACTED]@Wellpath.us>; Andrew Grant <agrants@charlestoncounty.org>; Mamie Cook-Benjamin <[REDACTED]@Wellpath.us>
Cc: Abigail Duffy <aduffy@charlestoncounty.org>; Dorothy M. Harris <dharris@charlestoncounty.org>
Subject: RE: Medical service on dayshift 10/4/2021

Nurse Scott,

Thank you for this explanation but we will need to have further discussion on this topic. Can we plan to have a medical only meeting after the normal Friday's meeting?

From: Shakantayeni Scott-Stewart <[REDACTED]@Wellpath.us>
Sent: Monday, October 4, 2021 4:47 PM
To: Andrew Grant <agrant@charlestoncounty.org>; Mamie Cook-Benjamin <[REDACTED]@Wellpath.us>; Kiva Sanders <KSanders@charlestoncounty.org>
Cc: Abigail Duffy <ADuffy@charlestoncounty.org>; Dorothy M. Harris <dharris@charlestoncounty.org>; Michael Halley <mhalley@charlestoncounty.org>
Subject: RE: Medical service on dayshift 10/4/2021

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Unfortunately, the issue with A tower not receiving all of their medicine during day shift hours on 10/4/2021 was caused by a personnel shortage. As DON, I am worried about the ineffectiveness of the staff shortfall, which is why Cook and I worked extra shifts all week to avoid this from happening.

Unfortunately, on that uneventful day for which we are typically staffed for five, two quit and one chose to alter her status to prn, leaving us in a terrible bind. We did have staffers for each of those shifts, however one of them did not show up. I attempted to contact other team members but was unable to do so since I was dealing with a family situation that day.

To guarantee outstanding client contentment and exceptional performance at our workplace, I feel it is critical that we address this issue and implement a remedy as soon as possible. Wellpath has hired two new nurses, one of whom is now in jail training, and I will cover the staff function job till the staff is trained.

Thank you,

Kandice Scott

From: Andrew Grant <agrant@charlestoncounty.org>
Sent: Monday, October 4, 2021 11:57 AM
To: Shakantayeni Scott-Stewart <[REDACTED]@Wellpath.us>; Mamie Cook-Benjamin <[REDACTED]@Wellpath.us>; Kiva Sanders <ksanders@charlestoncounty.org>
Cc: Abigail Duffy <ADuffy@charlestoncounty.org>; Andrew Grant <agrant@charlestoncounty.org>; Dorothy Harris <dharris@charlestoncounty.org>; Michael Halley <mhalley@charlestoncounty.org>
Subject: [EXT] Medical service on dayshift 10/4/2021

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Good morning. On yesterday I received a page at 4:30 pm that stated the residents on the third floor in alpha tower did not receive medication due to medical being short. Can you please provide a explanation, if this is true, and a plan of action to prevent this from happening in the future? Thanking you in advance for looking into this matter.

Sincerely,

Andrew T. Grant

Major Andrew T. Grant, MS, CJM
Sheriff Al Cannon Detention Center
Housing/Security/Admin Services
Office Phone 843-529-7316
Mobile Phone
agrant@charlestoncounty.org

"Whatever you want to accomplish, I want to meet you there and arm you with the tools that will take you to the next level. And that's not about basketball." Dawn Staley, Coach of USA and USC women's basketball.

Karli Maratea

From: Abigail Duffy
Sent: Wednesday, December 22, 2021 11:24 AM
To: Nicole L. Paluzzi
Subject: RE: CDMH contract
Attachments: 5443-Contract Wellpath with Exhibits ABCD and F -Executed_5-29-2021 .pdf

Attached is Wellpath's

Anna

From: Nicole L. Paluzzi <NPaluzzi@charlestoncounty.org>
Sent: Wednesday, December 22, 2021 11:20 AM
To: Abigail Duffy <ADuffy@charlestoncounty.org>
Subject: RE: CDMH contract

May I also have a copy of the contract with Wellpath?

