County Launches Website Redesign, Promotes Ease of Navigation

Topic-driven site aims to help public easily find services they need online

Residents now have an easier way to find specific information or services they need from Charleston County Government, on topics such as road projects, taxes, property, court records, elected officials' business, etc. The website's name, www.charlestoncounty.org, will remain the same but the look has been completely redesigned and is topic-driven rather than department driven.

"The overall goal was to take an old site that grew to more than 3,700 pages as programs expanded over the years, and simplify it for users so they can quickly find what they need," said Mattia Galanda, the County's webmaster who led the site redesign. "We feel the new layout accomplishes that goal and allows us room to grow the new site as county services expand in the future."

"The Charleston County web team led by Mattia Galanda did an amazing job completely revamping the layout and content of the new site," said Director of Technology Services Donald Giacomo. "The changes and upgrades will give those who search the pages the ability to find what they are looking for much faster."

The Charleston County Government website redesign includes:

- Overall rebuild of the website to make it more user-friendly.
- Topic driven navigation to simplify navigation.
- RMC website data searches will now work with all Apple devices
- Mobile-friendly so that the website can be accessed from smart phones and tablets.
- Less cluttered content to make information easier to read.
- Reduced amount of pages through the elimination of many redundant copies of content throughout the site.
- Better usage of banner space to reduce clutter and better highlight important information.

For information on Charleston County Government news and services, the public can:

- Visit our website: www.charlestoncounty.org
- Follow us on Twitter: https://twitter.com/ChasCountyGov

---------

- written by Shawn Smetana –