

Charleston County Mission and Values



~ Mission ~

We will promote and protect the quality of life in Charleston County by delivering services of value to the community.

~ Values ~

TRUST: *Trust is essential. We value trust as the essential building block for all successful relationships.*

COMMITMENT: *Commitment brings success. We are committed to taking personal responsibility and action to ensure mission success.*

COMMUNICATION: *Communication is open and ongoing. We engage in a complete and ongoing exchange of information to ensure the stated goals and objectives are understood by all.*

VERSATILITY: *We are a versatile workforce. We willingly create and apply new methods to meet and overcome emerging challenges from a diverse community.*

ACCOUNTABILITY: *We are accountable for our actions. We accept responsibility for our actions, and we evaluate others' actions fairly.*

TEAMWORK: *We work as a team. To accomplish our goals, we work together as members of a team, each accountable to himself, to his co-workers, and to the community.*

SAFETY: *We value safety and security. We share accountability for the health and well-being of our employees and the community we serve.*

DIVERSITY: *Diversity (the respect and understanding of the integrity and worth of all people, lifestyles and cultures) is key to the success of Charleston County. To provide effective government services in an increasingly demanding and diverse environment, the County is committed to eliminating the physical, attitudinal, and organizational obstacles that prevent individuals, businesses, and organizations from contributing to the future success of the County.*

CUSTOMER SERVICE EXCELLENCE: *Our internal (co-workers) and external (citizens) customers are at the heart of all that we do. We are committed to demonstrating professionalism, timeliness, empathy, competency, reliability, and responsiveness to accomplish the Charleston County Mission.*