From: Abigail Duffy <ADuffy@charlestoncounty.org>
Sent: Wednesday, December 22, 2021 10:24 AM
To: Nicole L. Paluzzi <NPaluzzi@charlestoncounty.org>
Subject: FW: CDMH contract

Please see the attached

Anna Weston
Executive Assistant/Paralegal
Detention Chief Abigail Duffy
Sheriff Al Cannon Detention Center
3841 Leeds Avenue
North Charleston, SC 29405
(843) 529-7495

From: Kiva Sanders <KSanders@charlestoncounty.org>
Sent: Friday, June 4, 2021 1:15 PM
To: Abigail Duffy <ADuffy@charlestoncounty.org>
Cc: Andrew Grant <agrant@charlestoncounty.org>
Subject: CDMH contract

Good afternoon Director,

Per your request, attached is the word version of the Charleston Dorchester Mental Health contract, formatting may have been effected during this process.

Have a great day!

Kiva A. Sanders

Contracts Manager

Sheriff Al Cannon Detention Center

ksanders@charlestoncounty.org

843-529-7332

Karli Maratea

From: Abigail Duffy
Sent: Tuesday, September 21, 2021 8:45 AM
To: Mamie Cook-Benjamin
Subject: RE:

Nurse Cook, I have the signed release of information form.

Anna

Anna Weston
Executive Assistant/Paralegal
Director Abigail Duffy
Sheriff Al Cannon Detention Center
3841 Leeds Avenue
North Charleston, SC 29405
(843) 529-7495

From: Mamie Cook-Benjamin <[REDACTED]@Wellpath.us>
Sent: Monday, September 20, 2021 1:27 PM
To: Abigail Duffy <ADuffy@charlestoncounty.org>; Stephen M. Bowden <SBowden@charlestoncounty.org>
Cc: Ashley Pennington <APennington@charlestoncounty.org>
Subject: Re:

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Hi Director,

Hope you are having a great rainy day. I gave the release of information (PHI) form to Anna this morning. Please let me know if you need anything more.

Best,

Mamie Cook-Benjamin, Operations Specialist

Cell: [REDACTED]
[REDACTED]@wellpath.us

Al Cannon Detention Center
3841 Leeds Avenue
North Charleston, SC 29405

From: Abigail Duffy <ADuffy@charlestoncounty.org>
Sent: Monday, September 20, 2021 9:49 AM
To: Stephen M. Bowden <SBowden@charlestoncounty.org>; Mamie Cook-Benjamin <[REDACTED]@Wellpath.us>
Cc: Ashley Pennington <APennington@charlestoncounty.org>
Subject: [EXT] RE: James Benjamin

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Nurse Cook, Pursuant to HIPAA, I am authorized to act in _____'s stead to authorize the release of his medical information. Can you please bring me a HIPAA form that I can execute so that his attorney can get the information that is needed to facilitate the collection of the information that Mr. Bowden needs to assist in finding placement for _____. As always, thank you for your assistance with this matter.

Abbey

From: Stephen M. Bowden <SBowden@charlestoncounty.org>
Sent: Monday, September 20, 2021 9:46 AM
To: Abigail Duffy <ADuffy@charlestoncounty.org>
Cc: Ashley Pennington <APennington@charlestoncounty.org>
Subject: RE

Abbey,

I'm stuck in a strange situation here – Dr. Dalsania cannot provide me with information about _____ without a medical release, which I don't have. He suggested calling MUSC, which I did, but they do not have a record of him as a patient and told me that they do not have access to information about patients who are in custody while they are in the hospital. I'd like to try to arrange housing or nursing home/hospice as you suggested, but I don't have any information available to determine which is necessary or that I can share with the solicitor's office to show that it's necessary. Can a deputy arrange a call with me? The best number to reach me is _____

Thanks,

Stephen

From: Abigail Duffy <ADuffy@charlestoncounty.org>
Sent: Friday, September 17, 2021 12:50 PM
To: Stephen M. Bowden <SBowden@charlestoncounty.org>
Cc: Ashley Pennington <APennington@charlestoncounty.org>
Subject: RE

Perhaps we can get with a social worker with MUSC to help. He definitely needs a nursing home at this point and possibly hospice. I can't fathom what the body can do with MSSA when it has been shut down by HIV. Let me know what I can do to help. Jail is just not the place that he needs to be.

