



News Release

July 7, 2014
Release Number: 3795

Photos of NCMEC Award and Certificate of Recognition : <http://www.charlestoncounty.org/ncmecaward.html>

Charleston County Consolidated 9-1-1 Center Joins Missing Kids Readiness Project

In 2013, around 800,000 children under the age of 18 were reported missing and more than 200,000 were taken by family members in the U.S. [Charleston County Consolidated 9-1-1 Center](#) is one of a growing list of 9-1-1 centers in the country that has completed the required steps in the Missing Kids Readiness Project. As such, they are now recognized by the [National Center for Missing and Exploited Children \(NCMEC\)](#) for meeting essential training and policy elements demonstrating their preparedness for responding to a missing child incident and showcasing their dedication to protecting children.

"The Charleston County 9-1-1 Center has created a system based off of our belief that there is nothing more important in our communities than to protect our children," said Consolidated 9-1-1 Dispatch Director Jim Lake. "Through training and adoption of best practices in policies and procedures, the 9-1-1 Center is ready to respond to any calls regarding a missing, abducted, or exploited child."

9-1-1 Tips

Help Us Help You!

- Stay calm and speak clearly.
- Do not hang up until directed to by the 9-1-1 dispatcher.
- Answer the dispatcher's questions promptly and to the point.
- Be able to provide location information and directions.
- Be as descriptive as possible. You may be asked to identify people or automobiles involved. The more information you can provide, the better the dispatcher will be able to prioritize your call and relay details to responding units.
- If the situation changes before help arrives, call 9-1-1 again and give the dispatcher an update.

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- Follow us on Twitter: <https://twitter.com/ChasCountyGov>
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 - *Board of Elections and Voter Registration:* <http://www.facebook.com/pages/Charleston-County-Board-of-Elections-and-Voter-Registration/103895809694986>
 - *Consolidated 9-1-1 Center's Public Education Program:* <http://www.facebook.com/pages/Charleston-County-Government/474878989220753#!/pages/Charleston-County-Consolidated-9-1-1-Center-Public-Education-Program/186965438015227>
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- See us on You Tube: <http://www.youtube.com/user/charlestoncountygov>
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