

# **News Release**

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# New Recycling Collection Operator and Schedule Change to Begin June 6

New collections schedule expands to five-days a week

On June 6, 2022, Republic Services will begin collecting curbside recyclables throughout Charleston County. The county-wide change includes expanding collection days from four days a week to five days. Only specific areas will be impacted by the schedule change. Later this month, Charleston County residents who are affected will receive a postcard in the mail with new collection date information.

# Confirm your pickup date by entering your address here:

https://www.charlestoncounty.org/departments/environmental-management/recnewsletter.php

Common frequently asked questions:

- 1. Do I need to order a new cart?
  - a. Residents do not need to order a new cart. Republic will continue to service the current 95-gallon recycling carts and deliver carts to new customers.
- 2. What type of recyclables will be accepted?
  - a. The <u>acceptable material</u> will stay the same including all paper, cardboard, plastic bottles & containers, aluminum & steel cans and glass. A detailed material list may be found at recycle.charlestoncounty.org.
- 3. Who do I contact about missed pickups, new carts, cart repairs and questions about recycling?
  - a. All customer service contacts remain the same. Residents can contact Charleston County using the following methods:
    - i. Phone: (843)720-7111
    - ii. Email: recycle@charlestoncounty.org
    - iii. Live Chat: https://www.charlestoncounty.org/departments/environmental-management/index.php
    - iv. Text Citibot: 843-800-4121
    - v. Facebook: @charlestoncountyenvironmentalmanagement

## For more information on the change in collections operations:

https://www.charlestoncounty.org/departments/environmental-management/recnewsletter.php

Curbside Tips for Successful Pick-up:

- All recyclable carts must be placed curbside the night before or by 7:00 a.m. on your collection day.
- Everything must fit inside the carts in order to be collected.
- Place the roll carts curbside with handles pointed toward your home, at least three feet from other fixed objects, such as mailboxes, vehicles, trees, shrubs, fire hydrants, poles, etc.
- Recycling carts are for clean, un-bagged recyclables only.
- Items too big for your cart? Self-haul to a Convenience Center for disposal.

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## For information on Charleston County Government news and services, the public can:

Visit our website: www.charlestoncounty.org