Abbey

From: Stephen M. Bowden <SBowden@charlestoncounty.org>
Sent: Friday, September 17, 2021 12:46 PM
To: Abigail Duffy <ADuffy@charlestoncounty.org>
Cc: Ashley Pennington <APennington@charlestoncounty.org>
Subject: _____

Abigail,

I am [redacted]'s attorney. Thanks for bringing this to our attention. I've already spoken to Bryan Alfaro in the solicitor's office and reached out to the doctor for more information about his condition. Unfortunately, at this point [redacted] does not have a place to live. If he needs some sort of assisted living, that will need to be arranged. I will do my best to keep you updated on what I'm finding out.

Thanks,

Stephen Bowden

Karli Maratea

From: Justin Kitchings
Sent: Thursday, November 4, 2021 7:57 PM
To: Will Davis
Subject: FW:

fyi



Lt. J. L. Kitchings
Lt. J. L. Kitchings, CJM
Basic Instructor
NJLCA Class #20
Sheriff Al Cannon Detention Center
3841 Leeds Avenue
North Charleston, SC 29405
phone: 843-529-7300

From: Michael Halley <mhalley@charlestoncounty.org>
Sent: Thursday, November 4, 2021 7:02 PM
To: Justin Kitchings <jkitchings@charlestoncounty.org>
Subject: Re:

Ok

Sent from my iPhone

On Nov 4, 2021, at 6:57 PM, Justin Kitchings <jkitchings@charlestoncounty.org> wrote:

Major Harris advised do not release until we have paperwork in hand.

<image001.jpg>

From: Michael Halley <mhalley@charlestoncounty.org>
Sent: Thursday, November 4, 2021 6:56 PM
To: Will Davis <wdavis@CHARLESTONCOUNTY.ORG>; Justin Kitchings <jkitchings@charlestoncounty.org>
Subject: Fwd

Sent from my iPhone

Begin forwarded message:

From: Abigail Duffy <ADuffy@charlestoncounty.org>
Date: November 4, 2021 at 5:19:50 PM EDT
To: "Dorothy M. Harris" <dharris@charlestoncounty.org>, Andrew Grant <agrants@charlestoncounty.org>, Michael Halley <mhalley@charlestoncounty.org>, Kieviet Driskell <ktdriskell@charlestoncounty.org>
Cc: Kristin Graziano <kgraziano@charlestoncounty.org>, "Nicole L. Paluzzi" <NPaluzzi@charlestoncounty.org>
Subject: FW:

Please release _____ immediately. He will need EMS called to take him to a local hospital for palliative care. I don't care where he goes, but that is what needs to happen. Please call my cell if you have any questions.

Abbey

-----Original Message-----

From: Ferderigos, Spiros S. <sferderigosj@sccourts.org>
Sent: Thursday, November 4, 2021 5:15 PM
To: Nicole L. Paluzzi <NPaluzzi@charlestoncounty.org>
Cc: Ken Peck <[REDACTED]@thepeckfirm.com>; Andrew Brener <[REDACTED]@douglasbarker.com>; Abigail Duffy <ADuffy@charlestoncounty.org>; Daryn Barker <[REDACTED]@douglasbarker.com>; Ferderigos, Spiros S. Secretary (Scarlet Bott) <sferderigossc@sccourts.org>
Subject: Re:

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Ms. Paluzzi, _____ is to be released. If you need an order, email me a proposed order to sign.

Sent from my iPhone

On Nov 4, 2021, at 2:41 PM, Nicole L. Paluzzi <NPaluzzi@charlestoncounty.org> wrote:

*** EXTERNAL EMAIL: This email originated from outside the organization. Please exercise caution before clicking any links or opening attachments. *** I have confirmed with Plaintiff's paralegal that the closing did in fact take place on October 1 with the disbursements occurring at the time of closing. It is my understanding that all sums necessary to purge were paid out with the disbursements of proceed on October 1, 2021. Unless there were other conditions or _____'s civil contempt that are not in the Order from the July 16, 2021 hearing, I am unable to ascertain why an affidavit of the purge has not been provided within the last 33 days and all parties are of the opinion that it is in _____'s best interest to remain in detention.

Please advise.

Nicole Paluzzi
(she/her/hers)
General Counsel
Charleston County Sheriff's Office
3691 Leeds Avenue
North Charleston, SC 29405
O: 843.554.2231
M:

“Service Beyond the Call”

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From: Ken Peck <[REDACTED]@thepeckfirm.com>
Sent: Thursday, November 4, 2021 2:29 PM
To: Nicole L. Paluzzi <NPaluzzi@charlestoncounty.org>
Cc: Andrew Brener <[REDACTED]@douglasbarker.com>; Abigail Duffy <ADuffy@charlestoncounty.org>; Ferderigos, Spiros S. <[REDACTED]@sccourts.org>; Daryn Barker <[REDACTED]@douglasbarker.com>; Ferderigos, Spiros S. Secretary (Scarlet Bott) <sferderigosscc@sccourts.org>
Subject: Re:

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I cannot confirm at this time when the closing occurred. My client and I did not attend the closing.

I provided some documents to the closing attorney. I presume that the closing occurred but I do not know any details because my client was involved in the case and the real estate sale in a very limited capacity.

I wrote the closing attorney this morning to ask for information concerning the closing. When he responds, I will inform the Court.

I believe that Ms. Barker or a representative of her firm handled the closing.
Sent from my iPhone

On Nov 4, 2021, at 2:06 PM, Nicole L. Paluzzi

<NPaluzzi@charlestoncounty.org<mailto:NPaluzzi@charlestoncounty.org>>

wrote:

Am I to understand that the purge requirements were met in this matter on October 1 and [REDACTED] has remained in detention with his end stage illness for an additional 33 days with neither other party to the litigation providing notice that the purge was satisfied?

Kindest regards,

Nicole Paluzzi
(she/her/hers)
General Counsel
Charleston County Sheriff's Office
3691 Leeds Avenue
North Charleston, SC 29405
O: 843.554.2231
M:

“Service Beyond the Call”

Confidential Communication Notice

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From: Andrew Brener

<[REDACTED]@douglasbarker.com<mailto:[REDACTED]@douglasbarker.com>>

Sent: Thursday, November 4, 2021 1:59 PM

To: Abigail Duffy

<ADuffy@charlestoncounty.org<mailto:ADuffy@charlestoncounty.org>>;

Ferderigos, Spiros S.

<sferderigosj@sccourts.org<mailto:sferderigosj@sccourts.org>>; Ken Peck

<[REDACTED]@thepeckfirm.com<mailto:[REDACTED]@thepeckfirm.com>>; Nicole L.

Paluzzi

<NPaluzzi@charlestoncounty.org<mailto:NPaluzzi@charlestoncounty.org>>

Cc: Daryn Barker

<[REDACTED]@douglasbarker.com<mailto:[REDACTED]@douglasbarker.com>>; Ferderigos,

Spiros S. Secretary (Scarlet Bott)

<sferderigossc@sccourts.org<mailto:sferderigossc@sccourts.org>>

Subject: Re:

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I am no the primary attorney on this case and am just getting familiarized with it. I believe the closing date was 10/1/21. Please correct me if that is wrong Ken.

Get Outlook for iOS<[--](https://urldefense.com/v3/_https://secure-web.cisco.com/lp_10ywoZAPIgOJLQtiYz1XQ4Ye13dGM0Y-SPBlz4Hexm0cOhfRjKeqq9bN-Rj4NbyuXnTSMnx0gl-a8P0SiNdQSNNvL30BSMN64dRRZbXiN0mj3x5EJ2f3Ve73vuq6VdSNjz7pxNykDsyEKEjQwZw5eId5XRwBUWieVjwSoO341wXI6qcQ8D2uJIo8mrUIWYHPfLPWSqF9btGrHToZT6uvptcGNgea8awzx7YJDHSKF3OeW6DS2Gg57JMzNbvj4egGokXXt0Q3v7hnFmdLcxygPIOJLGO0aykoQle-gR0wu_IxR20XMtHxTpAGzBfwCStVs3ICBJeqF9-xaCXVc6a0TazBOGQOwfIQY86P0T0bjkXyHQHXvbK2k09I7YAKr3NUUWoYkdbLAFSja_ZyGB_J9rPdpLpMXv70xQdk2JcyF7jBfH1el7fEeySbTooGdBnx_Of></p></div><div data-bbox=)

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From: Andrew Brener

<[\[REDACTED\]@douglasbarker.com](mailto:[REDACTED]@douglasbarker.com)<mailto:[REDACTED]@douglasbarker.com>>

Sent: Thursday, November 4, 2021 1:40:33 PM

To: Abigail Duffy

<ADuffy@charlestoncounty.org<mailto:ADuffy@charlestoncounty.org>>;

Ferderigos, Spiros S.

<sferderigosj@sccourts.org<mailto:sferderigosj@sccourts.org>>; Ken Peck

<[\[REDACTED\]@thepeckfirm.com](mailto:[REDACTED]@thepeckfirm.com)<mailto:[REDACTED]@thepeckfirm.com>>; Nicole L.

Paluzzi

<NPaluzzi@charlestoncounty.org<mailto:NPaluzzi@charlestoncounty.org>>

Cc: Daryn Barker

<[\[REDACTED\]@douglasbarker.com](mailto:[REDACTED]@douglasbarker.com)<mailto:[REDACTED]@douglasbarker.com>>; Ferderigos,

Spiros S. Secretary (Scarlet Bott)

<sferderigossc@sccourts.org<mailto:sferderigossc@sccourts.org>>

Subject: Re:

I have spoken to [REDACTED]. We would similarly leave the decision up to your discretion but she feels as though continued incarceration is in [REDACTED]'s best interest at this point.

Get Outlook for iOS<[From: Abigail Duffy](https://urldefense.com/v3/_https://secure-web.cisco.com/1p_10ywoZAP1gOJLQtiYz1XQ4Ye13dGM0Y-SPBlz4Hexm0cOhfRjKeqq9bN-Rj4NbyuXnTSMnx0gl-a8P0SiNdQSNNvL30BSMN64dRRZbXiN0mj3x5EJ2f3Ve73vuq6VdSNjz7pxNykDsyEKejQwZw5eId5XRwBUWieVjwSoO341wXI6qcQ8D2uJIo8mrUIWYHPfLPWSqF9btGrHToZT6uvptcGNgea8awzx7YJDHSKF3OeW6DS2Gg57JMzNbvj_4egGokXXt0Q3v7hnFmdLcxygPIOJLGO0aykoQle-gR0wu_IxR20XMtHxTpAGzBfwCStVs3ICBJeqF9-xaCXVc6a0TazBOGQOwflQY86P0T0bjkXyHQHXvbK2k09I7YAKr3NUUWoYkdbLAFSja_ZyGB_J9rPdpLpMXv70xQdk2JcyF7jBfH1el7fEeySbTooGdBnx_Of--vqMq_46R65RkCg/https*3A*2F*2Furldefense.com*2Fv3*2F_https*3A*2Furl.emailprotection.link*2F*3FbIT7kURktPT4OcAVwGxliWTSCJhzafx190b4UbZIpzUamx9C8Ne2qZ-zSoorfNISjpipLsRE0fqM1WAWnR9nf0AtqNRqmTVdU8WdGcBR-14yJhXxasbvUm3g57awGoSRA54R3y-tyNKb_CFuMBSGSqEGULiv152Le6hDYIVqMcrJwoda_5RtdTqT_oQszBkCyggt07VhQK9wEgcooBCatfNUIh4qrBig-8z_2q2d_jzuMpw54RUZ-glEnTmnROOr_*3B*21*21FyuN5H5wA9FHaKde*21v-AGRbHu80Nbj_Uab3-fL9Tg2u18Jo72otMGpT-AOTvDVuHVMaWJhIpZIZEJgAXxdT25tyl6*24_:JSUIJSUIJSUIJSUIJSU!!FyuN5H5wA9FHaKde!qVaouorhoryFMQIK7_mDi6iN9v8WxBG9O_TW8Qhln94UtVWEFztG_KPwQ_dRv53bKuwxitc$></p></div><div data-bbox=)

<ADuffy@charlestoncounty.org<<mailto:ADuffy@charlestoncounty.org>>>

Sent: Thursday, November 4, 2021 8:57:32 AM

To: Ferderigos, Spiros S.

<sferderigosj@sccourts.org<<mailto:sferderigosj@sccourts.org>>>; Ken Peck

<[\[REDACTED\]@thepeckfirm.com](mailto:[REDACTED]@thepeckfirm.com)<[mailto:\[REDACTED\]@thepeckfirm.com](mailto:[REDACTED]@thepeckfirm.com)>>; Nicole L. Paluzzi

<NPaluzzi@charlestoncounty.org<<mailto:NPaluzzi@charlestoncounty.org>>>;

Andrew Brener

<[\[REDACTED\]@douglasbarker.com](mailto:[REDACTED]@douglasbarker.com)<[mailto:\[REDACTED\]@douglasbarker.com](mailto:[REDACTED]@douglasbarker.com)>>

Cc: Daryn Barker

<[\[REDACTED\]@douglasbarker.com](mailto:[REDACTED]@douglasbarker.com)<[mailto:\[REDACTED\]@douglasbarker.com](mailto:[REDACTED]@douglasbarker.com)>>; Ferderigos,

Spiros S. Secretary (Scarlet Bott)

<sferderigossc@sccourts.org<<mailto:sferderigossc@sccourts.org>>>

Subject: RE:

3

And Mr. Brener as Ms. Barker is out of the office.

Abbey

-----Original Message-----

From: Abigail Duffy

Sent: Thursday, November 4, 2021 8:54 AM

To: Ferderigos, Spiros S.

<sferderigosj@sccourts.org<<mailto:sferderigosj@sccourts.org>>>; Ken Peck

<[\[REDACTED\]@thepeckfirm.com](mailto:[REDACTED]@thepeckfirm.com)<[mailto:\[REDACTED\]@thepeckfirm.com](mailto:[REDACTED]@thepeckfirm.com)>>; Nicole L. Paluzzi

<npaluzzi@charlestoncounty.org<mailto:npaluzzi@charlestoncounty.org>>
Cc: [REDACTED]@douglasbarker.com<mailto:[REDACTED]@douglasbarker.com>; Ferderigos,
Spiros S. Secretary (Scarlet Bott)
<sferderigossc@sccourts.org<mailto:sferderigossc@sccourts.org>>
Subject: RE:

I am looping in Ms. Nicole Paluzzi as it is apparent that an emergency motion is likely. The state has resources for hospice care through the hospitals and they are better equipped than we are to handle this situation. This is a jail, designed to housed persons awaiting trial; not a hospital, where palliative care can be provided. I will await Ms. Barker's response, but believe that we need to have something in the works by the end of the day.

Abbey

-----Original Message-----

From: Ferderigos, Spiros S.
<sferderigosj@sccourts.org<mailto:sferderigosj@sccourts.org>>
Sent: Thursday, November 4, 2021 12:19 AM
To: Ken Peck <[REDACTED]@thepeckfirm.com<mailto:[REDACTED]@thepeckfirm.com>>
Cc: Abigail Duffy
<ADuffy@charlestoncounty.org<mailto:ADuffy@charlestoncounty.org>>;
[REDACTED]@douglasbarker.com<mailto:[REDACTED]@douglasbarker.com>; Ferderigos,
Spiros S. Secretary (Scarlet Bott)
<sferderigossc@sccourts.org<mailto:sferderigossc@sccourts.org>>
Subject: Re

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Thank you Mr. Peck. When is the house closing so that [REDACTED]'s purge conditions will be met? Is there a date on that? I will further wait to hear from Mrs Barker regarding her client's position.

Sent from my iPhone

On Nov 3, 2021, at 6:33 PM, Ken Peck
<[REDACTED]@thepeckfirm.com<mailto:[REDACTED]@thepeckfirm.com>> wrote:

*** EXTERNAL EMAIL: This email originated from outside the organization. Please exercise caution before clicking any links or opening attachments. ***
Dear Judge Ferderigos,

Thank you for your quick and thoughtful response.

This is a very difficult situation and heart breaking situation. Emotions and facts pull us in different directions.

I forwarded to _____ the correspondence from Ms. Duffy and you. Mr. _____ is the grandfather of _____.

_____ certainly has no ill will toward his grandson or desire to keep _____ incarcerated. _____ very much wishes things had turned out differently in life for his grandson.

Nonetheless _____ perceives that it would be in _____'s best interest to remain in the detention center in light of the deteriorating state of _____'s physical and mental health. If _____ was discharged from the detention center, _____ would lack the financial ability to obtain housing and medical care. He would also be unable to care for himself. Moreover, from Ms. Duffy's correspondence, it appears that _____ may lack the ability to make decisions that would be in his best interest.

It is our understanding that _____'s father has essentially walked away from him, and _____ cannot care for him. There are no other family members who could provide _____ a place to live or care for his significant medical needs.

We leave the decision in your discretion, but we perceive that the quality of _____'s remaining life will be better if he remains incarcerated.

Thank you for asking for our thoughts.

Ken

Kenneth E. Peck

The Peck Law Firm, L.L.C.

950 Houston Northcutt Drive

Suite 103

Mount Pleasant, South Carolina 29464

(843) 800-2928

[https://urldefense.com/v3/https://thepeckfirm.com/;!FyuN5II5wA9FHaKde!sGU5ORW7RwbozL12uWBII-XJVE2zoZL1JbvXtIoBv0ZqhiX8mLCnUgP0Qo6arf_6pV6rBI\\$<https://urldefense.com/v3/https://secure-](https://urldefense.com/v3/https://thepeckfirm.com/;!FyuN5II5wA9FHaKde!sGU5ORW7RwbozL12uWBII-XJVE2zoZL1JbvXtIoBv0ZqhiX8mLCnUgP0Qo6arf_6pV6rBI$<https://urldefense.com/v3/https://secure-web.cisco.com/1JeAN6uLc57PHp8HNBO3L_bOksFe0b4Sk41KWDNOUFf9K4fGtlneUAVdDLh7y18xDLstRumJoL51FBVMXaPT6zxvAUjPkg7cmSsTFsddKpeAalmu8-KRkV4T1jbQZT2Q69AtGOzpcA7JMKTW6_nAcdgjORNZFts2mUpp6vWACixdcMtLotd2K3CO8se5QbQeYwWvDL8kKgdRg9qhxx4VhgpagDclxewuzsF2eDKpcSv9WVomToSGKxiqgJjZget6fE7FfzFGbengNm4zst0PwXy1COWb7mzi_a woHGiiLmpSXR4bcdPChwSL0myOtDgA11i-CP_H6L6lvMA72veKnDvx12BQE6fb0B7i0cxV7c5OdmJc7uEppCcC4jpUP3W411I3rIiJkoKJVNgIV50ULdBO2Scuu3CnHIOQe6mTT6JRH1WGc3MqWOfEual.gkbQfyXRrsU8cwuJQaNGVrtwoGCA/https*3A*2F*2Furldefense.com*2Fv3*2F_https*3A*2Furl.emailprotection.link*2F*3FbOB3ul_3_-QkS9sEUAIE9THnqEiEVhXCJFSiHhI909StAmV-W_uWQHUTVnNUaRaqlYnHHXGRoxqr-X50kYkyqUti7UTvtBSlr4c2wwTSfx9J317ocmFOgz0OyKmtA9I5K_vB5gaqEKsZLikYVNqnMFcfAT3I3wCPJ7eG5SVbrfQT6mjbzHlVtzWd_U4tI9ANIL0xYfq)

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From: Ferderigos, Spiros S. [mailto:sferderigosj@sccourts.org]
Sent: Wednesday, November 3, 2021 5:19 PM
To: Abigail Duffy
<ADuffy@charlestoncounty.org<mailto:ADuffy@charlestoncounty.org>>
Cc: [REDACTED]@douglasbarker.com<mailto:[REDACTED]@douglasbarker.com>; Ken Peck
<[REDACTED]@thepeckfirm.com<mailto:[REDACTED]@thepeckfirm.com>>; Ferderigos,
Spiros S. Secretary (Scarlet Bott)
<sferderigossc@sccourts.org<mailto:sferderigossc@sccourts.org>>
Subject: RE:

Mrs. Barker and Mr. Peck - Do you agree to an early release?

Ms. Duffy – If the parties do not agree, you are welcome to file a motion requesting an early release for the Court’s consideration so the parties can all be heard on the matter.

Spiros S. Ferderigos, Judge
The Family Court of the Ninth Judicial Circuit Charleston County Judicial Center
100 Broad Street, Suite 241
Charleston, SC 29401

From: Abigail Duffy
<ADuffy@charlestoncounty.org<mailto:ADuffy@charlestoncounty.org<mailto:A
Duffy@charlestoncounty.org%3cmailto:ADuffy@charlestoncounty.org>>>
Sent: Wednesday, November 3, 2021 2:50 PM
To: Ferderigos, Spiros S.
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j@sccourts.org%3cmailto:sferderigosj@sccourts.org>>>
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[REDACTED]@thepeckfirm.com<mailto:[REDACTED]@thepeckfirm.com<mailto:[REDACTED]
@thepeckfirm.com%3cmailto:[REDACTED]@thepeckfirm.com>>>
Subject:
Importance: High

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Your Honor,

It was brought to my attention today during a review of “permanent” patients in the medical ward that [REDACTED] was given a prognosis of 6 months just prior to his entry here on July 21, 2021. Since that time, he has decompensated as predicted and, as you can see below, has reached end stage liver failure. I am asking at this time that the Court consider compassionate release as incarceration is no longer appropriate in this circumstance as it does nothing to further equity. I certainly agree with the Court’s ruling, but with the minimal time left (both on his

sentence and his life expectancy) and the jail's resources stretched thin, I am hopeful that we can agree that release is the appropriate course of action in this matter. If I can be of further assistance, please let me know.

Respectfully,

Abbey Duffy
Detention Director
Charleston County Detention Center

From: Parag Dalsania
<[REDACTED]@Wellpath.us<mailto:[REDACTED]@Wellpath.us<mailto:[REDACTED]@Wellpath.us%3cmailto:[REDACTED]@Wellpath.us>>>>
Sent: Wednesday, November 3, 2021 12:07 PM
To: Abigail Duffy
<ADuffy@charlestoncounty.org<mailto:ADuffy@charlestoncounty.org<mailto:ADuffy@charlestoncounty.org%3cmailto:ADuffy@charlestoncounty.org>>>>
Subject:

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Hello

I hope are doing great!

I was asked by Captain Driskell to send a medical summary regarding
Please let me know if you need any further information.

, is a 39 year old male currently housed in the Medical
Infirmary Current medical condition and status

- 1) Decompensated Advanced Liver Cirrhosis (liver failure) – END stage
- 2) Hepatic Encephalopathy – (altered brain function)
- 3) Grade II Esophageal Varices – thus could bleed any time
- 4) Portal Vein Hypertension
- 5) Abdominal ascites (fluid in his abdomen)
- 6) Alcoholic Liver disease
- 7) MSSA Bacteremia – secondary to Septic Portal Vein Thrombosis (Blood infection) – completed antibiotics on 8/21
- 8) Polysubstance abuse
- 9) Seizure disorder

10) Severe Thrombocytopenia (low platelets count) – platelets are what prevents bleeding.

Overall condition and prognosis is poor, he has very limited functional abilities, often soiling himself, and has frequent bleeding due to liver failure. Given the liver failure, he has also encephalopathy (altered brain function, this is due to the liver not working and not removing toxins. This impaired his brain so that he has persistent confusion, disorientation, extreme sleepiness, slow movements, and at times slurred speech. And as it progresses it can lead to unresponsive, unconscious and a coma. Overall given his condition, it would be in the best interest of the patient for him to be outside the facility.

Thanks
Dr. Dalsania

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